

**Tony Lawrence**

---

**From:** Chris Ciz  
**Sent:** Wednesday, December 19, 2012 11:10 AM  
**Subject:** MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

## **SERVICE BULLETIN RELEASE - 12/19/2012**

2012 INDEX: [http://www.mstore2000.com/PDF\\_Files/index12-19-12.pdf](http://www.mstore2000.com/PDF_Files/index12-19-12.pdf)

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

\* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

### **NEW BULLETINS**

00-004/12 - MULTI-MODEL - MAZDA GUIDELINES FOR FACTORY SCHEDULED MAINTENANCE

[http://www.mstore2000.com/PDF\\_Files/00-004-12-2741.pdf](http://www.mstore2000.com/PDF_Files/00-004-12-2741.pdf)

01-028/12 - 2012-2013 MAZDA3 AND 2013 CX-5 2.0L SKYACTIV - ROUGH IDLE WITH MIL ON AND DTC P0015 / P0524

[http://www.mstore2000.com/PDF\\_Files/01-028-12-2722.pdf](http://www.mstore2000.com/PDF_Files/01-028-12-2722.pdf)

### **UPDATED BULLETINS**

05-006/12 - 2012-2013 MAZDA3 (WITH 2.0L SKYACTIV-G AND A/T) - SHIFT SHOCK/LONG TIME LAG WHEN SHIFTING INTO REVERSE

[http://www.mstore2000.com/PDF\\_Files/05-006-12-2736a.pdf](http://www.mstore2000.com/PDF_Files/05-006-12-2736a.pdf)

09-034/12 - 2010-2013 MAZDA3 - NOISE FROM MAP LIGHT WHILE DRIVING

[http://www.mstore2000.com/PDF\\_Files/09-034-12-2708a.pdf](http://www.mstore2000.com/PDF_Files/09-034-12-2708a.pdf)

Please distribute this information to all parts and service personnel.

# Service Bulletin

Mazda North American Operations  
Irvine, CA 92618-2922



# MAZDA

© 2012 Mazda Motor of America, Inc.

**Subject:**

**MAZDA GUIDELINES FOR FACTORY SCHEDULED MAINTENANCE**

**Bulletin No:** 00-004/12

**Last Issued:** 12/19/2012

## APPLICABLE MODEL(S)/VINS

1995-2009 B-Series	1997-2002 Millenia	2004-2013 Mazda3	2007-2012 CX-7
1997-2003 Protege	1997-2006 MPV	2006-2013 Mazda5	2007-2013 CX-9
1997-2005 Miata	2001-2011 Tribute	2003-2014 Mazda6	2006-2013 MX-5
1997-2002 626	2011-2013 Mazda2	2013-2014 CX-5	2004-2011 RX-8

## DESCRIPTION

Mazda has developed factory recommended scheduled maintenance services that support all major vehicle systems. Mazda recommends dealers follow the scheduled maintenance tables as cited in the vehicle-specific workshop manual or owner's manual.

Services performed outside of Mazda's factory scheduled maintenance are not recommended. These services are unnecessary and create unneeded expenses for your customers.

## SCHEDULED MAINTENANCE

Refer to the applicable Workshop Manual or Owner's Manual for vehicle -specific manufacturer scheduled maintenance.

- Workshop Manual - Refer to section 00-00 SCHEDULED MAINTENANCE.
- Owner's Manual - Refer to section 8 Maintenance and Care.

**NOTE:** The following services are not included in Mazda's Factory Scheduled Maintenance:

Service	Notes
Transmission flushes	<ul style="list-style-type: none"><li>Transmission fluid replacement is only recommended on B-Series Truck and Tribute and should be performed only at the mileage intervals specified in the owner's manual.</li><li>Transmission flushing is only recommended if the customer accidentally adjusted the transmission level using an incompatible type of fluid.</li></ul>
Transmission oil additives	<ul style="list-style-type: none"><li>Transmission oil additives could (under certain conditions) lead to internal damage and void the warranty.</li></ul>

Page 1 of 2

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

<b>Engine flushes</b>	<ul style="list-style-type: none"><li>• Engine oil flushes are unnecessary.</li><li>• Contaminated oil from flushing machines may damage the engine and void the warranty.</li></ul>
<b>Engine oil additives</b>	<ul style="list-style-type: none"><li>• These additives could (under certain conditions) lead to engine damage, prevent piston rings from sealing, and void the warranty.</li></ul>
<b>Engine cooling system flushing</b>	<ul style="list-style-type: none"><li>• Mazda recommends coolant replacement starting at 100,000 miles of service on some vehicles and 2 years on others, depending on the model.</li><li>• Flushing the coolant system is only recommended if the customer accidentally adjusted the coolant level using an incompatible type of coolant.</li><li>• Flushing machines that "recondition" the existing coolant should never be used. This procedure cannot completely reverse the chemical deterioration that occurs to the coolant during use.</li></ul>
<b>Cleaning of injectors</b>	<ul style="list-style-type: none"><li>• Cleaning injectors without an actual power related complaint from the customer, does not improve engine performance.</li><li>• Fuel injector malfunctions should only be repaired by replacement.</li></ul>
<b>Nitrogen for tires</b>	<ul style="list-style-type: none"><li>• Compressed air contains approximately 80 percent nitrogen.</li><li>• There is no practical value added from filling tires with nitrogen.</li></ul>

## FACTORY RECOMMENDED FLUIDS

Only use Factory Recommended Fluids. The fluid application chart can be found on MXConnect.

CLICK HERE to open the Mazda Car Care and Chemical Products Quick Reference Guide, then go to the Fluid Application Chart on page 6.01 or:

1. From the MXConnect home page, select the "Parts and Accessories" link.
2. Select "Parts" from the Parts and Accessories drop down list.
3. From the Parts home page, select the "Mazda Car Care and Chemical Products Quick Reference Guide" link below the Reference header.
4. The Fluid Application Chart is on page 6.01.

**WARRANTY COMPLIANCE NOTE:** Failure to use the recommended fluids may cause component damage and void the warranty.