



Internal notification for: G_0000154145 12275 - Service Update - Inventory Vehicles Only - Steering Wheel Doesn't Heat, Horn Continuous, Battery Drain
gm_gmssg_q01

12/21/2012 05:36 AM

3 attachments



12275 bulletin.pdf



12275 Involved VINs.xls



GM Style Sheet.css

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Date: 12/21/2012

Ref. number: Service / Field Action / G_0000154145

Subje 12275 - Service Update - Inventory Vehicles Only - Steering Wheel Doesn't Heat, Horn Continuous,
ct: Battery Drain

GM CUSTOMER CARE AND AFTERSALES
DCS2869

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 21, 2012

Subject: 12275 - Service Update Bulletin - Inventory Vehicles Only
Steering Wheel Doesn't Heat, Horn Continuous, Battery Drain

Models: 2013 Cadillac XTS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12275 today. The total number of U.S. vehicles involved is approximately 6,600. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated December 21, 2012. A list of involved VINs in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12275 bulletin.pdf Acrobat PDF (638.5KB)

12275 bulletin

12275 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (487KB)

12275 Involved VINs

Announcement Noncompliance Recall 12-331

1 Attachment



12331 Noncompliance Bulletin.doc

Later today GM will be releasing Noncompliance Recall 12-331 Involving 2013 Cadillac, Chevrolet, and GMC full size trucks and vans.

Attached is the recall bulletin that will be sent to dealers. The bulletin provides a simple inspection procedure for dealers to follow. The expected number of vehicles that do not pass the inspection is very low.