





Date:

August 12, 2014

Order No.:

P-B-42.10/124

Supersedes:

Group:

42

SUBJECT:

MODEL: 231.473, Equipped with SA codes U28-Heavy Duty Brakes (360x36mm Brake

Discs), 950-AMG Sports Package and 951-Sports Package USA

Brake Squeal

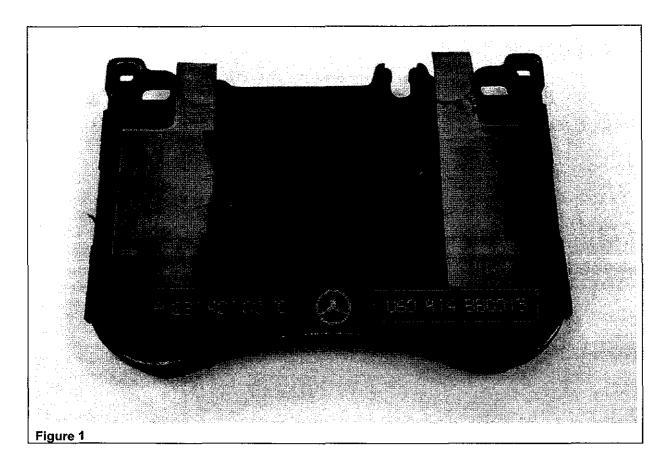
Brake squeal for model R231.473 is currently under investigation. If you receive customer reports of brake squeal, please provide the following information.

Note: Warranty coverage for brake pads is 12 months / 12,000 miles. Only perform the following procedure for vehicles within warranty.

- Create a PTSS case with all attachments listed below.
- 2) Attach a sound file of the complaint.
- 3) Pictures of the braking surface area of the brake <u>discs</u> for the front axle (marked FL and FR).
- 4) Pictures of the friction surfaces of the brake <u>pads</u> for the front axle (marked FL outside, FL inside, etc...).
- 5) Pictures of the brake pad backing plates (marked FL outside, FL inside, etc...).
- 6) Pictures of brake pad's batch number (Figure 1, outline). Please notate each numbers location (FL outside, FL inside, etc...)
- 7) Driving profile of the driver.
 - a. Average mileage per year.
 - b. Type of driver (sporty or comfort).
- 8) Speed range, in which the complaint occurred.
- 9) Brake force, in which the complaint occurred (indication in % -100% is equal to a full braking).
- 10) Thickness of the front axle brake pads.
- Thickness of the front axle brake discs.
- Mileage since last change of brake pads of the front axle until the complaint occurred.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Records.

- 13) Duration of time since last change of brake pads of the front axle until the complaint occurred
- 14) Amount of repeated repairs with corresponding duration and mileage.



In Case of Warranty

| Damage Code | Operation Number | Time (hrs.) |
|-------------|------------------|---------------------------|
| 42700 | 42-2706 | 0.7hr Front Pads |
| | 42-2731 | 0.7hr Front Rotor |
| | 02-0001 | 1.2hr pics and sound file |