



Internal notification for: G_0000150979 12289 - Service Update - Starter Motor Damage Due to Positive Battery Cable and Starter Solenoid Terminal Contact - RELEASE OF STOP DELIVERY AFTER SERVICE PROCEDURE PERFORMED

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11/12/2012 03:30 PM

3 attachments



12289 bulletin.pdf



12289 Inventory VINs.xls



GM Style Sheet.css

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Date: 11/12/2012

Ref. number: Service / Field Action / G_0000150979

Subje 12289 - Service Update - Starter Motor Damage Due to Positive Battery Cable and Starter Solenoid
ct: Terminal Contact - RELEASE OF STOP DELIVERY AFTER SERVICE PROCEDURE PERFORMED

GM CUSTOMER CARE AND AFTERSALES
DCS2850
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 12, 2012

Subject: 12289 - Service Update Bulletin
Starter Motor Damage Due to Positive Battery Cable and Starter Solenoid Terminal Contact

Models: 2013 Chevrolet Sonic

To: All Chevrolet Dealers

Attention: Dealer, Dealer Operator, General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12289 today. The total number of U.S. vehicles involved is approximately 350. Please see the attached bulletin for details.

Vehicles involved in this Service Update were placed on Stop Delivery, Friday, November 9, 2012. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is removed from Stop Delivery and can be delivered to the customer.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated November 15, 2012. A list of vehicles in dealer inventory is attached to this message. Please hold warranty transactions until IVH is updated.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

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