



Internal notification for: G_0000151192 12236 - Service Update - Rear Seat Removable Arm Rest Rattle
gm_gmmsg_q01

11/14/2012 02:14 PM

3 attachments



12236 bulletin.pdf



12236 Inventory VINs.xls



GM Style Sheet.css

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Date: 11/14/2012 Ref. number: Service / Field Action / G_0000151192
Subject: 12236 - Service Update - Rear Seat Removable Arm Rest Rattle

GM CUSTOMER CARE AND AFTERSALES
DCS2852
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 14, 2012
Subject: 12236 - Service Update Bulletin
Rear Seat Removable Arm Rest Rattle
Models: 2013 Chevrolet Volt Equipped with Removable Arm Rest (DA1)
To: All Chevrolet Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12236 today. The total number of U.S. vehicles involved is approximately 5,100. Please see the attached bulletin for details.

Global Warranty Management (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated November 15, 2012. A list of vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link
The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):



12236 bulletin.pdf Acrobat PDF (162.1KB)

12236 bulletin



12236 Inventory VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (134.5KB)

12236 Inventory VINs