



Service Bulletin

File in Section: -

Bulletin No.: PIP5049

Date: August, 2012

PRELIMINARY INFORMATION

Subject: Difficult To Get Into Or Out Of Gear Excessive Free Play In The Shifter

Models: 2011 - 2013 Chevrolet Cruze
2012 - 2013 Chevrolet Sonic
Equipped with 6 speed manual transmission RPO MF3 MR5 MZ0 MZ4

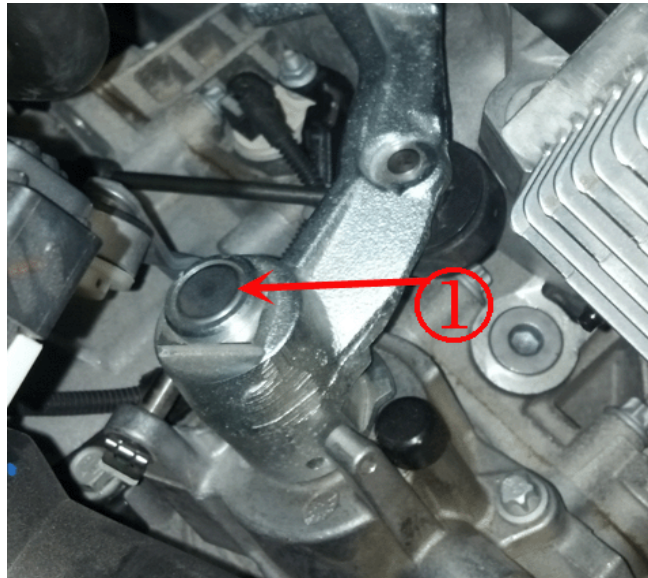
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

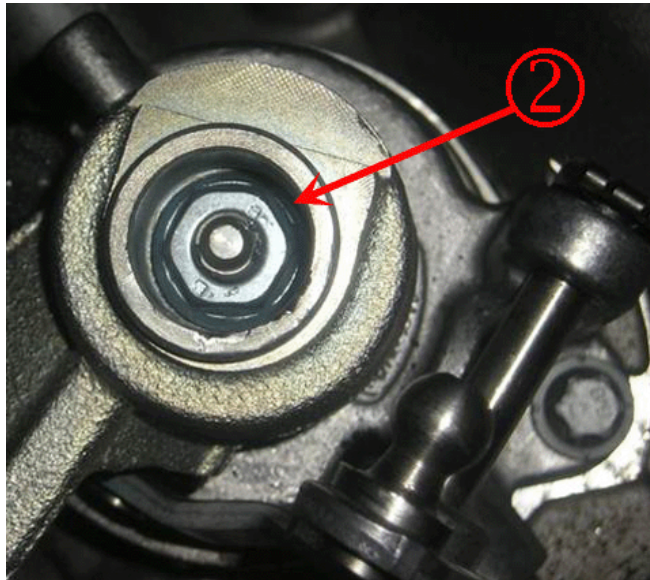
Condition/Concern:

Some customers may comment that there is excessive play in the shift lever, difficult to get into or out of gear, hops out of gear or cannot get into any gear. The play in the shifter would be consistent but the other comments may be intermittent.

Recommendation/Instructions:

This condition can be caused by a nut that has come loose on the shift tower (see Item 2 located under plug item 1). To verify this condition from inside the car, shift the transmission into any gear with the engine off. Then check the shift tower for play. The shift tower should not move loosely when the transmission is in gear. Any excessive movement that can be felt at the shift tower could be the result of a loose nut. At this time the shift tower is not serviceable and this condition would require transmission replacement.





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Warranty Information:

For vehicles repaired using this pi please use labor operation:

Labor Operation	Description	Labor Time
K2720	Transmission Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.