

//ALL 10/03/2012 to 10/31/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 10/03/2012
SUBJECT: Service Campaign TL8 - 2013 Santa Fe ECM Software Update
(TSB# 12-01-027)

Hyundai Motor America is conducting a Service Campaign to update the ECM software on certain 2013 Model Year Santa Fe vehicles. Campaign TL8 provides a procedure to update the ECM software.

In order to identify only those vehicles affected by Service Campaign TL8, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TL8.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED SOLD.

TSB #12-01-027 is available on Hyundai's Website as of October 03, 2012. It contains instructions on performing the service and submitting the campaign claim.

Applicable software for this campaign is available on Hyundai's WEBSITE as of October 03, 2012.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA