



**Internal notification for: G_0000152271 12290 - Service Update - Front Seat
Cushion Trim Retention**
gm_gmssg_q01

11/28/2012 05:37 AM

3 attachments



12290 bulletin.pdf



12290 Inventory VINs.xls



GM Style Sheet.css

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Date: 11/28/2012 Ref. number: Service / Field Action / G_0000152271
Subject: 12290 - Service Update - Front Seat Cushion Trim Retention

GM CUSTOMER CARE AND AFTERSALES
DCS2856
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 28, 2012
Subject: 12290 - Service Update Bulletin
 Front Seat Cushion Trim Retention
Models: 2013 Cadillac XTS
To: All Cadillac Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and
 Service Director, Parts Manager, New Vehicle Sales Manager,
 and Warranty Administrator

General Motors is announcing Service Update Bulletin 12290 today. The total number of U.S. vehicles involved is approximately 15,600. Please see the attached bulletin for details.

Global Warranty Management (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated November 28, 2012.

Service Update Bulletin (SUB) Information Link
The SUB Information Link in GlobalConnect will be updated in the near future. A list of involved vehicles in dealer inventory is attached to this message.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12290 bulletin.pdf Acrobat PDF (385.8KB)

12290 bulletin

12290 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (485KB)

12290 Inventory VINs