



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Air Bag Light/SIR Light On B0012 Or B0013 With Symptom Byte 0E

**Models:** 2012 Chevrolet Cruze  
2012 Buick Verano  
(Built Before June 21, 2012)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern:

Concern:

A customer may notice that the Air Bag/SIR light is on. After further investigation you may notice trouble codes B0012 and or B0013 symptom byte 0E stored in the Inflatable Restraint Sensing and Diagnostic Module (SDM).

Cause:

This condition may be caused by a damaged shorting bar in the steering wheel inflatable restraint module (steering wheel air bag).

Important:

1. This condition can be and often is intermittent.
2. Reports have shown that replacing the X85 Steering Wheel Air Bag Coil due to the intermittent nature of the concern will not resolve the issue.
3. Wiggling the connectors at the F107 Steering Wheel Inflator Module may or may not cause the DTC's to set.

### Recommendation/Instructions:

Correction:

Follow normal diagnosis in eSI for these DTCs. If normal diagnosis does not identify the cause of the concern, replace steering wheel inflatable restraint module (steering wheel air bag).

**Note:** This condition only applies to the 0E symptom byte for B0012 or B0013 and vehicles built before June 21, 2012.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.