

DEALER SERVICE ACTION

Date: June 7, 2012

2013 ALTIMA STEERING COLUMN

Check Service COMM to confirm service action eligibility.

ID #: PC156

APPLIED VEHICLES: 2013 Nissan Altima

INTRODUCTION

Nissan North America is conducting a service action on certain specific 2013 Nissan Altima vehicles identified in Service Comm that are located at dealers and are currently on "Early Release Consignment Units". The Service Action will involve checking the torque on the steering column pinch bolt.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC156 to this service action. This number must appear on all communications and documentation of any nature dealing with this service action.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the status of each vehicle falling into the range of this service action that is currently in dealer inventory. Nissan strongly urges dealers to perform this service action on any affected vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

1. Open driver's door and locate the 12MM steering column pinch bolt.



2. Torque 12MM pinch bolt to 18.5 ft-lb (25 NM).

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC156

Claim Type:	СМ			
PNC:	PC156			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate	Parts	Expense
		Time	Required on claim	Code Required