

EXTERIOR DOOR HANDLE STICKS/BINDS—BUILT ON OR BEFORE 11/5/2012

TSB 12-12-12

FORD:
2013 Escape

ISSUE

Some 2013 Escape vehicles built on or before 11/5/2012 may exhibit an exterior door handle that sticks, binds, or is slow to return. This condition may be intermittent or seem worse in colder ambient temperatures.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Open the door, remove body plug from door jamb, and loosen the handle reinforcement screw until the exterior door handle bezel pops loose. (Figure 1)

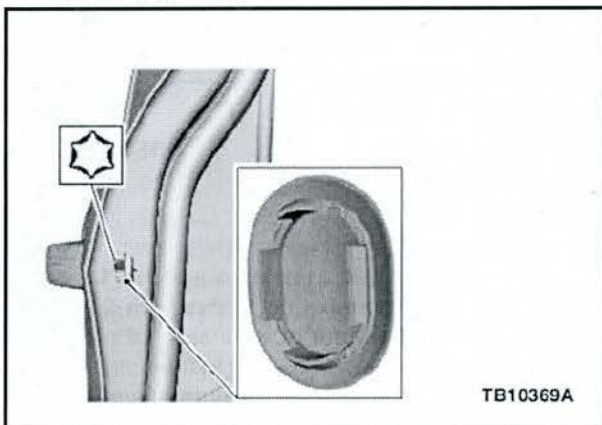


Figure 1 - Article 12-12-12

2. Remove both sections of the exterior door handle, bezel and the rubber gaskets. (Figure 2)

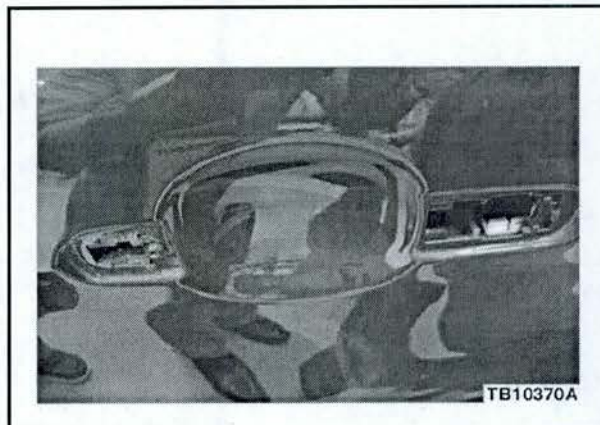


Figure 2 - Article 12-12-12

3. Loosen the handle reinforcement front screw one (1) turn. (Figure 3)

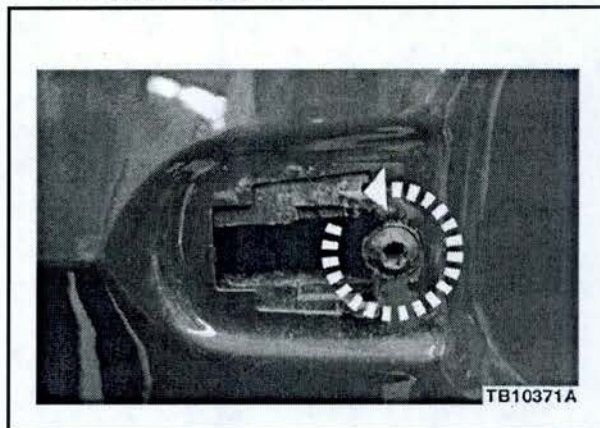


Figure 3 - Article 12-12-12

4. Slide the handle reinforcement rearward so that the plastic tab contacts the edge of the sheet metal. Apply force to hold in place while tightening the front screw to 1.9 N•m (17 lb-in), otherwise, reinforcement will slide forward and repeat concern. (Figure 4)

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 12-12-12 (Continued)

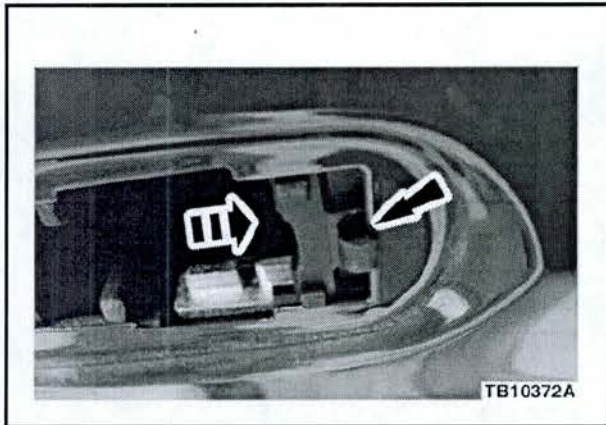


Figure 4 - Article 12-12-12

5. Install the original gasket, bezel and exterior door handle.
6. The gap between front and rear section of exterior door handle should be 1 mm (.039 in) nominal. (Figure 5)

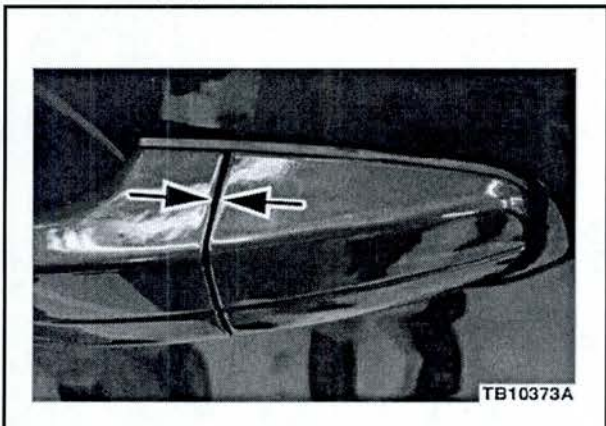


Figure 5 - Article 12-12-12

7. Tighten handle reinforcement screw and install original body plug.
8. Verify the exterior door handle returns to the flush position every time, regardless of the direction from which it is pulled. Function/cycle the handle ten (10) times as follows:
 - a. Pull straight out (normal) four (4) times.
 - b. Pull rearward three (3) times.

- c. Pull up and rearward to ensure handle returns to flush position when pulled from all three (3) angles three (3) times.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
 Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
121212A	2013 Escape: Follow Service Procedure To Adjust One (1) Door Handle (Do Not Use With Any Other Labor Operations)	0.2 Hr.
121212B	2013 Escape: Follow Service Procedure To Adjust Two (2) Door Handles (Do Not Use With Any Other Labor Operations)	0.3 Hr.
121212C	2013 Escape: Follow Service Procedure To Adjust Three (3) Door Handles (Do Not Use With Any Other Labor Operations)	0.4 Hr.
121212D	2013 Escape: Follow Service Procedure To Adjust Four (4) Door Handles (Do Not Use With Any Other Labor Operations)	0.6 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
7822404	42