



Internal notification for: G_0000149337 12257A - Service Update - Navigation System Does Not Calculate Most Optimal Route - Revised
 gm_gmssg_q01

10/24/2012 09:43 AM

2 attachments



12257A bulletin.pdf GM Style Sheet.css

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Date: 10/24/2012 Ref. number: Service / Field Action / G_0000149337
 Subject: 12257A - Service Update - Navigation System Does Not Calculate Most Optimal Route - Revised

GM CUSTOMER CARE AND AFTERSALES
 DCS2837
 URGENT - DISTRIBUTE IMMEDIATELY

Date: October 24, 2012
 Subject: 12257A - Service Update
 Navigation System Does Not Calculate Most Optimal Route
 Revised Service Procedure
 Models: 2013 Cadillac ATS, SRX, XTS Equipped with Navigation System (IO6/UY4)
 To: All Cadillac Dealers
 Attention: General Manager, Service Advisor, Service Manager, Parts and
 Service Director, Parts Manager, New Vehicle Sales Manager,
 and Warranty Administrator

Step 7 of the service procedure has been revised. Please discard all copies of bulletin 12257, issued October 2012.

END OF MESSAGE
 GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12257A bulletin.pdf Acrobat PDF (190.8KB)
 12257A bulletin

Contact name: E-Mail: n
 Department: Service - Brand Quality Phone:
 Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager,
 Service Advisor, Service Manager, Warranty Administrator