



SB-10047362-1324

Service Campaign 63-01

MODELS

AFFECTED: Certain 2013 Winnebago Adventurer, Journey, Tour and Itasca Suncruiser, Meridian and Ellipse Model Motorhomes Equipped With a Lippert Bed Lift Control Module

DATE: November 2, 2012

SUBJECT: Bed Lift Control Module Replacement

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.

Winnebago Industries is conducting a Field Service Campaign to replace the Revision A bed lift control module. It has been determined that if the coach batteries become discharged slowly over time, it can cause the module to lose its IN/OUT stop settings. If the room is operated without these stop settings, it is possible to over-travel the room and cause damage to trims. The replacement 'REV B' module has a built in protection against this type of failure.

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Industries dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Replace the module on any affected coaches currently in your inventory. Do not deliver any subject units to a customer until this corrective action has been taken.

If You Need Assistance

If dealer technical assistance is needed, please contact Winnebago Industries' Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: techservice@winnebagoind.com.

Thank you for your cooperation.

Steven R. Evenson
Director of Parts and Service



November 2, 2012
Service Campaign - Bed Lift Control Module Replacement

Repair Procedure:

Refer to instruction sheet.

Parts Information:

The part order should be placed as a service campaign order. You will need the campaign dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

Campaign Dealer Number: 7810

<u>Quantity</u>	<u>Part Description</u>	<u>Winnebago Industries Part Number</u>
1	Bed Lift Control Module 15001-B	SC7810-13-701

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. The repair order must be properly signed by both the dealer and owner before it is submitted to Winnebago Industries.

<u>DESCRIPTION</u>	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>	<u>TIC CODE</u>
Bed Lift Control Module	05630199	0.5	6301SB

FINAL CLAIMS NEED TO BE SUBMITTED NO LATER THAN FEBURARY 2, 2013.



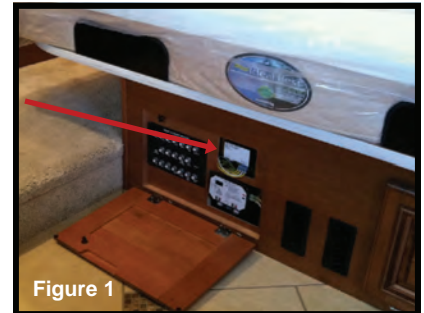
LCI Electric Bed Control Replacement

Overview: It has been determined that if the coach batteries become discharged slowly over time, it can cause the Lippert bed control module to lose its IN/OUT stop settings. If the room is operated without these stop settings, it is possible to over-travel the room and cause damage to trims. Below are instructions for replacing the bed control module along with the bed lift stop calibration procedure.

Read the entire instructions carefully before starting the procedure. If you have any questions, please contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by email: techservice@winnebagoind.com. This document is confidential and is intended for dealer use only.

Procedure:

1. Locate the LCI bed control (15001-A) under the bed platform at the foot of the bed. (Figure 1) Disconnect the positive wire, ground wire, up, down and motor connector wiring. (Figure 2)
2. Install new revision control (15001-B). Connect motor wires, up, down, positive wire and then ground wire. (Figure 2)



Electric Bed Lift Electronic Stop Calibration Procedure

Note: The bed plunger switches are not adjustable

Caution: If the bed is run up too far, damage to the switch may result and the slideout may not operate.

You may run the bed as far as it will go in the down position without causing damage.

A blinking **green** light on the control indicates the down stop needs to be set.

1. To enter calibration mode, hold the 'Configuration' button down for 5 seconds. (Figure 2)
2. Use the wall switch to run the bed down until you hear the motor start to labor. Avoid racking the bed frame.
3. Press the button inside the 'configuration' window, this saves the bottom position in memory.

Note: Once the bottom limit is set, the red LED will start blinking indicating the upper limit needs to be set.

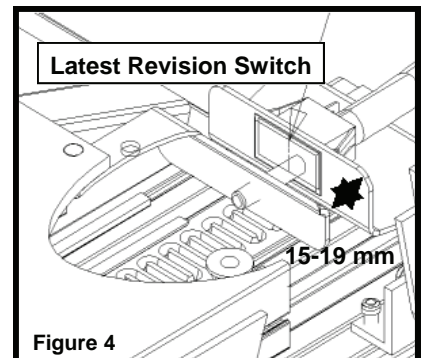
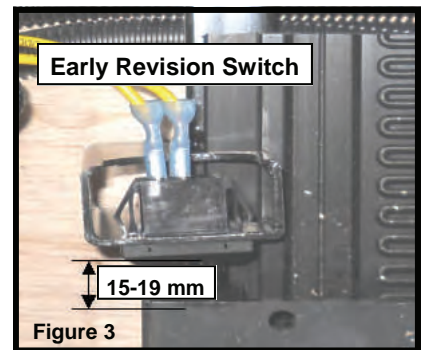
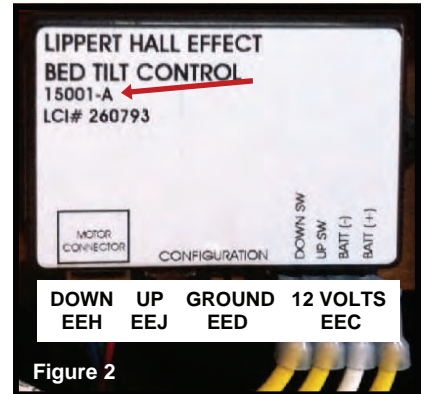
4. Use the wall switch to move the bed up enough to set the switch clearance - 15-19 mm/approximately 5/8" - 3/4". (Figure 3 & 4)

Caution: If the bed is raised too far, damage to the switch may result.

5. Press the button inside the 'configuration' window, this saves the upper limit position.

Once the top limit is set, both red and green LEDs will blink simultaneously for a moment, this indicates the limits have been set successfully.

If an error occurs during configuration, the red and green LEDs will quickly alternate flashing. Repeat calibration procedure as needed.





Customer Notification Letter

**FOR YOUR INFORMATION
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL
CHASSIS SERIAL

Dear Winnebago Industries Motorhome Owner:

When you purchased your new Winnebago Industries produced motorhome, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that affects your Winnebago Industries motorhome.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

Why We Are Contacting You

Winnebago Industries, Inc. dealers will replace your Bed Lift Control Module. It has been determined that the module may lose its programming if the batteries become completely discharged. If this happens, it is possible that the bed may extend or retract too far and cause damage to the trims on the bed. The new revision module has built in protection to retain the IN/OUT stop settings.

What You Should Do

Contact your Winnebago Industries, Inc. dealer soon to arrange for a service appointment. The repair will take less than an hour, however please allow sufficient time for your dealer to process your vehicle on the date of your appointment.

Important

This campaign and the offer to provide this service are being done at no charge to you.. The offer for a no cost repair is valid until February 2, 2013 at which time the campaign will be closed.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: or@winnebagoind.com.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.
Forest City, IA 50436