

//ALL 10/02/2012 to 10/31/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 10/02/12
SUBJECT: Service Campaign TL9 - 2013 Elantra Sedan Owners Manual
Audio Instruction Inspection (TSB# 12-01-028) Dealer Stock

Hyundai Motor America is conducting a Service Campaign to inspect the owner's manual for correct audio instruction version on certain dealer stock 2013 Model Year Elantra sedan vehicles. Service Campaign TL9 provides a procedure to inspect and if necessary provide a correct audio instruction manual booklet.

In order to identify only those vehicles affected by Service Campaign TL9, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TL9.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock.

TSB #12-01-028 is available on Hyundai's Website as of October 02, 2012. It contains instructions on performing the service and submitting the campaign claim.

A shipment of audio instruction booklets (P/N: NP15002012B & NP15002012C) began shipping on October 1st to affected dealers. Additional booklets can be ordered following the standard parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA