



Internal notification for: G_0000148168 Upcoming Safety Recall 12071

gm_gmssg_q01 to:

10/10/2012 03:33 PM

1 attachment



GM Style Sheet.css

Date: 10/10/2012

Ref. number: Service / Field Action / G_0000148168

Subject: Upcoming Safety Recall 12071

GM CUSTOMER CARE AND AFTERSALES
DCS2829
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 10, 2012

Subject: Upcoming Safety Recall 12071
Power Window Master Switch Failure

Models: Certain 2009 Pontiac Vibe Produced Through December 31, 2008

To: All Buick, Cadillac, Chevrolet and GMC Dealers

Attention: General Manager, Parts and Service Director, Parts Manager,
Service Manager, Service Advisor, Used Vehicle Sales Manager,
and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that Toyota will be announcing a safety recall that involves certain 2009 model year Pontiac Vibe vehicles produced through December 31, 2008. The Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing (NUMMI), a joint venture between Toyota and General Motors.

The power window master switch, which is located in the driver's door armrest, may become "sticky" and become unable to operate any of the windows. The switch may feel warm to the touch, a vehicle occupant may smell a distinct burning smell of electrical components or plastic, and/or there may be a visual sign of smoke emitting from the power window master switch.

We will communicate with affected Pontiac Vibe customers when Toyota informs us of its plan to remedy the vehicles included in this recall so that customers can bring their vehicles to a GM dealership for repair.

There are approximately 47,000 U. S. vehicles involved. Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released. Please do not call GM Technical Assistance.

END OF MESSAGE