

Internal notification for: G_0000154120 12319 - Noncompliance Recall -Possible Missing Secondary Hood Latch

gm gmssg g01

12/18/2012 05:34 PM

3 attachments







12319 bulletin.pdf 12319 Inventory VINs.xls GM Style Sheet.css

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Date: 12/18/2012

Ref. number: Service / Field Action / G_0000154120

Subject: 12319 - Noncompliance Recall - Possible Missing Secondary Hood Latch

GM CUSTOMER CARE AND AFTERSALES DCS2868 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

December 18, 2012

Subject:

12319 - Noncompliance Recall

Possible Missing Secondary Hood Latch

Models:

2010-2012 Chevrolet Colorado and GMC Canyon

To:

All Chevrolet and GMC Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager. Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Noncompliance Recall 12319 today. The total number of U.S. vehicles involved is approximately 119,000. Please see the attached bulletin for details.

All 2010-2012 model year Chevrolet Colorado and GMC Canyon vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the inspection/repair contained in the Noncompliance Recall Bulletin has been performed on the vehicle.

Customer Letter Mailing

The customer letter mailing date has not been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated in the near future. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR) The CIDR will be available in the near future.

END OF MESSAGE **GM CUSTOMER CARE AND AFTERSALES**