

FRONT TURN SIGNAL LAMP INOPERATIVE IN HEADLAMP

TSB 12-7-12

FORD:

2010-2012 Transit Connect

ISSUE

Some 2010-2012 Transit Connect vehicles may exhibit looseness, distortion, or damage to the bulb socket where the bulb and socket contact for the front turn signal. The front turn signal may be inoperative.

ACTION

Follow Service Procedure Steps to correct the condition.

SERVICE PROCEDURE

1. Remove the front turn signal socket and turn signal bulb.
 - a. Turn the bulb holder in counter clockwise direction. (Figure 1)



Figure 1 - Article 12-7-12

- b. Remove socket from the headlamp assembly. (Figure 2)

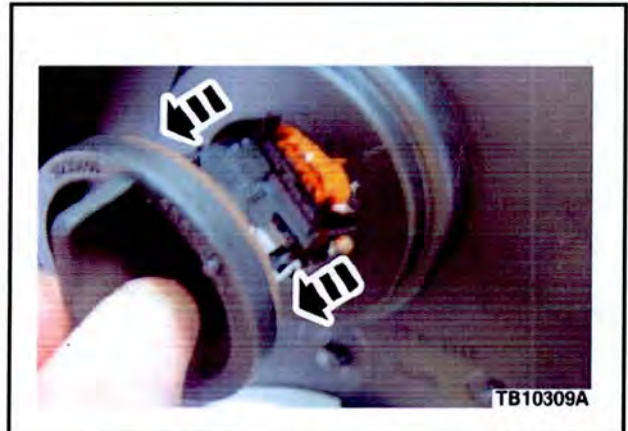


Figure 2 - Article 12-7-12

2. Inspect the front turn signal bulb socket located inside the front headlamp for looseness, distortion or damage at the bulb-to-socket location insert. Is the bulb-to-socket loose or damaged?
 - a. Yes - proceed to Step 3.
 - b. No - this article does not apply. Refer to Workshop Manual for normal diagnostics.
3. Replace the front turn signal socket and the turn signal bulb.
 - a. Insert the new bulb into the new socket. Do not push on the orange bulb itself. (Figure 3)

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 12-7-12 (Continued)

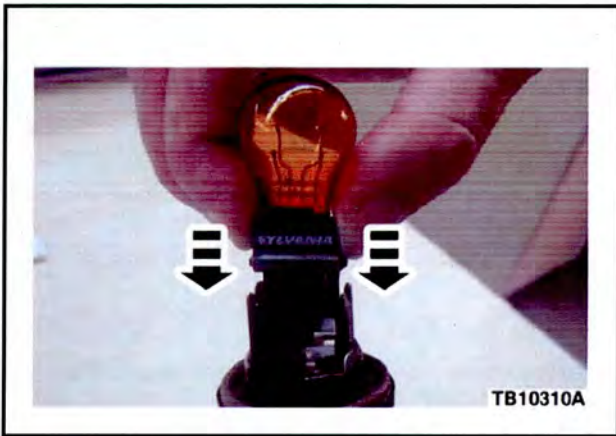


Figure 3 - Article 12-7-12

- b. Insert the new socket and bulb into the headlamp housing. Be sure to line up the small tab on the socket, into the corresponding notch in the headlamp housing. (Figure 4)

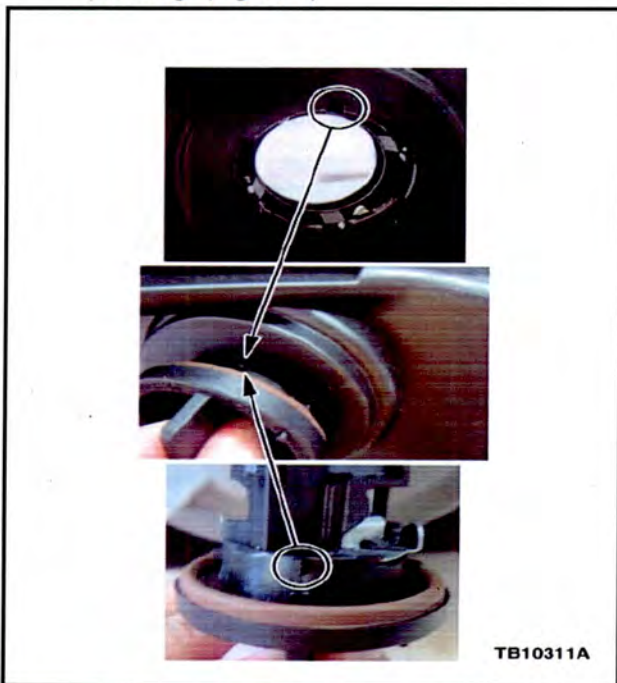


Figure 4 - Article 12-7-12

- c. Turn the socket in clockwise direction until you feel it click into place. (Figure 5)

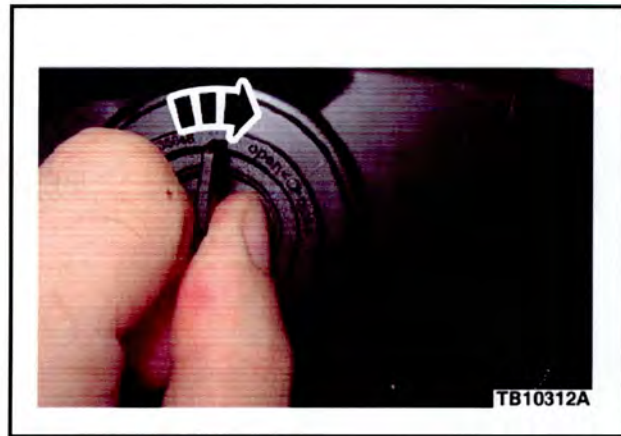


Figure 5 - Article 12-7-12

- d. Verify the socket lines up with the arrow on the headlamp housing. (Figure 6)

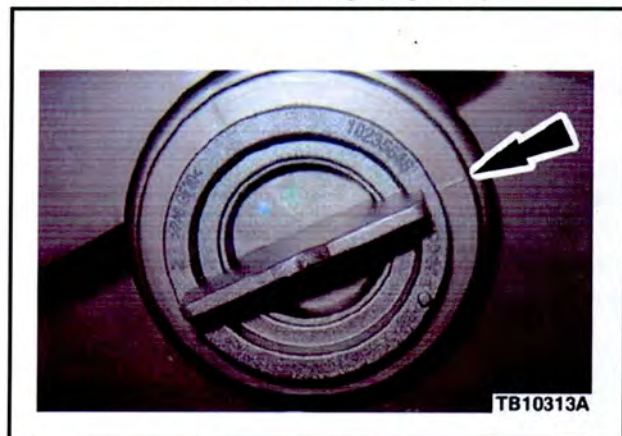


Figure 6 - Article 12-7-12

PART NUMBER	PART NAME
9T1Z-13K371-C	Socket
YU5Z-13466-AD	Bulb

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
 Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

TSB 12-7-12 (Continued)

OPERATION	DESCRIPTION	TIME
120712A	2010-2012 Transit Connect: Inspect, Replace One (1) Front Turn Signal Socket (Do Not Use With Any Other Labor Operations)	0.2 Hr.
120712B	2010-2012 Transit Connect: Inspect, Replace Both (2) Front Turn Signal Sockets (Do Not Use With Any Other Labor Operations)	0.3 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
13K371	42