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Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

October 24, 2012

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Special Field Action 12L09**
Certain 2013 Model Year Mustang Shelby GT500 Vehicles
Owner's Guide Supplement Update – Spark Plug Gap Correction

AFFECTED VEHICLES

Certain 2013 model year Mustang Shelby GT500 vehicles built at the Auto Alliance Assembly Plant from Job 1 through June 29, 2012. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on October 24, 2012.

EXPIRATION DATE

This Special Field Action has an expiration date of April 30, 2013 to encourage dealers to complete this program as soon as possible.

REASON FOR THIS ACTION

In all of the affected vehicles, the Owner's Guide (OG) Supplement contains an incorrect spark plug gap specification. The correct spark plug gap specification is 0.033 - 0.037 inches (0.85 - 0.95 mm). The spark plugs installed in these vehicles at the factory meet the correct gap specification. However, if the gap on these spark plugs is changed, or new spark plugs are installed, and the incorrect spark plug gap specification is used, it may result in detonation and/or misfire which could cause engine damage.

SERVICE ACTION

- **Stock Vehicles:** Dealers are to install an updated OG Supplement in their stock vehicles and dispose of the original supplement.
- **Sold Vehicles:** Dealer action is NOT required for sold vehicles. Customers that have taken delivery of their vehicles will be mailed an updated OG Supplement and will be directed to dispose of the original supplement.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Owner Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

Michael A. Berardi

Special Field Action 12L09
Certain 2013 Model Year Mustang Shelby GT500 Vehicles
Owner's Guide Supplement Update – Spark Plug Gap Correction

OASIS ACTIVATED?

Yes, OASIS will be activated on October 24, 2012.

FSA VIN LIST ACTIVATED?

Yes, FSA VIN list will be available through <https://web.fsavinlists.dealerconnection.com> on October 24, 2012.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery. If additional OG Supplements are required, call the Special Service Support Center at 1-800-325-5621.

SOLD VEHICLES

Dealer action is NOT required for sold vehicles. Customers that have taken delivery of their vehicles will be mailed an updated OG Supplement and will be directed to dispose of the original supplement.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims for stock vehicles using Direct Warranty Entry (DWE).
- Refer to ACESII manual for claims preparation and submission information.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace original OG Supplement with updated OG Supplement (stock vehicles only)	12L09B	0.2 Hours

PARTS REQUIREMENTS

Stock Vehicles: Updated OG Supplements for stock vehicles are being mailed to dealerships the week of October 24, 2012. The package will be sent to the attention of the service manager with a bright orange label that says "Field Service Action 12L09 – Owner's Guide Supplements".

Sold Vehicles: Dealer action is NOT required for sold vehicles. Updated OG Supplements are being mailed directly to customers of the affected vehicles.

Ordering Instructions for Additional Owner's Guides

A small quantity of replacement OG Supplements have been set aside at the Special Service Support Center. A VIN number will be required for each OG Supplement ordered. To order an additional OG Supplement, contact the Special Service Support Center at 1-800-325-5621.

DEALER PRICE

Dealers will not be charged for additional OG Supplements ordered for this program.



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121

October 2012

Special Field Action 12L09

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

It has come to our attention that the Owner's Guide Supplement for your vehicle, with the Vehicle Identification Number shown above, contains incorrect engine spark plug gap specifications. We apologize for this inconvenience and want to correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue? On your vehicle, the Owner's Guide Supplement contains an incorrect spark plug gap specification. The correct spark plug gap specification is 0.033 - 0.037 inches (0.85 - 0.95 mm). The spark plugs installed in your engine at the factory meet the correct gap specification. However, if the gap on these spark plugs is changed, or new spark plugs are installed and the incorrect gap specification is used, it may result in detonation (spark knock) and/or misfire which could cause engine damage.

What should you do? Enclosed please find an Updated Owner's Guide Supplement for your vehicle, containing the corrected spark plug gap specification. Please remove and discard your original Owner's Guide Supplement and replace it with the one included with this letter.

What if you no longer own this vehicle? If you no longer own this vehicle, and have an address for the current owner, please forward this letter and Owner's Guide Supplement to the new owner.
You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

Can we assist you further? If you have questions or need further assistance, please contact your dealership's Service Manager.
If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is:
www.Fordowner.com.

Thank you for your attention to this important matter.

Sincerely,
Ford Customer Service Division

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR OCTOBER 2012

- 10010 2013 C-MAX Equipped with Push Button Start - Incompatible with Factory Invoiced Accessory (FIA) Dealer Installed Remote Start

The Factory Invoiced Accessory (FIA) remote start system is currently incompatible with 2013 C-MAX equipped with push button start. Attempting to install the remote start system can lead to key fob programming issues and/or additional failed modules such as the Body Control Module (BCM). Engineering is aware of the concern and is working on a revised kit. Monitor OASIS for updates.

- 10011 2013 Escape / 2012-2013 Focus - BCM - FALSE DTC P0460

Some 2013 Escape and 2012-2013 Focus vehicles may generate a false DTC P0460 in the Body Control Module (BCM). This false DTC has no impact on the function of the BCM and should be ignored. Do not perform any diagnostics or repairs, and do not replace the BCM for DTC P0460 unless there are other DTC's or associated customer issues. If so, reference section 419-10 of the Workshop Manual.

- 10012 2013 Escape - Front Seat Cover Edges On Console Side - NORMAL CHARACTERISTIC - DO NOT ATTEMPT REPAIR

Some 2013 Escape vehicles may exhibit a front seat cover (on the console side), that may appear to be loose, cut, or unfinished. The seat cover does not wrap around by design. If there is foam showing, it may be trimmed back so it does not stick out beyond the cover. THIS IS A NORMAL CHARACTERISTIC OF THE VEHICLE, AND NO REPAIRS SHOULD BE ATTEMPTED.

- 10013 2013 Escape - Front Seat Cover Edges On Console Side - NORMAL CHARACTERISTIC - DO NOT ATTEMPT REPAIR

Some 2013 Escape vehicles may exhibit a front seat cover (on the console side), that may appear to be loose, cut, or unfinished. The seat cover does not wrap around by design. If there is foam showing, it may be trimmed back so it does not stick out beyond the cover. THIS IS A NORMAL CHARACTERISTIC OF THE VEHICLE, AND NO REPAIRS SHOULD BE ATTEMPTED.

- 10014 2011-2012 F-SUPER DUTY - Stationary Elevated Idle Control (SEIC)/Power Take Off (PTO) Information - Service Tip Information

Some 2011-2012 F-Superduty vehicles equipped with a 6.2L or 6.8L engine and power take off (PTO) may experience a difficult reengagement of the stationary elevated idle control (SEIC) after SEIC disengagement due to loss of enabling condition or vehicle movement. Note: In order to reinitiate SEIC after disengagement, the engine must be allowed to return to a stable base Idle before SEIC reengagement is attempted. Allow 10 seconds for engine to idle or stabilize after SEIC has been disabled or vehicle is put in Park, before engaging SEIC. For the above condition(s) refer to QVM bulletin, found in the Ford fleet website at <https://www.fleet.ford.com/>, by clicking under truck body builders/up fitters, click on bulletins, and select appropriate QVM Q-173 for the correct operation(s).

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR OCTOBER 2012

10015 2013 Escape - SYNC Vehicle Health Report - Lane Keeping Aid Fault

Some 2013 Escape vehicles equipped with SYNC built on or after 08/4/2012 may run a Vehicle Health Report (VHR), receiving a report indicating that service is required for Restraints and Driver Assistance with a Lane Keeping Aid fault. The Lane Keeping Aid feature is not present on these vehicles, the message in the VHR report for Lane Keeping Aid should be ignored. Until a new service procedure is available do not attempt repair. Monitor OASIS for updates.

10016 2011 - 2013 F150 Rear View Camera Inoperative

Some 2011 - 2013 F150 equipped with a rear camera may be inoperative. Before beginning normal diagnosis check for recent tailgate removal and make sure connector C4000 is properly connected.

10017 2003-2012 Multiple Vehicles with a Torqshift Transmission Intermittent Clunk When Shifting Between Reverse and Park and/or During 2-3 Shift

SOME 2003-2012 F-SUPER DUTY, 2004-2012 E-SERIES, 2003-2005 EXCURSION, 2006-2012 F53 MOTORHOME CHASSIS AND 2006-2009 LOW CAB FORWARD VEHICLES EQUIPPED WITH A TORQSHIFT TRANSMISSION (5R110/5R110W) MAY EXHIBIT SOME OR ALL OF THE FOLLOWING CONDITIONS: CLUNK WHEN SHIFTING FROM DRIVE OR REVERSE INTO PARK; CLUNK OR POP UP ON INITIAL ENGAGEMENT FROM REVERSE TO DRIVE AT APPROXIMATELY 2-3 MPH (3-5 KM/H); CLUNK DURING 2-3 UPSHIFTS. VERIFY THAT THE CUSTOMER CONCERN FITS ONE OR MORE OF THESE CONDITIONS. THESE SPECIFIC CLUNK/POP CONDITIONS MAY BE INTERMITTENT AND ARE A CHARACTERISTIC OF POWERTRAIN MECHANICAL LASH. DO NOT ATTEMPT REPAIR.

11023 SYNC - Voice recognition - Microphone Functional Test

Some 2011-2013 Edge/MKX, Explorer, 2012-2013 Focus, 2013 Taurus/MKS, Flex/MKT vehicles equipped with SYNC may experience complaints of poor voice recognition. Normal workshop manual diagnostics may lead to replacement of the microphone. Prior to replacing the microphone the following voice commands can be used to determine if the microphone is functioning. Press the push to talk button and SYNC will respond with please say a command followed by audible chime. Respond using any one of the following voice commands: Phone, 95.5, Sirius Hits 1 or Climate set temperature 72 degrees. SYNC should respond to each command with system conditions. If a SYNC response is received, the microphone is functioning correctly and no repairs should be performed. Poor voice recognition examples may include: speech, command used and interior noise.

12013 2013 Focus - Clicking noise from the automatic transmission after vehicle is unlocked and prior to engine starting.

2013 Focus vehicles equipped with the Powershift DPS6 transmission may experience a clicking noise from the transmission after the doors are unlocked, opened and prior to the engine starting for up to 3 minutes. The noise is the transmission shift motors waking up and preparing for startup. Attempts to eliminate the noise should not be made.

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR OCTOBER 2012

- 12014 2012 Fusion equipped with 6F35 transmission - Intermittent.No Crank, No Start with DTC P0706, P0707, P1702, and P1921

Some 2012 Fusion equipped with 6F35 transmission may exhibit an intermittent no crank, no start concern along with diagnostic trouble codes (DTCs) P0706, P0707, P1702 and P1921. Prior to following normal diagnostics, first check C139 for any pin related issues including pin fit, bent pins and pins not locked into hard shell cavity. Then proceed with normal workshop manual diagnosis per section 307-01B.

- 12016 2012-2013 FIESTA - Timing belt tensioner noise

Some 2012-2013 Fiesta vehicles may exhibit an engine noise that could be described as a "Buzz" or "Saw" noise occurring within a range of 950 and 1200 RPM. Using a stethoscope the noise can be pinpointed back to the timing belt tensioner area. This noise does not affect the durability or performance of the engine. Do not replace the timing belt tensioner or timing belt for this condition, replacing the timing belt tensioner or timing belt will not correct the symptom. Please continue to submit vehicle reports for this concern. Engineering is aware of the concern and is currently working on a resolution. Please monitor OASIS for future communications.

- 12017 6.7L Chassis Cab (Narrow Frame) - Exhaust Gas Temperature (EGT) Pid Data/Freeze Frame Data Error - Built/Reflashed After 11/5/2010.

2011-2013 F-350-550 Super Duty chassis cab (narrow frame) vehicles equipped with a 6.7L diesel engine built/reflashed after 11/5/2010 will display reversed EGT13 and EGT14 PID data and Freeze Frame Data readings. When diagnosing a EGT 13 and or EGT 14 over temperature through freeze frame data it is important to first unplug either of the suspect sensors. Once the sensor is unplugged verify the proper sensor reported to be unplugged in pid data to ensure the correct EGT sensor is replaced. Please monitor Oasis for future updates.

- 12018 2013 Fusion - Keyless Entry Keypad Factory Set Code Retrieval

2013 Fusion there are two methods for keyless entry keypad code retrieval. Method one uses two programmed keys and is outlined on page 57 of the Owner's Guide. Note that the code may be displayed backwards in the Instrument Cluster, and may require entering the code in reverse order. For example, if 13579 is displayed, try 13579 or 97531. Engineering is aware of this concern and is currently investigating. Method two requires IDS, Reference Toolbox, Datalogger, and Body Control Module (BCM). PID's will be labeled as Key Code 1st through Key Code 5th, and will display the button versus the key code number. For example, 1/2 would be displayed instead of 1. Record button numbers from each PID, and the sequence can be used on the keypad. If customer requests code, provide them with the odd numbers from each button shown on the key code.

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR OCTOBER 2012

12019 Low Current Switch Failures Due To Improperly Installed Accessories

Some 2012-2013 Multiple vehicle lines equipped with aftermarket or Genuine Ford Accessories (GFA), may experience failed low current switches such as a headlight switch, due to high current inputs/draws. These switches are designed to toggle low current reference voltage and will fail if current exceeds the switches design intent. If a low current switch has failed due to an over current condition, inspect for improperly installed aftermarket or GFA accessories. Improperly installed accessories can directly affect switch function. Please review the Warranty and Policy manual for proper repair coverage.

12020 2011-2013 F-Super Duty Equipped With LT275/65R 20E A/T OWL Michelin Tires - Accelerated Wear

Some 2011-2013 F-Super Duty vehicles equipped with LT275/65R 20E A/T OWL michelin tires may exhibit accelerated tire wear at low tire mileage (Under 10,000 miles/16,090 km). This may be due to higher horsepower and torque with aggressive vehicle launches or improper usage of the electronic locking differential (ELD) if equipped (See Owner's guide for additional information). Also refer to symptom chart in workshop manual, section 204-00 and correct any issues identified. If no problem is found, and tires have been rotated according to maintenance schedule, replacement of tires should only be done according to warranty and policy manual guidelines.

22527 2013 C-MAX - CRANK/NO-START OR MISFIRE DUE TO FOULED PLUGS

SOME 2013 C-MAX VEHICLES BUILT ON OR BEFORE 08/31/2012 MAY EXHIBIT A CRANK/NO-START OR A CYLINDER MISFIRE, AND THE CHECK ENGINE LAMP ILLUMINATING. DIAGNOSTIC TROUBLE CODES P1A0C, P1A0F, P0300, P0301-P0304 OR P0316 MAY BE PRESENT. THIS CONDITION IS TYPICALLY EVIDENT AT VERY LOW MILEAGE SUCH AS DURING PRE-DELIVERY. IT MAY BE CAUSED BY FUEL FOULED SPARK PLUGS DUE TO REPEATED START/STOP EVENTS AT THE ASSEMBLY PLANT AND DURING TRANSPORT. INSPECT THE SPARKS PLUGS FOR EVIDENCE OF FUEL FOULING AND SERVICE AS REQUIRED.

22531 SYNC - AUDIO RESPONSE CALLING DOT WORK - SYNC CALLS FIRST PHONEBOOK CONTACT

SOME FORD, LINCOLN AND MERCURY VEHICLES EQUIPPED WITH SYNC MAY EXHIBIT A VOICE PROMPT CALLING DOT WORK WHEN MAKING A PHONE CALL FROM STORED PHONEBOOK CONTACTS. SYNC MAY CALL THE FIRST STORED PHONEBOOK CONTACT WHEN THIS CONDITION OCCURS. UNIQUE CHARACTERS STORED IN PHONEBOOK ENTRIES SUCH AS SMILEY FACE EMOTICONS FROM APPLICATIONS LIKE EMOJI MAY CAUSE THE CONDITION. ONCE THE CONDITION IS PRESENT IT MAY OCCUR WITH ALL PAIRED DEVICES. TO RESTORE SYNC FUNCTION THE ACCESSORY PROTOCOL INTERFACE MODULE (APIM) WILL REQUIRE A FULL SYSTEM RE-FLASH, FORCE CONSUMER INTERFACE PROCESSOR (CIP) FOLLOWING WORKSHOP MANUAL (WSM) SECTION 415-00. TO PREVENT THE ISSUE FROM RE-OCCURRING THE SMILEY FACE/EMOTICON MUST BE DELETED FROM THE CUSTOMERS DEVICE(S) BEFORE RE-PAIRING. ENGINEERING IS CURRENTLY INVESTIGATING THIS CONDITION. MONITOR OASIS FOR UPDATES.

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR OCTOBER 2012

22532 2010-2012 TRANSIT CONNECT, BATTERY SAVER RELAY CLICKS AND DOME LAMP FLASHING WITH IDS DATALOGGER

WHEN DIAGNOSING POSSIBLE GENERIC ELECTRONIC MODULE (GEM) RELATED CONCERNS SUCH AS DOOR AJAR LIGHT AND/OR DOME LAMP STUCK ON, ON 2010-2012 TRANSIT CONNECT, BE ADVISED THAT WHEN USING IDS, CFR, OR ANY EQUIVALENT SCAN TOOL TO MONITOR INPUT PIDS SUCH AS D_DR_SW, P_DR_SW, REAR_DR_SW, SLDG_DR_SW, HAZARD, FOG_SW, FOG_R_SW, RT_SWITCH, AND LT_SWITCH, THE DOME LAMP WILL FLASH AND BATTERY SAVER RELAY WILL CLICK ON/OFF. DO NOT ATTEMPT TO REPAIR. THIS ONLY OCCURS WHEN IDS, CFR, OR ANY EQUIVALENT SCAN TOOL IS USED AND INPUT PIDS ARE CHOSEN ON ALL TRANSIT CONNECTS. INSTEAD, CONCENTRATE YOUR DIAGNOSIS ON DOOR AJAR SWITCH OPERATION. FAULTY DOOR AJAR SWITCHES CAN CAUSE THE ORIGINAL SYMPTOM. INCORRECT DIAGNOSIS DUE TO THIS GEM CHARACTERISTIC MAY LEAD TO UNNECESSARY GEM REPLACEMENT.

22533 2008 - 2013 EDGE/MKX, 2010 - 2013 MKT - REVISED VISTA ROOF CLEANING PROCEDURE FOR ROOF RAIL ASSEMBLY REAR TRACKS.

FOR 2008-2013 EDGE/MKX, 2010-2013 MKT EXHIBITING SLOW GLASS PANEL OPERATION THERE IS A REVISED VISTA ROOF CLEANING PROCEDURE FOR THE ROOF RAIL ASSEMBLY REAR TRACKS. FOLLOW THE ON-LINE WORKSHOP MANUAL(WSM) SECTION 501-17 FOR THE REVISED REAR TRACK CLEANING PROCEDURE.

22536 2011-2012 F-SUPER DUTY PROGRAMMABLE MODULE INSTALLATION (PMI) MAY BE REQUIRED AFTER MODULE CONFIGURATION - DIAGNOSTIC TROUBLE CODE P1639

FOR 2011-2012 F-SUPER DUTY VEHICLES EQUIPPED WITH 6.8L OR 6.2L MAY EXHIBIT DIAGNOSTIC TROUBLE CODE (DTC) P1639 FOLLOWING A POWERTRAIN CONTROL MODULE(PCM) OR TRANSMISSION CONTROL MODULE (TCM) REPROGRAMMING. SERVICE TIP: CONFIGURATION STEPS MAY BE REQUIRED USING THE IDS TOOL IF DTC'S ARE PRESENT AFTER COMPLETING THE PROGRAMMABLE MODULE INSTALLATION(PMI). THE IDS TOOL MUST BE AT THE LATEST SOFTWARE LEVEL TO COMPLETE THESE ADDITIONAL CONFIGURATION STEPS. FOLLOW THE IDS PROMPTS TO COMPLETE THE CONFIGURATION. IF THERE ARE NO DTC'S PRESENT AFTER PMI, NO FURTHER MODULE CONFIGURATION IS REQUIRED. FAILURE TO FOLLOW THE IDS PROMPTS MAY CAUSE REPEAT DTC P1639 OR OTHER DTC'S.

22545 2009-2013 F-150/Taurus/Flex/MKT/MKS, 2010-2012 F-Super Duty, 2011-2013 Explorer - Power Seat Track Bind, Grind, Squeal Noise Moving Forward or Rearward.

Some 2009-2013 F-150, Taurus, Flex, MKT, MKS, 2010-2012 F-Super Duty and 2011-2013 Explorer vehicles may experience binding, grinding, and/or squealing noise when the seat is moved forward or rearward. Service inventories have been updated with revised seat motor/bracket kits(14547), for lower service part replacement procedure. Follow the On-line Workshop Manual (WSM) section 501-10 for diagnosis and replacement procedures and use available service labor operations.

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR OCTOBER 2012

- 22547 6F35 Transmission - Escape, Mariner, Fusion, Milan - No Engagement Or Harsh Engagement Along With Harsh Down Shift - Built On Or Before 3/11/2011

Some 2009-2011 Escape, Mariner, 2010-2011 Fusion, Milan vehicle equipped with an automatic transmission and built on or before 3/11/2011 may exhibit a no engagement or harsh engagement on both forward and reverse along with a harsh down shift on acceleration. The center support is now serviced as an assembly (part number BL8Z-7L328-A). The center support includes the improved snap ring retainer which supports the span ring from being dislodged from both clutches in center support.

- 22548 F-150 3.5L Gasoline Turbocharged Direct Injection (GTDI) EcoBoost - Customer Complaint Of Poor Fuel Economy

Some 2011-2013 F150 equipped with 3.5L GTDI EcoBoost engine may exhibit customer complaint of poor fuel economy. Before attempting repair, ensure factors that impact fuel economy such as usage of vehicle (trailer towing and payload), customer driving habits, or configuration items (IE:tire size,axle ratio) are not attributing to fuel economy readings. Consistent fuel economy readings will be obtained after 2,000 MI (3,000 KM) are accumulated on the vehicle. The EcoBoost engine provides power when throttle input and vehicle load are demanded by utilizing the high pressure fuel system and turbochargers. Optimal fuel economy will be noted when throttle input and vehicle load are minimal. Refer the customer to the owner's guide chapter maintenance and specifications essentials of good fuel economy to promote maximum fuel economy driving habits.

- 22549 2008 - 2013 Edge/MKX, 2010 - 2013 MKT - Revised Vista Roof Cleaning Procedure For Roof Rail Assembly Rear Tracks.

For 2008-2013 EDGE/MKX, 2010-2013 MKT exhibiting slow glass panel operation there is a revised Vista Roof cleaning procedure for the roof rail assembly rear tracks. Follow the On-line Workshop Manual(WSM) section 501-17 Diagnosis and Testing, Pinpoint Test H, Slow Glass Panel Operation for the revised rear track cleaning procedure.

- 22550 Some 2011-2013 Fiesta Vehicles May Exhibit a High Pitched Squeak, Squeal or Whistle Noise When Clutch Pedal Depressed After Extended Cold Soak

Some 2011-2013 Fiesta vehicles may exhibit a high pitched squeak, squeal or whistle noise when clutch pedal depressed after extended cold soak. Replace the Clutch Slave Cylinder. Refer to Workshop Manual, Section 308-02 and appropriate Service Labor Times as needed.