

//ALL 10/23/2012 to 11/30/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: October 23, 2012
SUBJECT: Service Campaign TM2 - Veloster Clock Software Update (Non
Navi) TSB#(12-01-035)

Hyundai Motor America is conducting a Service Campaign to update the clock software on certain non-navigation 2012-13 Model Year Veloster vehicles. Service Campaign TM2 provides a procedure to update the clock software.

In order to identify only those vehicles affected by Service Campaign TM2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED or DEALER STOCK.

TSB #12-01-035 will be available on Hyundai's Service Website on October 23, 2012. It contains instructions on performing the service procedure and submitting the campaign claim.

USB flash memory sticks containing the software began shipping to all affected dealers on October 22, 2012 in mailers addressed to the SERVICE MANAGER.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.