



Technical Service Bulletin

94 Rear side marker light inoperative in lower rear bumper

94 12 78 2029782/1 June 4, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi Q5	2010 – 2013	All	Not Applicable

Condition

A bulb out warning is active in the instrument cluster's driver information system display and one or both of the rear side marker lights are burnt out.



Figure 1. Rear side marker lights.

Technical Background

Moisture and debris can enter into the lower taillight housing causing one or more of the bulbs to burn out.

Production Solution

Not applicable.

Service

Please visually inspect both lower taillight housings for any damage as they sit installed on the vehicle. If no damage, caused by outside influence, can be found, then please proceed.

1. Uninstall both lower rear taillight housings.
Inspect the lens for any separation around the edge of the taillight lens (Figure 2).

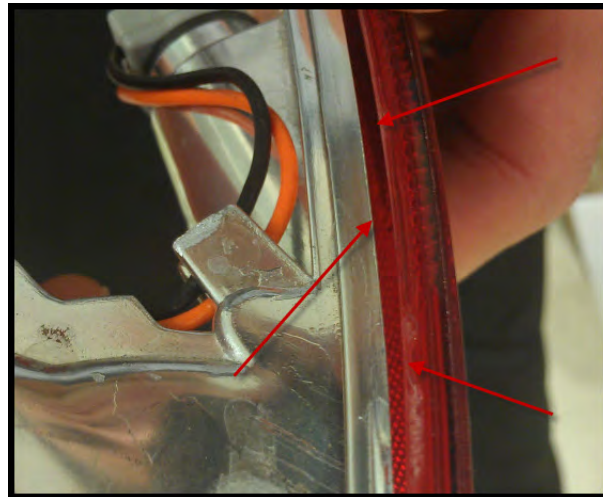


Figure 2. Taillight Lens separation.

2. If there is any separation at all then please replace the complete taillight housing. Keep the good bulbs and any wiring, and only replace the housing and any burnt out bulbs.
Inspect the bulb holders for corrosion and debris. Repair and clean as necessary.
Please indicate to the parts manager the part should not be scrapped. An automatic system request to send back the taillight housing to AoA will be performed once the warranty claim is processed.

Technical Service Bulletin



Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9431		
Damage Code:	0010		
Labor Operations:	2 Taillight remove and reinstall	9431 2000	20 TU
	Inspect and clean taillight housing	9431 9999	10 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 40 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2029782/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Taillight (Left Lower)	1
See ETKA	Taillight (Right Lower)	1
See ETKA	Taillight bulb(s)	1-2

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.