



Technical Service Bulletin

94 Side mirror turn signal inoperative

94 12 90 2030956/2 October 8, 2012. Supersedes Technical Service Bulletin Group 94 number 12 – 88 dated September 25, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 – 2013	All	Not Applicable
A5	2008 – 2013		
Cabriolet	2010 – 2013		
A3	2009 – 2013		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Required Parts and Tools</i> (Updated parts table to reference ETKA)
1	09/25/2012	Original publication

The turn signal indicator lens is inoperative without any damage from outside influence. Cracks have formed in the lens and as a result condensation can be seen behind the lens as shown in Figure 1.



Figure 1 Condensation in turn signal lens

Technical Background

The turn signal lens can crack due to the high amount of tension in the side mirror housing. The tension is due to improper installation of the mirror at the factory and is not a defect in the mirror housing. Replacing the mirror housing will not affect this condition.

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Production Solution

Not applicable.

Service

1. Remove the side mirror as instructed by the ElsaWeb Repair manual.

Body>>Body Exterior>>66 Exterior Equipment>>Removal and Installation>>Exterior Rearview Mirror

2. Replace the damaged turn signal lens in the side mirror.

Electrical System>>Electrical Equipment>>94 Exterior Lights, Switches>>Removal and Installation>>Exterior Mirror Turn Signal Lamps

3. Test turn signals.
4. Clear DTCs in electrical system.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9453		
Damage Code:	0015		
Labor Operations:	Remove and install 1 indicator for (A4, A5, Cabriolet)	9453 1900	30 TU
	-OR-		
	Remove and install 2 indicators for (A4, A5, Cabriolet)	9453 2000	40 TU
	-OR-		
	Remove and install 1 indicator for (A3)	9453 1901	40 TU
	-OR-		
	Remove and install 2 indicators for (A3)	9453 2001	70 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 30 TU)

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	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2030956/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Left Turn Signal (A4, A5, Cabriolet)	1
-OR-		
See ETKA	Right Turn Signal (A4, A5, Cabriolet)	1
-OR-		
See ETKA	Left Turn Signal (2009 – 2010 A3)	1
-OR-		
See ETKA	Right Turn Signal (2009 – 2010 A3)	1
-OR-		
See ETKA	Left Turn Signal (2011 – 2012 A3)	1
-OR-		
See ETKA	Right Turn Signal (2011 – 2012 A3)	1

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.