



Internal notification for: G_0000149783 Upcoming Safety Recall 12261 -
Intermittent Airbag Warning Light Illuminated
gm_gmssg_q01 to:

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1 attachment



GM Style Sheet.css

Date: 10/30/2012 Ref. number: Service / Field Action / G_0000149783
Subject: Upcoming Safety Recall 12261 - Intermittent Airbag Warning Light Illuminated

GM CUSTOMER CARE AND AFTERSALES
DCS2841
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 30, 2012
Subject: Upcoming Safety Recall 12261
Intermittent Airbag Warning Light Illuminated
Models: 2012 Buick Verano
2012 Chevrolet Cruze, Sonic
To: All Buick and Chevrolet Dealers
Attention: General Manager, Parts and Service Director, Parts Manager,
Service Manager, Service Advisor, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall that involves certain 2012 model year Buick Verano and Chevrolet Cruze and Sonic vehicles.

Some of these vehicles have a condition in which the shorting bar inside of the dual stage driver's airbag may occasionally contact the primary stage airbag terminals. If contact occurs, the airbag warning light will illuminate. In the event of a crash, if the bar and terminals are contacting each other, the primary stage airbag will not deploy, resulting in increased risk of personal injury.

To correct this condition, dealers are to replace the steering wheel airbag coil, which will eliminate contact between the shorting bar and airbag terminals. Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released. Please do not call GM Technical Assistance.

END OF MESSAGE