

//ALL 11/12/2012 to 12/30/2012
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 11/12/2012
SUBJECT: Service Campaign TM9 - 2013 Tucson ECM and TCM Software
Update. (TSB# 12-01-042) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to update the ECM and TCM software on certain dealer stock 2013 Model Year Tucson vehicles. Service campaign TM9 provides a procedure to update the ECM and TCM software.

In order to identify only those vehicles affected by Service Campaign TM9, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM9.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #12-01-042 is available on HMAService.com as of November 12, 2012. It contains instructions on performing the service and submitting the campaign claim.

Applicable software for this campaign is available on Hyundai's Service Website as of November 12, 2012.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA