



**Internal notification for: G\_0000149091 12218 - Service Update - Engine  
Serial Number Not Present in ECM**  
gm\_gmssg\_q01 to:

10/22/2012 03:07 PM

3 attachments



12218 bulletin.pdf



12218 Inventory VINs.xls



GM Style Sheet.css

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Date: 10/22/2012 Ref. number: Service / Field Action / G\_0000149091  
Subject: 12218 - Service Update - Engine Serial Number Not Present in ECM

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GM CUSTOMER CARE AND AFTERSALES  
DCS2834  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 22, 2012  
Subject: 12218 - Service Update Bulletin  
Engine Serial Number Not Present in ECM  
Models: 2013 Chevrolet Express and GMC Savana 4500 Series Cutaway Vans  
To: All Chevrolet and GMC Dealers  
Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12218 today. The total number of U.S. vehicles involved is approximately 300. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 24, 2012. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

12218 bulletin.pdf Acrobat PDF (362.6KB)

12218 bulletin

12218 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (43KB)

12218 Inventory VINs

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