



# **TECHNICAL SERVICE BULLETIN**

TSB#: 12-009S

Job Code: 9801149

Flat Rate: 0.25

NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.

## **ACTION REQUIRED:**

Add quad seal to the slide out seal on some slide outs (per listing)

## **MODELS / UNITS:**

### **2013 Travel Star Travel Trailer**

**\*\*off door (road) side slide out\*\***

244DS **D2J1**5050-51

309BHS **D2J8**5051-5081, 5085-5086, 5088-5091, 5093, 5096, 5099-5101, 5106-5107

**\*\*door (curb) side slide out\*\***

294RESA **D2J3**5050-5077, 5079-5088, 5090-5097, 5099-5105, 5107, 5109-5118

285FB **D2J6**5051-5070, 5072-5073, 5076, 5080-5083, 5087, 5090-5095

### **2013 Travel Star Fifth Wheel**

**\*\*off door (road) side slide out\*\***

275RKS **D2KB**5051-5057, 5059-5060, 5066, 5069, 5073-5074, 5082-5083, 5086

**\*\*door (curb) side slide out\*\***

278BHS **D2KA**5051-5055, 5058-5066, 5069-5076, 5078-5081, 5084-5085, 5087, 5089, 5092-5098, 5100-5101, 5103

286RLS **D2KG**5051-5052, 5054, 5056-5072, 5074-5084, 5086, 5090, 5093, 5098-5099, 5101-5104, 5106-5109, 5111, 5113

## **KIT CONTENTS**

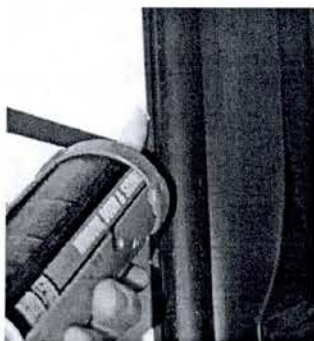
N/A

## **TOOLS/MATERIAL REQ.:**

Caulking gun w/quad sealant  
soapy water  
shop rags

## **INSTRUCTIONS**

1. Make sure the area next to the slide out seal is clean and dry.
2. Starting at the top of the slide out seal, add quad sealant along the edge of the slide out seal. Sealant should be added from the top of the seal to the bottom.



3. Starting at the top, spray the quad sealant with soapy water. Using your finger, smooth out the sealant making sure it covers and seals the edge of the slide out seal.





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December 2012

**Technical Service Bulletin Notification TSB#12-009S**

Dear Starcraft RV Dealer:

Starcraft RV has determined that on certain model year 2013 Travel Star Travel Trailers and Fifth-wheels additional sealant needs to be applied around the slideout to prevent water intrusion.

**The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification.** If you have any questions on this Bulletin, please contact our Customer Service department at 800-945-4787. A copy of the bulletin is attached.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with Starcraft brand products.

Sincerely,

Starcraft RV

# STARCRAFT

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**December 2012**

SERIAL#          RECALL#  
FIRST LAST\_NAME  
ADDRESS  
CITY, STATE ZIP  
COUNTRY

## **Technical Service Bulletin Notification TSB #12-009S**

Dear Starcraft RV Owner:

Starcraft RV has determined that on certain model year 2013 Travel Star Travel Trailers and Fifth-wheels additional sealant needs to be applied around the slideout to prevent water intrusion.

Our records indicate that your Recreational Vehicle is affected. Please contact your nearest Starcraft dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you.

**The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification.** If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact Starcraft RV Customer Service at 1-800-945-4787.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with your Starcraft Recreational Vehicle.

Sincerely,

Starcraft RV