

//ALL 10/31/2012 to 11/29/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 10/31/12
SUBJECT: Service Campaign TM3 - 2013 Elantra Sedan and Coupe
Front Brake Pad Replacement (TSB# 12-01-036) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to replace the front brake pads on certain dealer stock 2013 Model Year Elantra sedan and coupe vehicles. Service Campaign TM3 provides the service procedure to replace front brake pads. This Service Campaign currently applies to certain vehicles located in selected states in the Western Region, Southern and South Central Regions only. This includes the states, Alabama, California, Florida, Hawaii and Texas.

In order to identify only those vehicles affected by Service Campaign TM3, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM3.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #12-01-036 is available on Hyundai's Website as of October 31, 2012. It contains instructions on performing the service and submitting the campaign claim.

A shipment of front brake pad kits began shipping on October 30th to affected dealers in their weekly parts shipment.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA