



**Internal notification for: G\_0000147484 12227A - Service Update - Outside Door Handle Touchpad Delay to Lock Excessive**  
 gm\_gmssg\_q01 to:

10/02/2012 03:38 PM

2 attachments



12227A bulletin.pdf GM Style Sheet.css

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Date: 10/02/2012

Ref. number: Service / Field Action / G\_0000147484

Subject: 12227A - Service Update - Outside Door Handle Touchpad Delay to Lock Excessive

GM CUSTOMER CARE AND AFTERSALES  
 DCS2826  
 URGENT - DISTRIBUTE IMMEDIATELY

Date: October 2, 2012

Subject: 12227A - Service Update  
 Outside Door Handle Touchpad Delay to Lock Excessive  
 Revised Purpose Paragraph

Models: 2013 Cadillac ATS, XTS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

The Purpose paragraph in bulletin 12227A has been revised to clarify the condition. Please discard all copies of bulletin 12227, issued September 2012.

END OF MESSAGE  
 GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12227A bulletin.pdf Acrobat PDF (114.3KB)  
 12227A bulletin

Contact name:	E-Mail:	1
Department: Service - Brand Quality	Phone:	
Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator		
Archives: 11/02/2012	Expires: 10/02/2013	