

**SB-10046160-8597**A **PACCAR** COMPANY

## Technical Information Bulletin

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**34-043**

### Section

Wiring and Lighting - 34

### Subject

T680 Software, Hardware and Electrical Upgrades

### Release Date

8/13/2012

### Condition

Chassis affected by this campaign have park lamp and head lamp switch positions tied together, may have a door module wake up issue, and mirror jitteriness.

### Chassis Affected

37 T680 built between 01/16/2012 – 05/07/2012. See the attached chassis list. The DWC and SIR online system indicate chassis involved in this campaign by campaign code 34-43.

### Action

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the attached Repair Procedure.

### Warranty

Through Basic Vehicle Warranty or for repairs completed by 08/30/13, whichever is greater, Kenworth will pay \$117.00 dollars as a handling fee and 2.8 hours labor to retrofit parts, rewire and reprogram the CECU. Use Quick Claim 34-043.

**claim coding:**

Failure Location: 034-004-021  
Failure Type: 700  
SRT Code: 034-XXX

Work Accomplished: 35  
Responsibility Code: 01  
Claim Type : N

## **Parts**

Submit a SupportNet Case to order parts, including the following information:


1. Dealer code
2. Chassis number
3. "Kenworth T680 Retrofit Program" in the subject line of the SupportNet case.

**Notes:**

- PACCAR Parts has assembled one kit per chassis. Parts are on reserve for each chassis. Confirm with the customer that your dealership will be the repairing location before ordering parts.
- PPD will ship all appropriate parts for the specific chassis number.
- Parts will be shipped at no charge to the dealer.
- Parts will be shipped in one complete kit.
- Parts will be shipped by ground. Shipment time will be approximately 1 week.
- The packing slip will list the Dealer Order Number as "RETRO CH 123456" and the kit P/N (34-043U for U.S. chassis and dealers, 34-043C for Canadian chassis and dealers).
- Ensure both the Parts and Service Managers are aware of the chassis specific order.
- Ensure your dealership has all parts on hand before scheduling repairs.

<b>Kit P/N</b>	<b>Kit Contents</b>	<b>Qty</b>
34-043U US Kits	Q43-1133-1-1-101KR (US) P27-1131-073KR P27-1131-008KR P27-1131-011KR P21-1049-1201KR P21-1050-1101KR	1 1 1 1 1 1
34-043C CANADIAN Kits	Q43-1133-3-1-101KR (CAN) P27-1131-073KR P27-1131-008KR P27-1131-011KR P21-1049-1201KR P21-1050-1101KR	1 1 1 1 1 1

## **Procedure**

1. Follow and complete instructions for components retrofit and swapping of CECU pins B14 and D12 per the following:  [TIB 34-043 Retrofit Procedure.pdf](#)
2. After completion of retrofit instructions, use ESA 4 service tool to complete CECU FLASH update as follows:

- Flash CECU to: P30-1011-102
  - Flash Cluster to: P30-1015-101
  - Flash HVAC to: P30-1033-101
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## **Attachments**

 [TIB 34-043 Chassis List.xls](#)

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