

STARCRAFT **TECHNICAL SERVICE BULLETIN**

TSB#: 12-006S Job Code: 9801147 Flat Rate: 1 hour

NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.
REQUIRES PARTS TO BE ORDERED FROM Starcraft for every unit.

ACTION REQUIRED: Add backer between slide out bar and holding tank - repair holding tank

MODELS / UNITS:

2013 Autumn Ridge Travel Trailers
 315 RKS **D283**5051-5071
 305 RKS **D28N**5051-5062
 329 BHU **D28G**5051-5067, 5069-5080, 5082-5088, 5091-5100, 5102-5117

KIT CONTENTS

12-006S

Note: Kit can only be ordered using the order form
 Included with this bulletin.

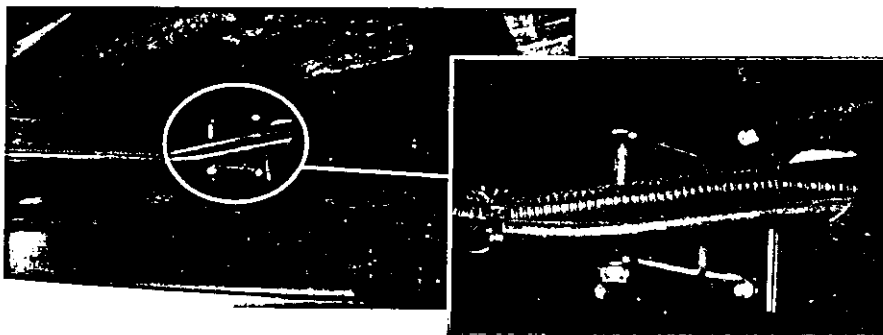
(4) Holding tank probes
 (1) 5x7 wrapped backer
 Instruction sheet

TOOLS/MATERIAL REQ.:

Drill w/square head bit
 3/8" drill bit
 3/8" socket
 Utility knife - if required to cut the underbelly

INSTRUCTIONS

1. Locate the holding tank (fresh water OR black depending on model) in the center of the curb side slide out. If the unit is equipped with underbelly, you will need to remove it from the tank area by backing the screws holding it in place. Be sure to remove a large enough area of the underbelly to allow for easy access the the holding tank. Set aside the screws for re-use.
2. Locate the (4) screws in the slide out bar that secures the support bracket and arm. Remove the screws and set them aside for re-use.



3. Remove the holding tank supports and drop the tank.
4. Locate any screw holes in the tank. Using a 3/8" drill bit, drill the hole(s) making it large enough to accommodate the tank probe. Insert a tank probe into the hole(s). Using the 3/8" socket, tighten the probe(s) until it is securely in place.
5. Place the 5" x 7" backer on the backside of the slide out rail (so it is between the rail and the holding tank). Re-install the (4) screws and the support bracket/arm. The screws will hold the backer in place.
6. Re-install the holding tank.
7. If the unit is equipped with underbelly, re-install the underbelly. If the underbelly was torn or damaged in the process, it should be replaced. To replace any damaged underbelly, cut out the damaged area along the 2 rails and replace it with a larger piece of underbelly. Fasten the piece to the frame around the edges. Be sure the new pieces is adequately secured around the edges to prevent dirt and moisture from getting into the frame area.

Starcraft Service / Parts
Technical Bulletin Order Form
Fax (800) 825-8409

STARCRAFT 

2013 Autumn Ridge TT
Holding Tank Repair
12-006S

Technical Publication Expires: October, 2013

Dealer Name: _____

Acct.#: _____ TB95 _____ Date: _____

Dealer Account Number: _____

Phone: _____ Fax: _____

Ship To: _____

P.O.# _____

Attn: _____

Ship Via: _____

Each unit serial number MUST be recorded when ordering.

Quantity Ordered	Serial Number of Unit (Last 8 Digits)	Part Number	U/M	Unit Price								
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THESE PARTS CAN ONLY BE ORDERED USING THIS FORM.



903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

October 2012

Technical Service Bulletin Notification TSB#12-006S

Dear Starcraft RV Dealer:

Starcraft RV has determined that on certain model year 2013 Autumn Ridge Travel Trailers there may be a leak in the fresh water or black holding tank. A backer must be added and the tank must be repaired.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. If you have any questions on this Bulletin, please contact our Customer Service department at 800-945-4787. A copy of the bulletin is attached.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with Starcraft brand products.

Sincerely,

Starcraft RV

STARCRAFT

903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

October 2012

SERIAL# RECALL#
FIRST LAST_NAME
ADDRESS
CITY, STATE ZIP
COUNTRY

Technical Service Bulletin Notification TSB #12-006S

Dear Starcraft RV Owner:

Starcraft RV has determined that on certain model year 2013 Autumn Ridge Travel Trailers there may be a leak in the fresh water or black holding tank. A backer must be added and the tank must be repaired.

Our records indicate that your Recreational Vehicle is affected. Please contact your nearest Starcraft dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact Starcraft RV Customer Service at 1-800-945-4787.

We apologize for this inconvenience. However, we are confident that this improvement will offer continued satisfaction with your Starcraft Recreational Vehicle.

Sincerely,

Starcraft RV