



# Technical Service Bulletin

## 94F6 UPDATE – Tail Lamp Seal (NVLW)

94 12 73 2029196/1 April 16, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi A4	2009	039416 – 039416 100021 – 100021	Not Applicable
	2010	000244 – 169782	

## Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

The contacts of the inner LED tail lights may develop oxidation which may cause malfunctions of the inner LED tail light. The outer tail lights are not affected and still function properly.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 94F6 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

## Technical Background

On Audi A4 vehicles with LED tail lights manufactured within a specific period, it is possible that oxidation can occur on the contacts of the inner LED tail lights due to environmental factors. This can lead to malfunctions. The outer tail lights are not affected and still function properly.

## Production Solution

The seals on the inner tail light assemblies must be replaced on the affected vehicles.

## Service

1. Replace seals for inner tail light assemblies (left and right sides).



*Figure 1. Tail light.*



**Tip:** To remove the old seals, warm gently with a hot air blower. Use the lowest setting, as excessive heat causes the tail light assemblies to deform.

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## Warranty

<b>Update Time Requirements/ Reimbursement</b>	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the 94F6 code in the ElsaWeb Campaign/Action Information screen on the day of repair.		
<b>94F6 Saga Claim Entry Procedure</b>			
Check ElsaWeb to determine whether Update <b>94F6</b> is open.			
<b>Service No.:</b> 94F6			
<b>Damage Code:</b> 0099			
<b>Parts Manufacturer -</b> Removed part: 002			
<b>Claim Type</b>			
Sold vehicle = 7 10			
Unsold vehicle = 7 90			
<b>Saga Accounting Instructions</b>			
<b>Criteria ID</b>	<b>Repair operation</b>	<b>Labor Operation Number</b>	<b>TU</b>
LS	Replace seal for inner tail light assembly (left side)	9439 5599	20 TU
RS	Replace seal for inner tail light assembly (right side)	9439 5599	20 TU
<b>Part Number</b>			
<b>Part Description</b>			
<b>Quantity</b>			
8K5 998 191	Parts Kit – seal	1	

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There is no reimbursement for vehicle wash or loaner vehicle.

**If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.**

*If the customer agrees to pay for the repair:*

Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.

*If the customer does not agree to pay for the repair:*

Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.

**Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that any *additional required work can be done simultaneously*.

**Update Verification** For verification, *always* check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.

**Help for Claim Input** For questions regarding claim input, contact the Warranty Helpline.

**Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.



## Required Parts and Tools

Part Number	Part Description	Quantity
8K5 998 191	Parts Kit – seal	1

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to [upperorderlimits@audi.com](mailto:upperorderlimits@audi.com). Be sure to include the affected VINs with your order. Prior to submitting your request, ensure that each vehicle has the 94F6 code open in ElsaWeb. Your order will be reviewed and processed accordingly.

## Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.