



**Internal notification for: G\_0000149469 12252 - Service Update - Rear Vision Camera Guidelines Feature Not Working**  
gm\_gmssg\_q01 to .

10/26/2012 05:35 AM

3 attachments



12252 bulletin.pdf



12252 Inventory VINs.xls



GM Style Sheet.css

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Date: 10/26/2012

Ref. number: Service / Field Action / G\_0000149469

Subject: 12252 - Service Update - Rear Vision Camera Guidelines Feature Not Working

GM CUSTOMER CARE AND AFTERSALES  
DCS2838  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 26, 2012

Subject: 12252 - Service Update Bulletin  
Rear Vision Camera Guidelines Feature Not Working

Models: 2012-13 Chevrolet Silverado HD 3500 and GMC Sierra HD 3500  
Single Rear Wheel Drive Vehicles Equipped with Navigation Radio

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12252 today. The total number of U.S. vehicles involved is approximately 800. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 27, 2012. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12252 bulletin.pdf Acrobat PDF (106.6KB)

12252 bulletin

12252 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (86KB)

12252 Inventory VINs