



**Internal notification for: G\_0000151197 12257B - Service Update - Navigation System Does Not Calculate Most Optimal Route - Revised**  
 gm\_gmmsg\_q01

11/14/2012 02:21 PM

2 attachments



12257B bulletin.pdf GM Style Sheet.css

Your email client does not support HTML messages

Date: 11/14/2012

Ref. number: Service / Field Action / G\_0000151197

Subject: 12257B - Service Update - Navigation System Does Not Calculate Most Optimal Route - Revised

GM CUSTOMER CARE AND AFTERSALES  
 DCS2854  
 URGENT - DISTRIBUTE IMMEDIATELY

Date: November 14, 2012

Subject: 12257B - Service Update  
 Navigation System Does Not Calculate Most Optimal Route  
 Revised Service Procedure

Models: 2013 Cadillac ATS, SRX, XTS Equipped with Navigation System (IO6/UY4)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

The service procedure in bulletin 12257B has been revised to include an additional MAP part number in Steps 2 and 7. Please discard all copies of bulletin 12257A.

END OF MESSAGE  
 GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12257B bulletin.pdf Acrobat PDF (191.0KB)  
 12257B bulletin

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator