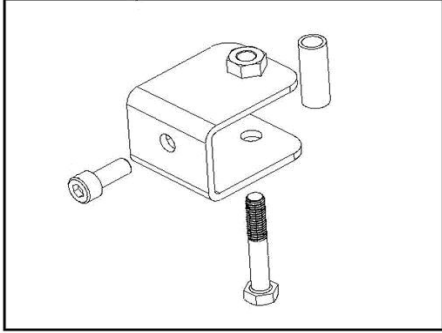


**SB-10046121-4732**

## Technical Information Bulletin

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**02-120**

### Section

Cab - 02

### Subject

T680 Seat Update Kit Campaign

### Release Date

8/10/2012

### Condition

Although the affected seat mounting components currently meet all applicable Federal Motor Vehicle Safety Standards (FMVSS) requirements, the C-Scissor linkage exhibited excessive relative motion during certain testing procedures. The subject of this campaign includes installing a non-critical support bracket intended to minimize the relative motion of the C-Scissor linkage.

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### Chassis Affected

39 QV and VV T680s

### Action

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the attached Repair Procedure.

Note: Kenworth may have 4 parallel campaigns (Recall # 12KWC, 12KWD, 12KWE & TIB 34-043) that affect

these chassis and should be performed at the same time as TIB 02-120.

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## Warranty

Through Basic Vehicle Warranty Kenworth will pay labor to install the update kit. Refer to the chassis list to identify which seats require this repair, then use the appropriate Quick Claim.

- Quick Claim 2-120a for single seat repair; includes 0.5 hours labor
- Quick Claim 2-120b for repair of both driver and rider seats; 0.9 hours labor

Failure Location: 002-027-100	Work Accomplished: 35
Failure Type: 700	Responsibility Code: 01
SRT Code: 002-XXX (per seat)	Supplier Code: N/A

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## Parts

Submit a SupportNet Case to order parts. Provide the following information:

1. Dealer code
2. Chassis number
3. Put "Kenworth T680 Seat Update" in the subject line of your SupportNet case.

- NOTE: There is only one kit per chassis. Parts are on reserve for each chassis. Please ensure you confirm with the customer that your dealership is the repairing location before ordering parts.
- PPD will ship all of the appropriate parts associated with the chassis number.
- Parts will be shipped at no charge to the dealer.
- Parts will be shipped complete at one time.
- Parts will be shipped by ground. Transit time is about 1 week.
- The packing slip will have a Dealer Order Number of "RETRO CH 123456" and the kit P/N.
- Ensure that the Parts and Service Managers are both aware of this order.
- Ensure your dealership has these parts in house before scheduling the customer in for this retrofit.

<u>Quantity</u>	<u>Part Number</u>	<u>Description</u>
<i>reference chassis list</i>	S74-1005	Kit – Update, Seat

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## Procedure

Refer to supplier provided 'Restriction Kit Instructions' TIB 02-120 Procedure.pdf

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## Attachments

 [TIB 02-120 Procedure.pdf](#)

 [TIB 02-120 Chassis.xls](#)

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