



Service Bulletin

File in Section: -

Bulletin No.: PI0763

Date: July, 2012

PRELIMINARY INFORMATION

Subject: Replacement Procedure for Carpeted Floor Mat Retainers

Models: 2011-2013 Chevrolet Equinox
2011-2013 GMC Terrain

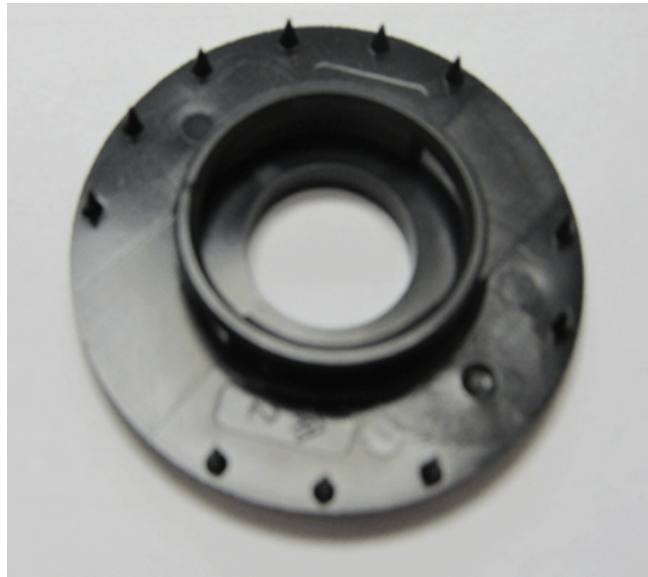
Condition/Concern

Some customers may comment on a broken floor mat retainer, which could cause the floor mat to separate from the carpeted floor.

A new retainer has been released to service the floor mat.

Recommendation/Instructions

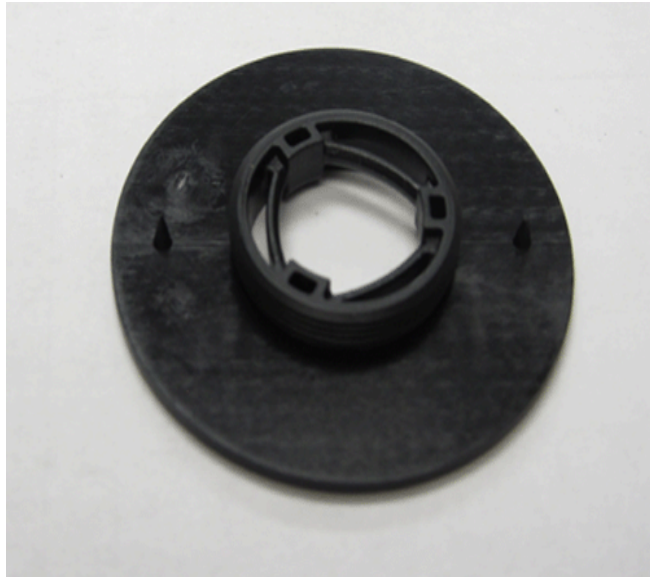
Follow the procedure below for installing the new floor mat retainer.





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1. Align the upper piece of the mat retainer to the center of the retainer hole. Turn the mat over while maintaining the center position of the retainer.



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2. Install the lower piece of the mat retainer onto the mat, aligning it with the upper retainer. Push down hard to engage several retention rings.
3. Using a rubber mallet, lightly tap on the retainer to engage the remaining retention rings.
4. Install the floor mat to the vehicle.

Parts Information

Part Number	Description
22846974	Floor Mat Retainer Kit

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9517	Floor Mat Retainer Replacement (1 or Both)	0.2 hr