



SERVICE BULLETIN

Classification:

EL12-065

Reference:

NTB12-077

Date:

September 19, 2012

2012 QUEST; DRIVER SIDE SLIDING DOOR WILL NOT UNLOCK ELECTRONICALLY

APPLIED VEHICLE: 2012 Quest (E52)

SERVICE INFORMATION:

If the driver's side sliding door will lock, but will not unlock with the key fob, door request switch, or driver master switch, **and** all other doors operate correctly:

- Make sure that the "Extended Storage Switch" is not in delivery mode (pushed in). See page 2.

Note: To help prevent the 12 volt service battery from becoming discharged during dealership storage, this vehicle has been equipped with an Extended Storage Switch (ESS). Vehicles are delivered to the dealer with the above feature enabled. The ESS is located in the fuse panel. The ESS is a removable fuse that, when pulled out, will disable this electrical function.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

EXTENDED STORAGE SWITCH (ESS)

- Vehicles will be delivered to the dealer with the ESS set to “Inventory Condition” (fuse disengaged) as shown in Figure 1.
- The ESS should be set to the “Inventory Condition” while the vehicle is being stored at the dealer.
- The photos in Figure 1 show an example of an actual ESS in the fuse panel.

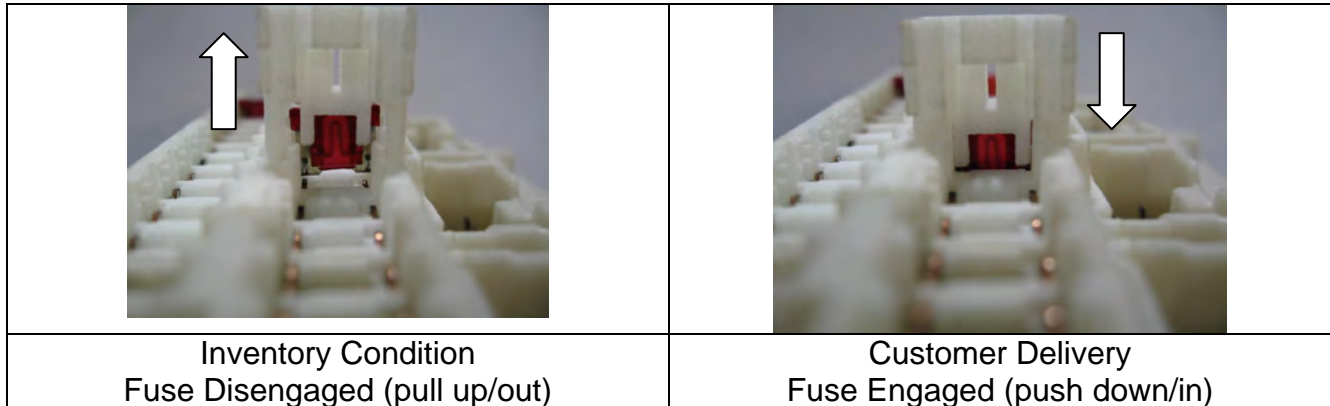


Figure 1

- Location and pin configuration of the ESS varies from model to model.

Operating the Extended Storage Switch

CAUTION: Make sure the ignition is OFF before changing the switch position.


Condition	Switch Position	Note
Vehicle is delivered to the dealer	Inventory Condition	
Technician performs PDI	Customer Delivery	Pull switch back to Inventory Condition after PDI.
Customer test drives the vehicle	Customer Delivery	Pull switch back to Inventory Condition after the test drive.
Vehicle is being stored at the dealer	Inventory Condition	
Vehicle is sold and delivered to the customer	Customer Delivery	

NOTE: The ESS is only an aid to improve battery life during vehicle storage at the dealer. If the ESS fuse ever needs service after vehicle delivery, discard the ESS and install the correct fuse in its place.


EXTENDED STORAGE SWITCH continued

- Vehicles equipped with an extended storage switch will be shipped with a ‘hang-tag’ on the rear view mirror.
- **The Extended Storage Switch MUST be set to the “Customer Delivery” position BEFORE the vehicle is delivered to the customer.**

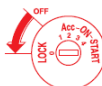
**IMPORTANT
to DEALERS!**

 **DON'T DELIVER THE CAR TO CUSTOMER WITHOUT DEACTIVATING THE BATTERY SAVING FEATURES. FAILURE TO DO SO WILL IMPACT NORMAL VEHICLE OPERATION.** (IntelligentKey, Clock etc. can't be operated.)

1. PUSH DOWN THE EXTENDED STORAGE SWITCH LOCATED IN THE CABIN FUSE BLOCK, PLEASE KEEP STORAGE SWITCH IN THE INVENTORY POSITION WHILE IN INVENTORY.


<p>Inventory Condition</p> <p>PULL UP</p> 	<p>Customer Delivery</p> <p>PUSH DOWN</p> 
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2. CANCEL BCM TRANSIT MODE, WITH IGN OFF, SIMULTANEOUSLY PUSH WIPER SWITCH AND SIGNAL SWITCH FULLY DOWN FOR 2 SECONDS.



OFF

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SIGNAL & WIPER

2 SECONDS

NOTE: While in BCM Transit Mode, the turn signal indicators remain 'on' for 1 minute.