



**Internal notification for: G\_0000149697 12239 - Service Update - Drive Belt Separation**

gm\_gmssg\_q01 t

10/30/2012 02:48 PM

3 attachments



12239 bulletin.pdf



12239 Inventory VINs.xls



GM Style Sheet.css

Your email client does not support HTML messages

Date: 10/30/2012

Ref. number: Service / Field Action / G\_0000149697

Subject: 12239 - Service Update - Drive Belt Separation

**GM CUSTOMER CARE AND AFTERSALES  
DCS2840  
URGENT - DISTRIBUTE IMMEDIATELY**

Date: October 30, 2012

Subject: 12239 - Service Update Bulletin  
Drive Belt Separation

Models: 2013 Buick LaCrosse and Chevrolet Malibu Equipped with eAssist (LUK)

To: All Buick and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12239 today. The total number of U.S. vehicles involved is approximately 2,800. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 31, 2012. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12239 bulletin.pdf Acrobat PDF (113.8KB)

12239 bulletin

12239 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (141.5KB)

12239 Inventory VINs