

## Internal notification for: G\_0000150785 12283 - Service Update - Inventory Vehicles Only - Inspect Seat Memory Switch Retention

gm\_gmssg\_q01 3 attachments

11/09/2012 12:02 PM

12283 bulletin.pdf 12283 Involved VINs.xls GM Style Sheet.css

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 Date:
 11/09/2012
 Ref. number:
 Service / Field Action / G\_0000150785

 Subject:
 12283 - Service Update - Inventory Vehicles Only - Inspect Seat Memory Switch Retention

GM CUSTOMER CARE AND AFTERSALES DCS2847 URGENT - DISTRIBUTE IMMEDIATELY

Date: November 9, 2012

Subject: 12283 - Service Update Bulletin - Inventory Vehicles Only Inspect Seat Memory Switch Retention

Models: 2013 Cadillac XTS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12283 today. The total number of U.S. vehicles involved is approximately 5,400. Please see the attached bulletin for details.

Global Warranty Management (GWM) The "Investigate Vehicle History" (IVH) screen will be updated November 10, 2012.

Service Update Bulletin (SUB) Information Link The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s): 12283 bulletin.pdf Acrobat PDF (422.8KB) 12283 bulletin 12283 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (404.5KB) 12283 Involved VINs