



**Internal notification for: G\_0000150301 11340C - Special Coverage - Timing Chain Wear - Revised**  
gm\_gmssg\_q01

11/06/2012 05:35 AM

2 attachments



11340C bulletin.pdf GM Style Sheet.css

Your email client does not support HTML messages

---

Date: 11/06/2012 Ref. number: Service / Field Action / G\_0000150301  
Subject: 11340C - Special Coverage - Timing Chain Wear - Revised

---

GM CUSTOMER CARE AND AFTERSALES  
DCS2845  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 6, 2012

Subject: 11340C - Special Coverage  
Timing Chain Wear  
Revised Service Procedure, Additional Population Added

Models: 2007 GMC Acadia and Saturn OUTLOOK; 2007-09 Cadillac CTS, SRX, STS; 2009 Buick Enclave, Chevrolet Traverse, GMC Acadia, Saturn OUTLOOK Equipped with 2.8L/3.6L Engine (LP1/LY7/LLT)

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

Additional vehicles have been added to this Special Coverage. The service procedure has been revised to include reprogramming of the ECM, if applicable. If a vehicle is presented and the timing chain replacement is not required, dealers are to reprogram the ECM if it has not already been reprogrammed. See the service procedure for details. This reprogramming is covered under this Special Coverage. Please discard all copies of bulletin 11340B, issued July 2012.

**Customer Letter Mailing**

The customer letter mailing for the additional population will begin on November 13, 2012.

**Global Connect (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated with the new population on November 6, 2012.

**Campaign Initiation Detail Report (CIDR)**

The CIDR is not available for Special Coverage Adjustments.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES