

# Special Service Message



SB-10051522-7581

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

## SSM 60737 - L538 and L359/LR2 13MY carpet mat fixings

**Models :** LF - Freelander 2 / FL2 (SALFR2BG5DH321215)

LV - Evoque (SALVA2BE0DH706084)

**Engineer Name :** Thompson Keith

**Last Modified :** 03-12-2012 12:05:39

**Category :** Body

**Symptom :** 107000 Interior Trim

**Content :** **Issue:**

Dealers have identified that integrated carpet mat hooks are present at the front and rear on all vehicles built from 13MY onwards even if carpet mats are not delivered with the vehicles. In some instances, dealers have attempted to fit previous 12MY level Accessory carpet mats or even remove the hooks from the carpets.

**Cause:**

At 13 MY for both L538 and L359/LR2, carpet mat hooks were made integral to the carpet. The pitch between the hooks was also changed. For some markets, however, carpet mats are an optional fit only and not 100% for all units.

**Action:**

Should a dealer receive a 13MY L538 (from VIN H706084) or L359/LR2 unit (from VIN H321215) without carpet mats, this may be an intended condition where the mats have not been ordered as an option.

Under no circumstances should previous (12MY) level mats attempt to be fitted nor should any attempt be made to remove the hooks in the carpet.

Please refer to MicroCat for the appropriate parts by derivative where applicable.