



Internal notification for: G\_0000152770 12167 - Special Coverage - Fuel Filler  
Pipe Corrosion  
gm\_gmssg\_q01

12/04/2012 05:34 AM

2 attachments



12167 bulletin.pdf



GM Style Sheet.css

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Date: 12/04/2012                      Ref. number: Service / Field Action / G\_0000152770  
Subject: 12167 - Special Coverage - Fuel Filler Pipe Corrosion

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GM CUSTOMER CARE AND AFTERSALES  
DCS2860  
URGENT - DISTRIBUTE IMMEDIATELY

Date:                      December 4, 2012

Subject:                      12167 - Special Coverage Adjustment  
Fuel Filler Pipe Corrosion

Models:                      2003-04 Chevrolet Express and GMC Savanas Equipped with  
a Left Side Cargo Door (E26) and Registered OUTSIDE of  
Connecticut, Delaware, District of Columbia, Illinois, Indiana,  
Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota,  
Missouri, New Hampshire, New Jersey, New York, Ohio,  
Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin

To:                              All Chevrolet and GMC Dealers

Attention:                      General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Special Coverage Adjustment 12167 today. The total number of U.S. vehicles involved is approximately 7,600. Please see the attached bulletin for details.

Customer Letter Mailing  
The customer letter mailing will begin on December 11, 2012.

Global Connect (GWM)  
The "Investigate Vehicle History" (IVH) screen will be updated December 4, 2012.

Campaign Initiation Detail Report (CIDR)  
The CIDR is not available for Special Coverage Adjustments.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES