



**Internal notification for: G_0000153750 RELEASE FROM STOP DELIVERY -
Service Update 12316 - Improper Differential Ring Gear Weld
gm_gmssg_q01**

12/12/2012 05:35 AM

3 attachments



12316 bulletin.pdf



12316 Involved VINs .xls



GM Style Sheet.css

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Date: 12/12/2012

Ref. number: Service / Field Action / G_0000153750

Subject: **RELEASE FROM STOP DELIVERY - Service Update 12316 - Improper Differential Ring Gear
: Weld**

**GM CUSTOMER CARE AND AFTERSALES
DCS2866
URGENT - DISTRIBUTE IMMEDIATELY**

Date: December 12, 2012

Subject: **RELEASE FROM STOP DELIVERY
12316 - Service Update Bulletin
Improper Differential Ring Gear Weld**

Models: 2013 Cadillac ATS Rear Wheel Drive

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, Service Advisor,
Service Manager, Parts and Service Director, Parts Manager,
New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12316 today. The total number of U.S. vehicles involved is approximately 200. Please see the attached bulletin for details.

Vehicles involved in this Service Update were placed on Stop Delivery November 29, 2012. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle will be released from the Stop Delivery.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated December 12, 2012. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):