



Internal notification for: G_0000148851 12238 - Service Update - Inventory Vehicles Only - Loss of Battery Charge - Inspect Generator Control Module
gm_gmssg_q01 to: .

10/19/2012 11:35 AM

3 attachments



12238 bulletin.pdf



12238 Involved VINs.xls



GM Style Sheet.css

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Date: 10/19/2012

Ref. number: Service / Field Action / G_0000148851

Subject: 12238 - Service Update - Inventory Vehicles Only - Loss of Battery Charge - Inspect Generator Control Module

**GM CUSTOMER CARE AND AFTERSALES
DCS2831
URGENT - DISTRIBUTE IMMEDIATELY**

Date: October 19, 2012

Subject: 12238 - Service Update Bulletin - Inventory Vehicles Only
Loss of Battery Charge - Inspect Generator Control Module

Models: 2012 Buick Regal, 2012-13 Buick LaCrosse, 2013 Chevrolet Malibu Eco
Equipped with eAssist

To: All Buick and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12238 today. The total number of U.S. vehicles involved is approximately 6,300. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 20, 2012. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VINs are available in IVH.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12238 bulletin.pdf Acrobat PDF (191.6KB)

12238 bulletin

12238 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (464KB)