



Program Bulletin



CUSTOMER SATISFACTION PROGRAM

SUBJECT: Front Seat Wiring Connector Corrosion

MODELS: 2011-2012 Chevrolet Caprice Police Vehicles
U.S. Vehicles

.....
THIS PROGRAM IS IN EFFECT UNTIL JUNE 30, 2014.
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CONDITION

Certain 2011 and 2012 model year Chevrolet Caprice police vehicles, equipped with vinyl interior floors, may have a condition where the front seat wiring connectors may corrode. If large amounts of water or snow accumulate in the front seat foot-wells and splashes rearward under the front seats, it could enter the wiring connectors. If sufficient water enters the connectors, corrosion and a short circuit could occur and cause the airbag light to illuminate.

CORRECTION

Dealers are to replace and relocate the connectors.

VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided to dealers through the GM GlobalConnect Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this program is a violation of law in several

states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this program.

PART INFORMATION

Parts required to complete this program are to be obtained from General Motors Customer Care and Aftersales (GMCC&A), unless otherwise noted. Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
92457427	Seat Kit (LH and RH)	1
92457428	Body Harness Kit LH	1
92457429	Body Harness Kit RH	1
1089482 (Obtain from Kent Automotive*)	Kent Automotive Coroplast 837 X Anti-Abrasive Tape (will service 2 vehicles)	As Needed (submit in Net Item)
Obtain Locally	Molex Hand Crimp Tool 63811-1000	1 - to be purchased one time (reusable)

* Contact Kent Automotive at 1-888-937-5368 or www.kent-automotive.com. **Do not order from GMCC&A.** We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

All terminals and crimps required to perform this repair are contained in the kits above. However, in the rare event that damage occurs during the repair, the part numbers are listed below.

Part Number	Description	Quantity/Vehicle
19299667	TERMINAL,WRG HARN (0.50mm) (seat connector circuit)	As Needed (if damaged during install)
19299668	TERMINAL,WRG HARN (0.50mm) (Seatside SIAB & Seatside Pretensioner circuits)	As Needed (if damaged during install)
19299669	TERMINAL,WRG HARN (1.25mm) (Seat connector circuit)	As Needed (if damaged during install)

SERVICE PROCEDURE

Tools/Miscellaneous Materials Required

- Molex Hand Crimp Tool **63811-1000**
- Service Crimp Tool **J 38125-7**
- Service Crimp Tool **J 38125-6**
- Butane Soldering Iron with:
 - Standard Tip for Soldering
 - Heat Deflector Tip for Heat Shrink Application
- High Flow Solder (Lead Free Only)
- Wire Cutters
- Wire Stripper - Knipex
- 10mm and 16mm Sockets and Driver
- T40 Torx Socket
- Headrest Removal Probe
- Scrivet Removal Tool
- Long Nosed Pliers
- 2.50mm Punch
- 1.40mm Precision Screw Driver
- Rivet Gun (Pneumatic or Easy Squeeze Type Recommended)
- Measuring Tape
- Electrical Tape
- Kent Automotive Coroplast 837 X Anti-Abrasive Tape

Service Kits

All parts required for this rework will be supplied as part of the following three kits:

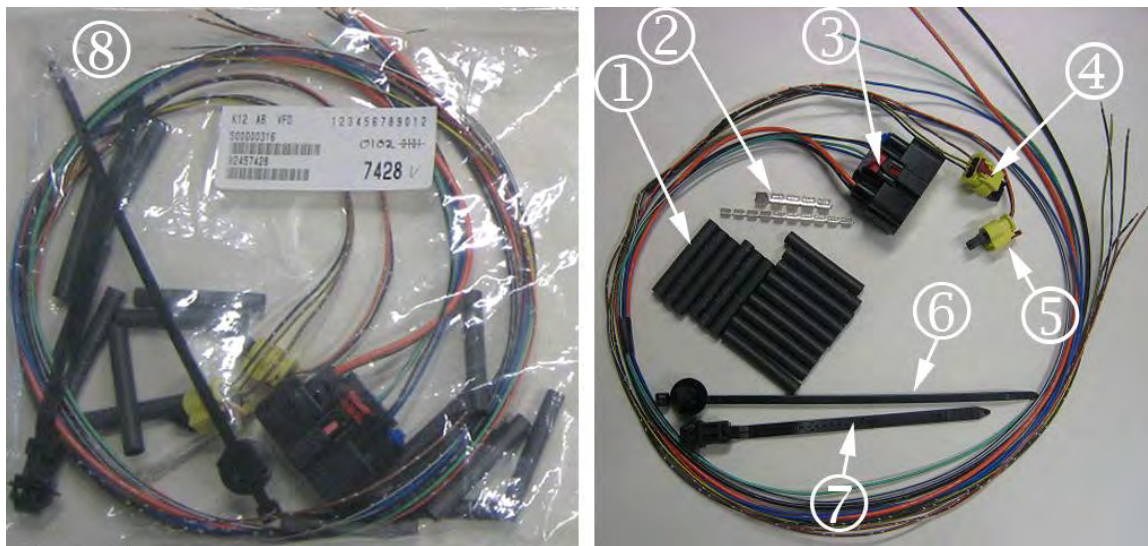
Seat Kit (LH and RH) - Part Number 92457427



2839292

① Seat Kit as packaged ② Two-way Connectors ③ Three-way Connectors ④ 16-way Connector with Plugs
⑤ Rivets ⑥ Tie Straps ⑦ Seat Brackets

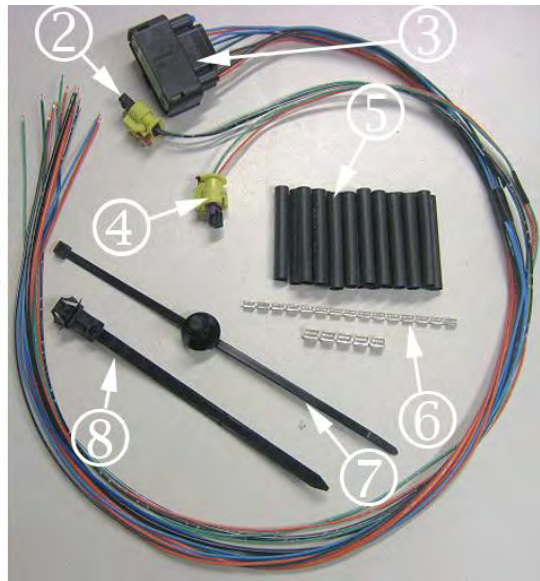
Body Harness Kit LH - Part Number 92457428



2839304

⑧ Body Harness Kit LH as packaged ① Heat Shrink Tube ② Splice Terminals ③ 16-way Connector
④ Three-way Connector ⑤ Two-way Connector ⑥ Bar Clip Tie ⑦ Stand-off Clip Tie

Body Harness Kit RH - Part Number 92457429



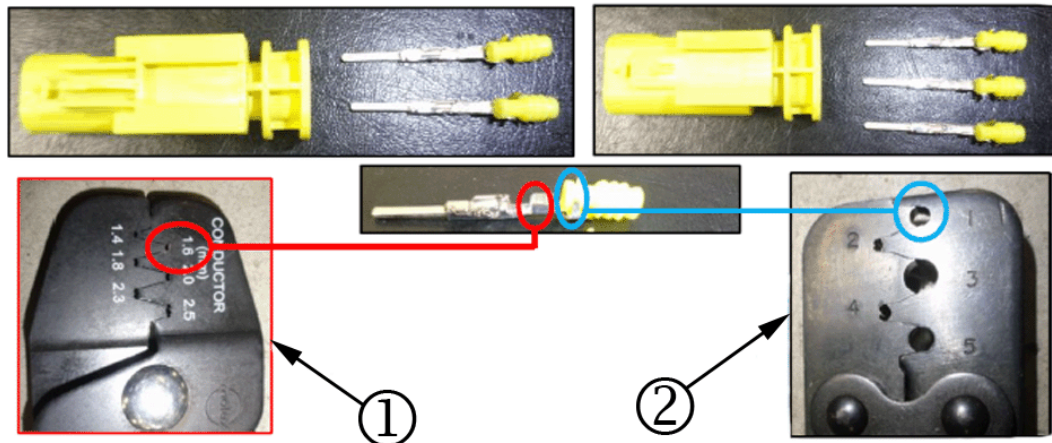
2839312

- ① Body Harness Kit RH as packaged ② Three-way Connector ③ 16-way Connector ④ Two-way Connector
⑤ Heat Shrink Tube ⑥ Splice Terminals ⑦ Bar Clip Tie ⑧ Stand-off Clip Tie

Crimp Tool Uses

The following details the crimp tools and associated jaws required for each terminal/seal crimp throughout the rework. These **must** be adhered to.

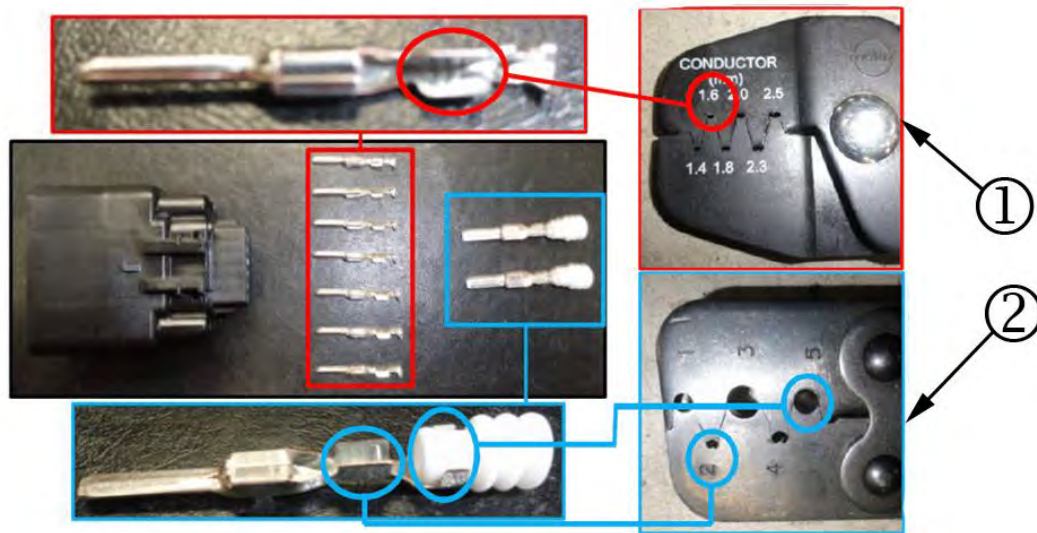
2-Way and 3-Way Connector Terminals and Seals (Common - Seat Side Only)



2839317

- ① Molex 63811-10000: Use 1.6 mm crimp jaw to crimp stripped wire to terminal. ② Service Tool J38125-6: Use Jaw number 1 to crimp wire seal to terminal.

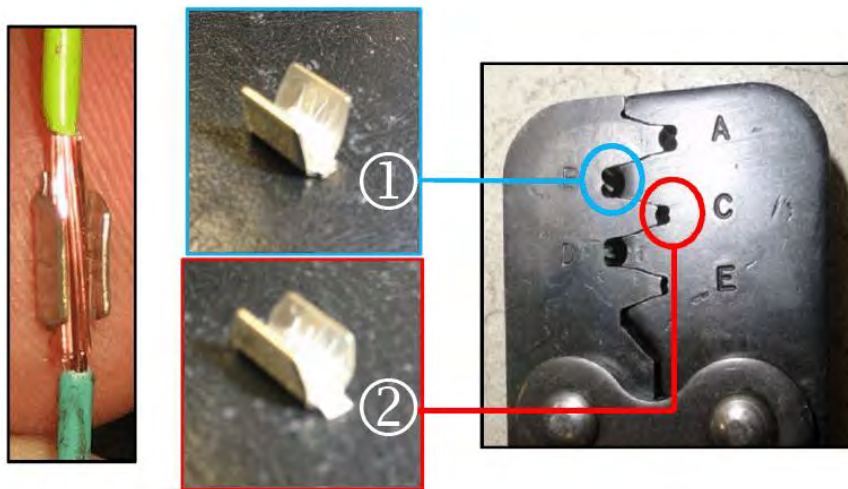
16-Way Connector Terminals and Seals (Seat Side Only)



2839328

① Molex 63811-10000: Use 1.6 mm crimp jaw to crimp stripped wire to terminal. ② Service Tool J38125-6: Use Jaw number 2 to crimp wire seal to terminals. Use Jaw number 5 to crimp wire seal to terminal.

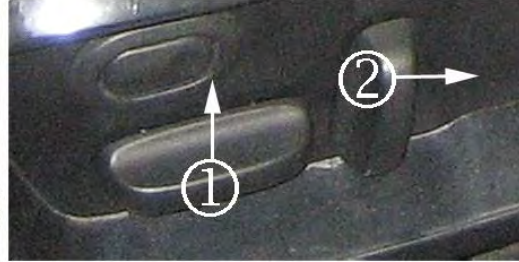
Splice Terminals (Body Side Only)



2839404

① Large terminal. Use Jaw B of Service Tool J38125-7 to crimp over large splice terminals (2.00 mm).
 ② Small terminal. Use Jaw C of Service Tool J38125-7 to crimp over small splice terminals (0.30/0.50 mm).

Service Procedure

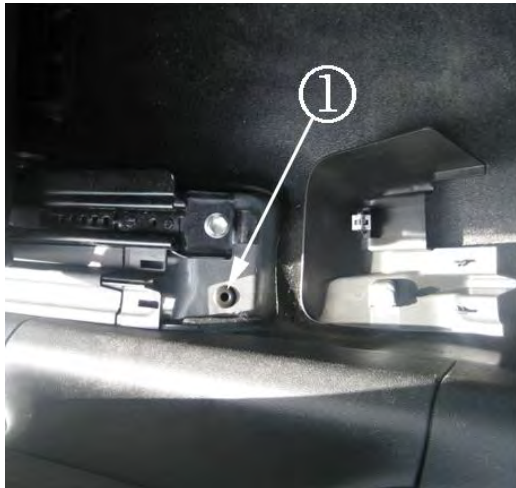


2839427

1. Using the vertical seat adjuster, raise both seats to their maximum vertical heights. Also tilt both seats backwards approximately 45 degrees using the electric tilt adjuster. Some vehicles may have a manual adjuster knob for tilt.

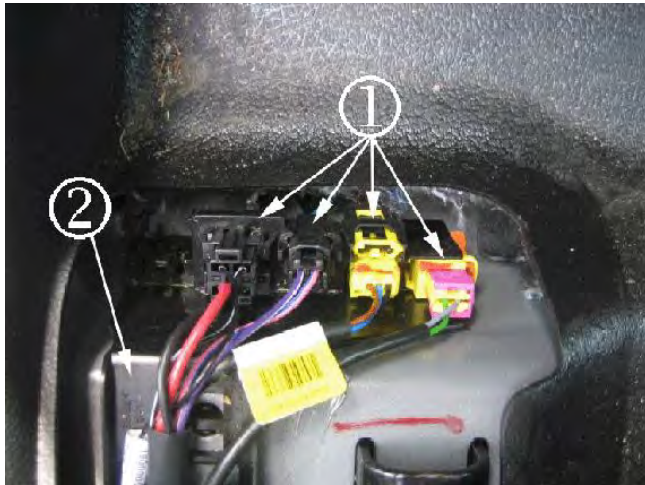
Note: Do not attempt any other reworks that require electrical power in parallel with this rework.

2. Disconnect **both** vehicle negative battery terminals using a 10mm socket. Both vehicle batteries are located in the vehicle's rear compartment (boot/trunk).



2839444

3. Remove the seat outer adjuster finish cover.
 - 3.1 Remove the rear section first by sliding the seat all the way forward, unclipping the rear clip ① and removing the trim.
 - 3.2 To remove front section, unclip the rear trim clip first, then slide seat back, lever the rear of the front section in an upward direction until all clips are unsecured and slide forward ②.
 - 3.3 Check for damaged clips on the removed trims. If broken clips are found, replace the affected component.



2839450

①Connectors ②Connector Carrier

4. Locate and remove seat connectors.

4.1 Locate the group of four (five on the passenger side) connectors① at the base of the front outer seat rail housed within a carrier.

4.2 Carefully disconnect and remove the connectors① from the carrier② and discard the carrier.

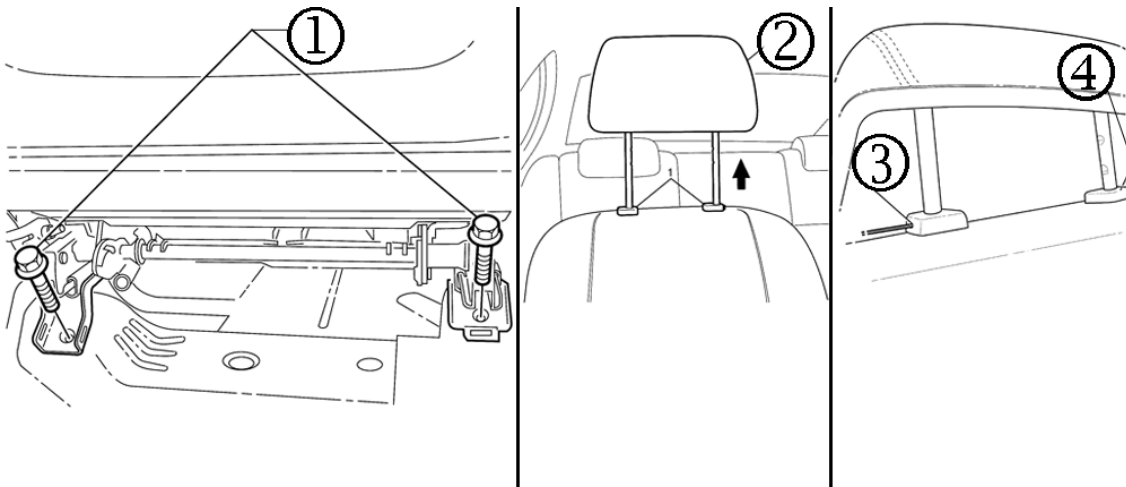


2839456

5. Remove the front side door sill trim plate.

5.1 Unclip the front side door sill trim plate starting from the front and work back.

5.2 Check for damaged clips on the removed trim. If broken clips are found, replace the affected component.



2839459

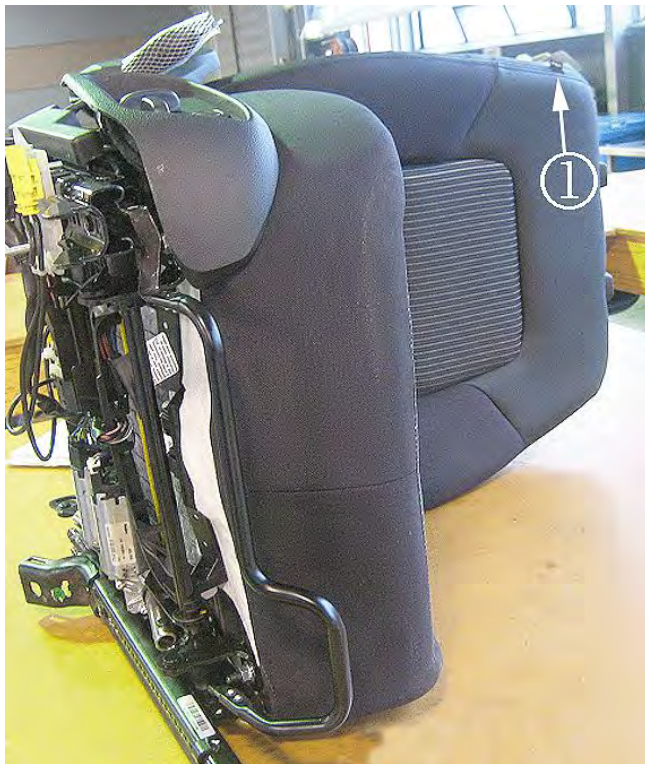
6. Remove front seat.

- 6.1 Remove the front seat retaining bolts① using a 16mm socket. Bolts are located on the rear side of the seat. Access to the bolts is via the rear passenger door.
- 6.2 Fully extend head restraint② out of the head restraint guides①.
- 6.3 Insert a suitably sized probe into the hole in the left-hand restraint guide③.
- 6.4 Depress the right-hand head restraint sleeve height adjuster lock④.
- 6.5 Remove the head restraint out of the guides. Note that the seat may need to be tilted so that the headrest can clear the headliner.



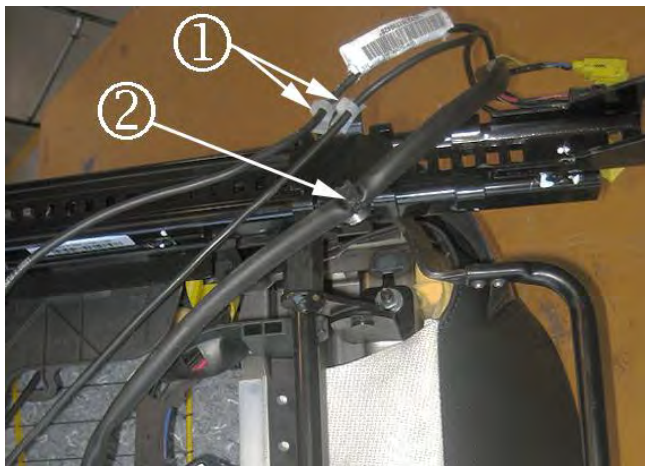
2839460

- 6.6 Remove the seat belt buckle latch located on the seat by sliding down the buckle cover② and using a T40 torx driver to loosen the screw③.
- 6.7 Using a probe or punch, push the screw out from the opposite side④ and pull the belt out of the latch⑤.
- 6.8 Remove the front seat, by lifting and tilting the seat forward, and then lifting and pulling the seat rearwards to disengage the front hooks. The seat can be removed via the front door. Use caution not to scratch any trim upon removal of the seat.



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6.9 Place the seat on an appropriate table with the seat airbag label ① facing towards the ceiling.

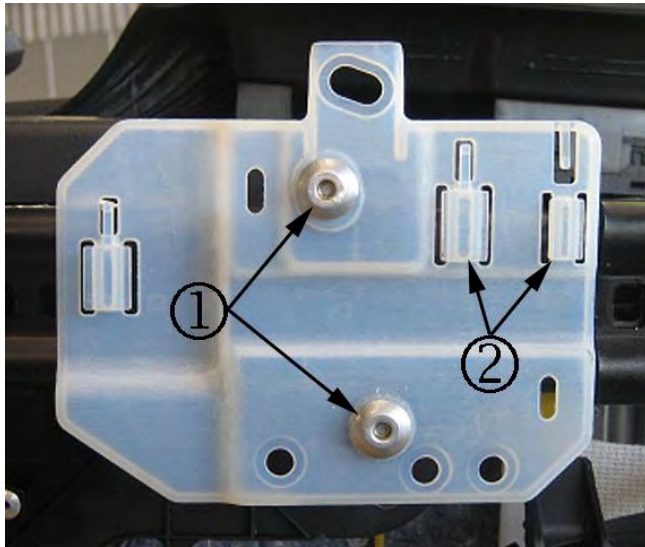


2839471

7. Free the seat harness.

7.1 Detach the two harness clips ① retaining the airbag circuits to the seat as well as the single clip ② retaining the remaining seat circuits.

7.2 Carefully cut the clips off the wires **one at a time** and replace each with the cable tray clips provided in the **exact location** as the clip that was removed. Make use of the visible crimp left behind by the removed tie to help locate the new tie.



2839475

8. Attach seat bracket.

8.1 Attach the correct sided seat bracket to the seat using the rivets provided. Note that the two safety circuit bracket clips② will always be located towards the front of the vehicle regardless of side.

8.2 Rivet① the bracket in the two locations shown.

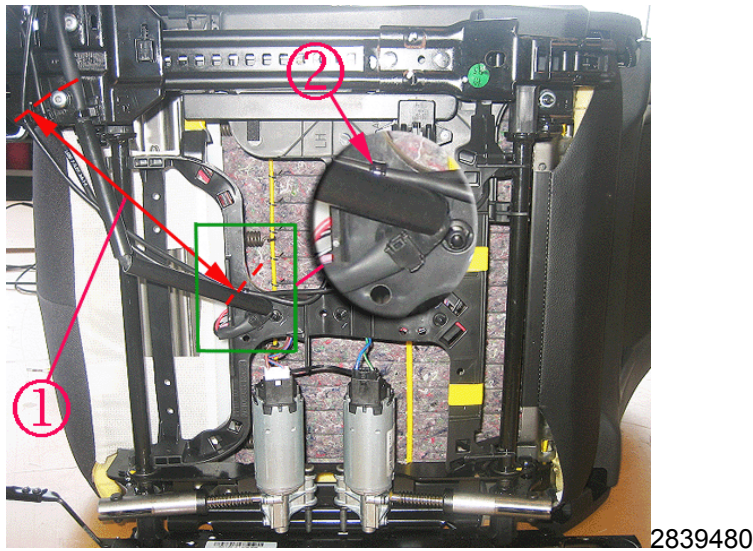


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9. Clip seat harnesses to bracket and cable tray.

9.1 Refit the harness retaining clips that were attached in Step 7 to the attached seat bracket in the following order:

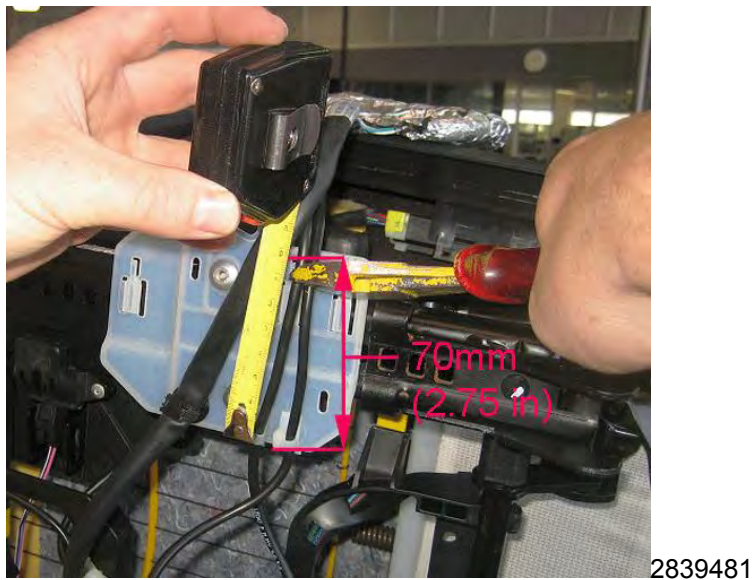
- ① 2 way pre-tensioner harness (closest to front of vehicle)
- ② 3 way SIAB harness (2nd closest from front of vehicle)
- ③ Remaining bundle (3rd closest from front of vehicle)



Note: Attach clip② to cable tray hole bracket side.

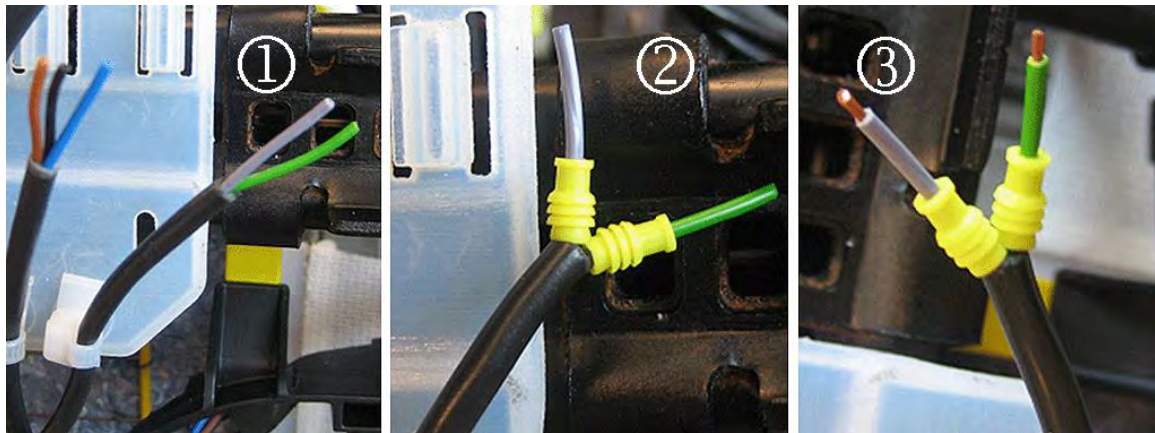
9.2 Attach the supplied cable-tie clip over both safety circuit harnesses at a distance of 220mm (8.60 in)① from the pre-tensioner harness clip and press into the cable tray in the position shown.

10. Replace pre-tensioner (2P male) and SIAB (3P male) connectors.



Note: Cut both harnesses 76 mm (3 in) post retaining clip.

10.1 Using a measuring tape, measure 76 mm (3 in) of harness from the harness retaining clips towards the connectors and cut the harnesses off using wire cutters.

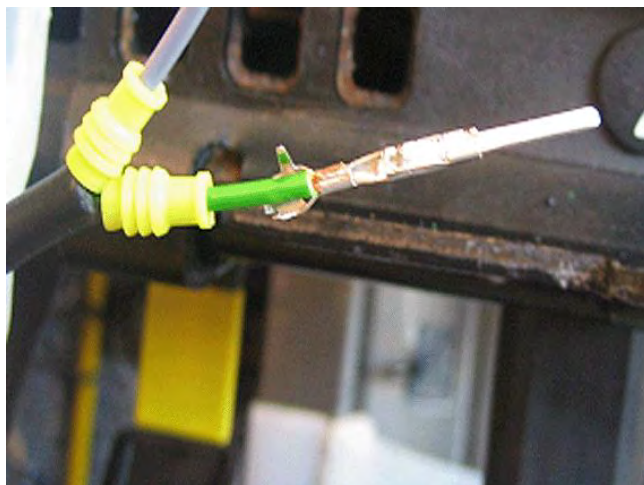


2839899

10.2 Strip back the black outer insulation of both leads 30.0mm (1.20 in) using a wire stripping tool to expose the 5 colored circuits①.

10.3 Slide 0.50mm wire seals onto all 5 leads in the orientation shown and back enough to enable removal of the insulation②.

10.4 Strip all wires back 4.0mm (0.16 in)③.



2839904

10.5 Position the 0.50mm MALE terminals onto the wires. Caution must be used not to position the wire too far forward as it may interfere with the mating portion of the terminal. Crimp the terminals onto the bare wire using Molex Tool 63811-1000 Jaw 1.6mm.

WARNING: To avoid personal injury or part damage, review the information below.

- DO NOT use soldering equipment that is battery or electric powered. These types of soldering irons can induce voltage into the circuit, which may cause inflator module deployment and/or damage to electrical components. Use only a butane fueled soldering iron when working on SIR circuits.
- Ensure that the wire seals are distant from the crimp before applying solder. This will avoid melting the seals.
- When soldering, hold the iron tip on the underside of the terminal and allow solder to flow through the crimp from the top.



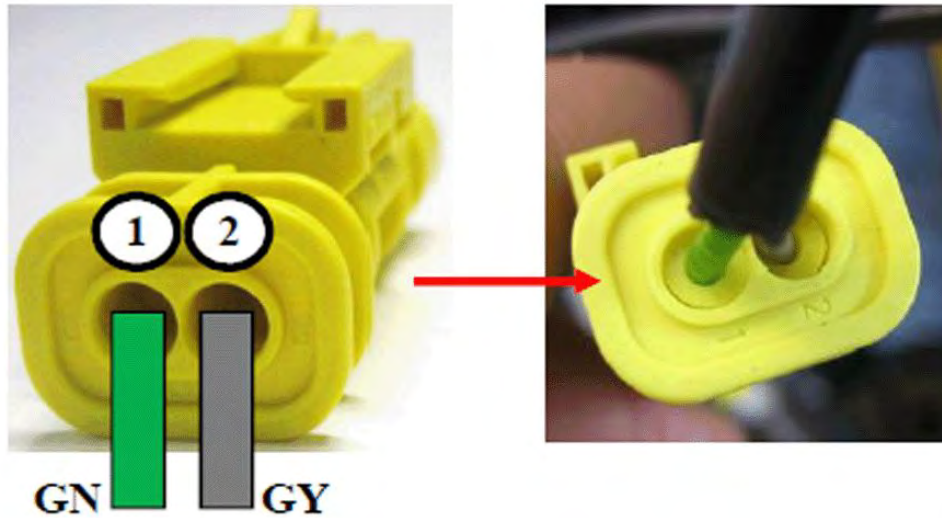
2839910

10.6 Solder all terminals at the wire crimp.



2839918

10.7 Position the wire seal to the terminal and crimp the seal and insulation using Service Tool J38125-6 Jaw #1.



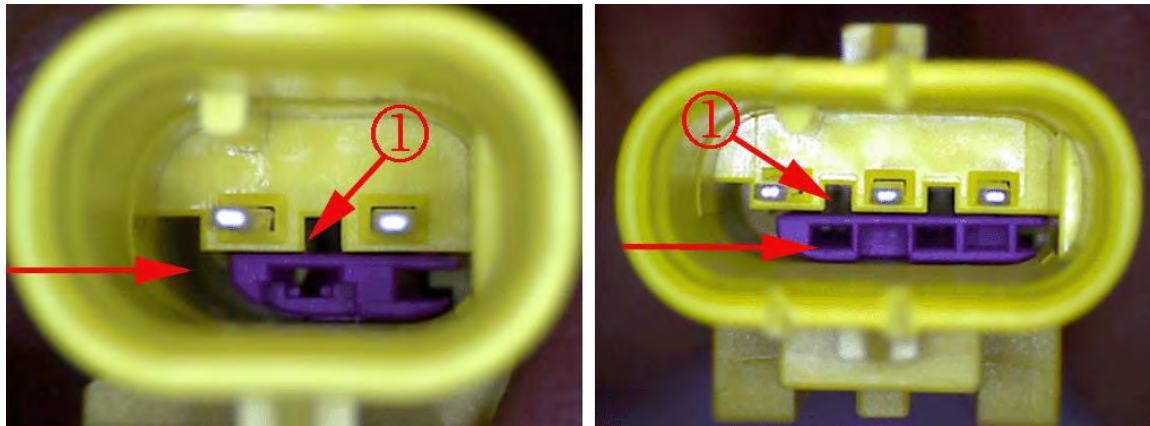
2839928

10.8 Insert the terminals into the rear of the 2-way pre-tensioner housing as follows.

GN – PIN1

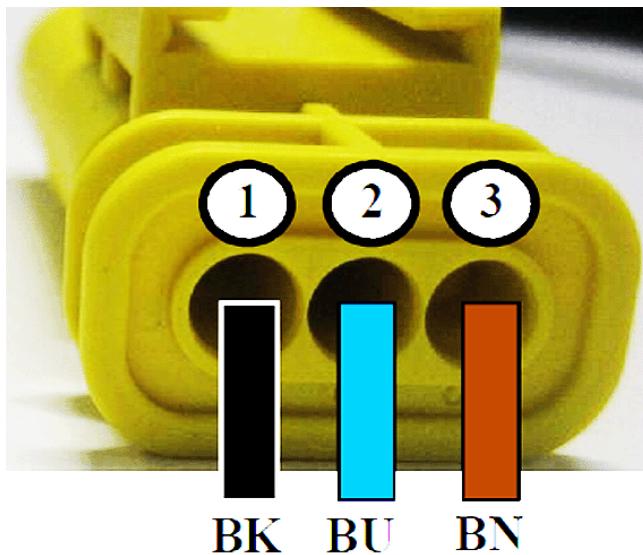
GY – PIN2

Listen for an audible "click" sound indicating that the terminals are inserted. Perform a push-pull test to ensure the terminals are fully inserted.



2839938

10.9 Using a 1.4mm precision screwdriver, push the internal purple locking tab① from left to right in the orientation shown to lock the terminals in.



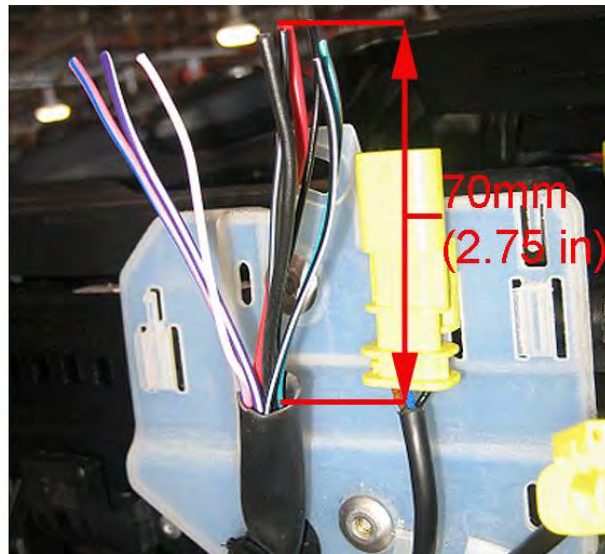
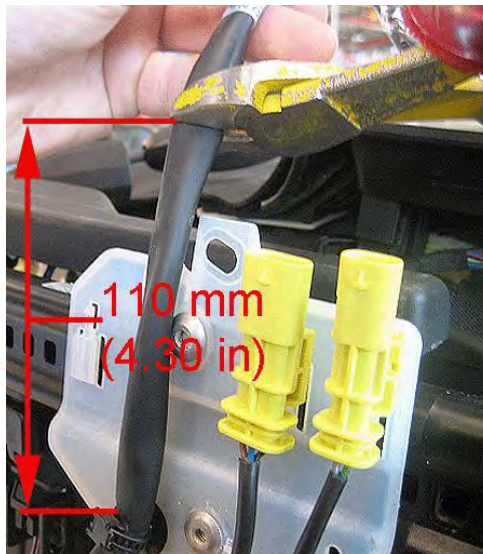
2839943

10.10 Insert the terminals into the 3-way SIAB housing as follows:

BK – PIN1

BU – PIN2

BN – PIN3



2839956

11. Replace remaining circuits (combine into 16P male). The remaining circuits (large bundle) need to be combined into the 16P male connector as follows: Using a measuring tape, measure 110mm (4.30 in) of harness from the retaining clip towards the connector and cut it off using wire cutters. Strip the black outer harness tube back 70mm (2.75 in) to expose each circuit. Be extremely careful not to cut any of the individual wires.

Power and Ground Circuits (2.80 mm² RD and BK)

The power and ground circuits have the smallest gauge (**the power and ground circuits are the thickest or largest 2 wires in this bundle**) and accordingly will be inserted into two of the larger cavities in the connector.

12. Slide 2.80mm wire seals onto both leads in the correct orientation and back enough to enable removal of the insulation
 - 12.1. Strip the insulation of both leads 5.0mm (0.20 in) using the specified wire stripping tool and align the seals with the wire insulation. Ensure no wire strands have been cut through following removal of the insulation
 - 12.2. Position both 2.00mm MALE terminals onto the wires. Caution must be used not to position the wire too far forward as it may interfere with the mating portion of the terminal. Crimp the terminals onto the bare wire using Service Tool J38125-6 Jaw #2.

WARNING: To avoid personal injury or part damage review the information below.

- DO NOT use soldering equipment that is battery or electric powered. These types of soldering irons can induce voltage into the circuit, which may cause inflator module deployment and/or damage to electrical components. Use only a butane fueled soldering iron when working on SIR circuits.
 - Ensure that the wire seals are distant from the crimp before applying solder. This will avoid melting the seals.
 - When soldering, hold the iron tip on the underside of the terminal and allow solder to flow through the crimp from the top.
- 12.3. Solder terminals at the wire crimp.



2839967

13. Insert the terminals into the rear of the connector as follows:

RD – PIN8

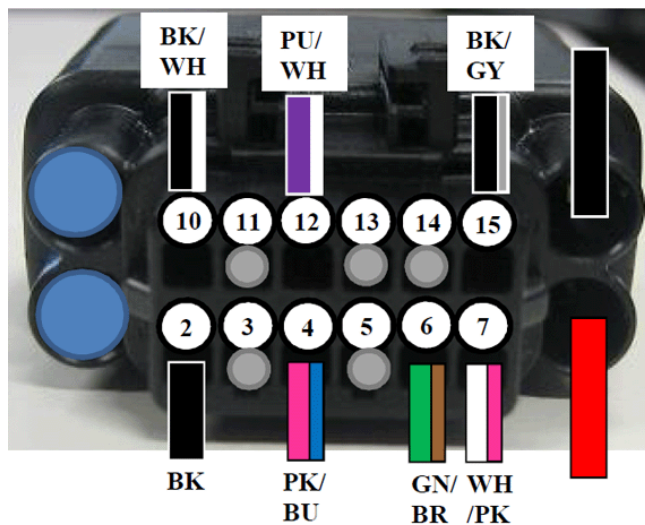
BK – PIN16

Listen for an audible "click" sound indicating that the terminals are inserted. Perform a push-pull test to ensure the terminals are fully home.

Remaining Circuits

Note: The remaining circuits do not require wire seals to be fitted as the connector is internally sealed for these circuits.

- 13.1 Strip back the insulation off all remaining circuits 5.0mm (0.20 in) using the specified wire stripping tool. Ensure no wire strands have been cut through following removal of the insulation
- 13.2 Crimp 0.50mm terminals to all remaining wires as previously detailed, (no wire seal crimping is required). Crimp the terminals onto the bare wire using the Molex Tool 63811-1000 Jaw 1.6mm.
- 13.3 Solder all crimped terminals as previously detailed using the appropriate butane fueled iron.

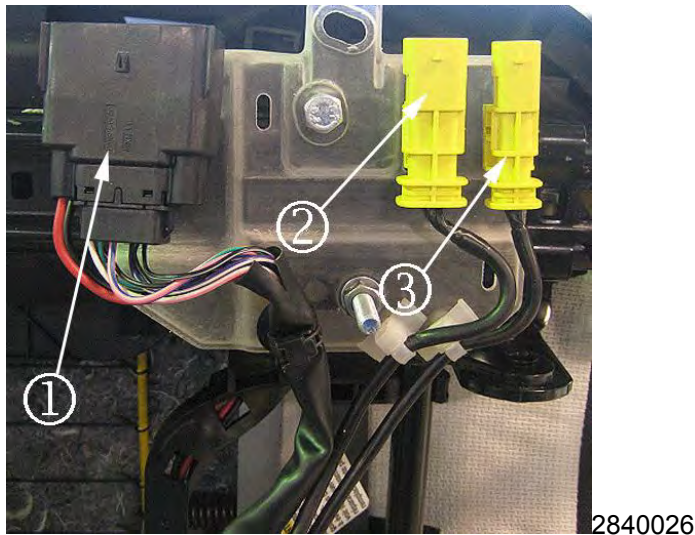


2840022

Note: All connector cavities that are not required will be pre-plugged. The connector with the most open cavities is used on the passenger side.

- 13.4 Insert the terminals into the rear of the connector as follows. Listen for an audible "click" sound indicating that the terminals are inserted. Perform a push-pull test to ensure the following terminals are fully inserted.
- **BK – PIN2**
 - **BK/WH – PIN10**
 - **PK/BU – PIN4**
 - **PU/WH – PIN12**
 - **BK/GY – PIN15 (Passenger Side Only)**
 - **GN/BN – PIN6 (Passenger Side Only)**
 - **WH/PK – PIN7 (Passenger Side Only)**

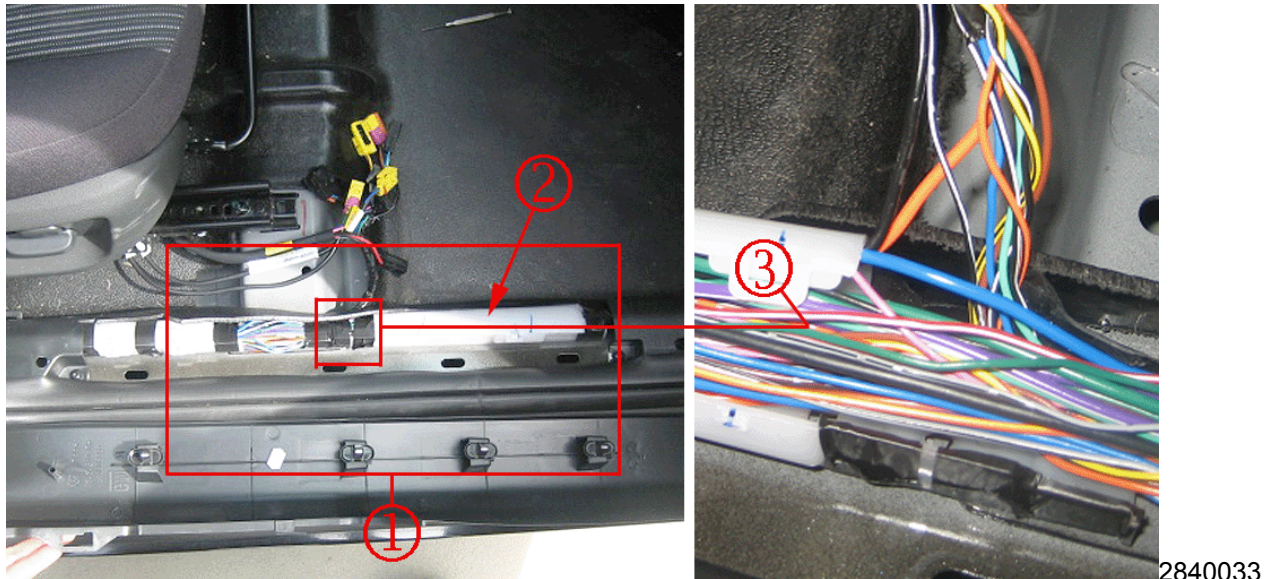
Attach Connectors to Seat Bracket



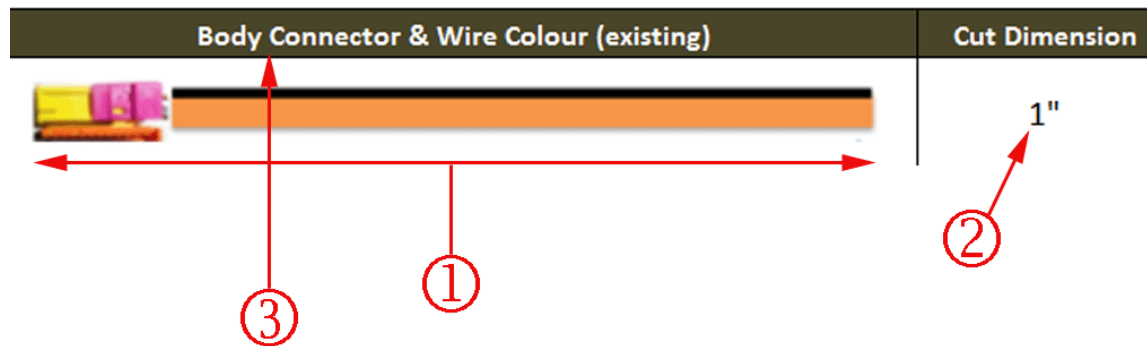
① 16 way Connector ② 3P Male ③ 2p Male

14. Now that all sealed seat connectors have been terminated, clip them onto the seat bracket as shown.
15. Repeat procedure for other seat. Once complete, commence work on the body harness side of the vehicle as detailed in the coming sections.

Replace Body Side Connectors



16. Remove electrical tape and pull harness out from under floor.
 - 16.1 Remove all electrical tape from the body harness underneath the sill plate trim in the region shown ①. Include the breakout branch and any tape underneath the white plastic harness holders ②.
 - 16.2 Pull the breakout harness ③ out from underneath the floor to free it up.



2840046

①Cut dimension measured from connector tip ②Cut Dimension -Connector and Wire Description Column

17. Splice the wires into the body harness.

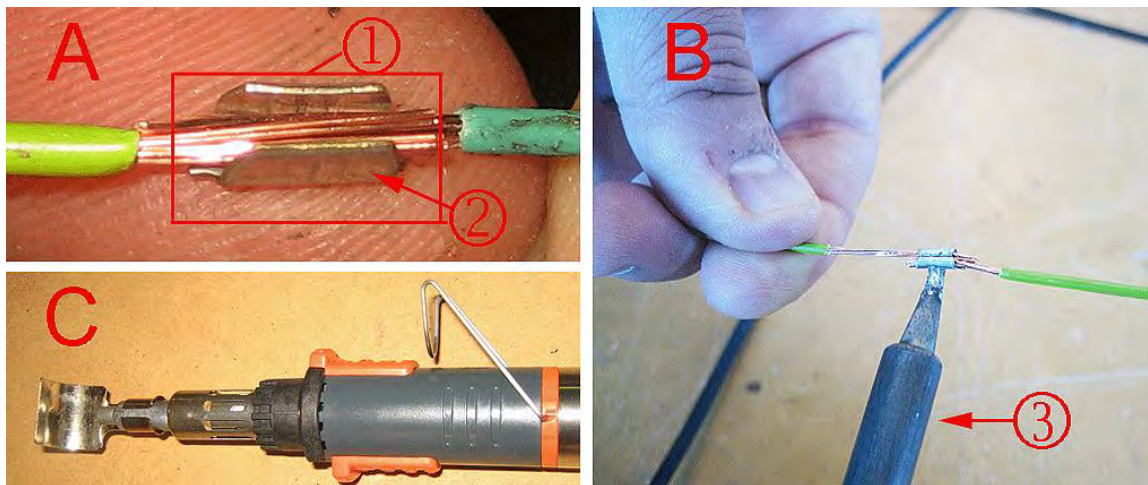
17.1 Select the correct Body Template located in the Appendix 1 or Appendix 2. The body templates located in Appendix 1 and 2 are model year specific.

17.2 Select the first body harness wire in the "splice order" column. Measure and cut the dimension, example shown. The cut lengths given are from the tip of each connector as shown.

CAUTION: To avoid confusion, only cut, strip, and crimp 1 wire at a time. There are multiple wires on the body that are the same color so cutting 1 wire is imperative.

17.3 Splice the first wire to the corresponding pigtail wire as detailed in the Appendix 1 or 2. When splicing circuits, you **must** observe the following guidelines:

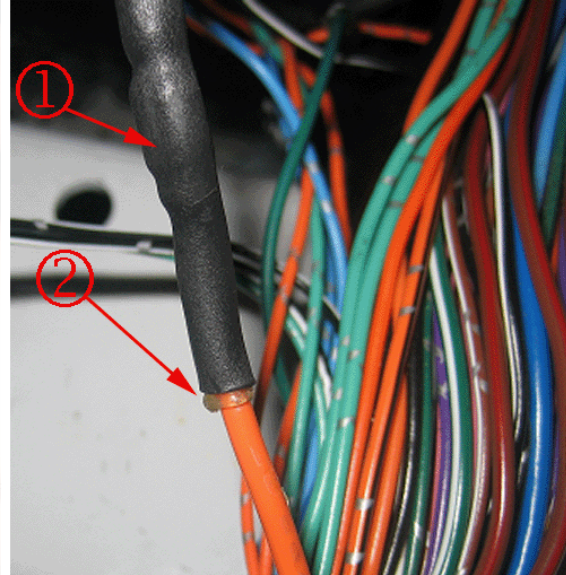
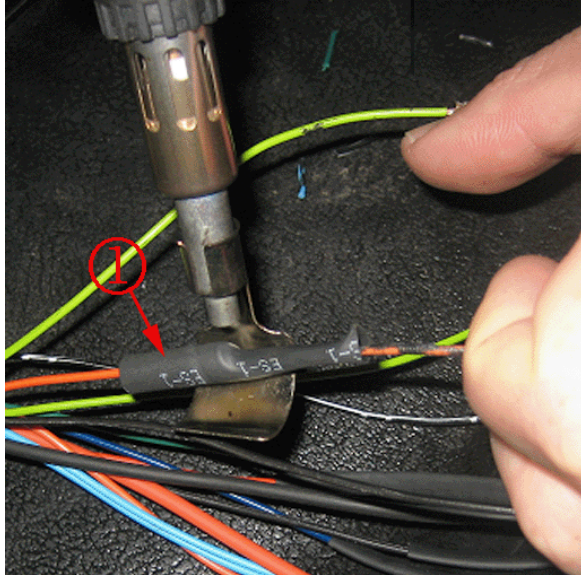
Splicing Guidelines:



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- When cutting the matching body harness wires to the pigtail wires, you must ensure that an overlap - equivalent to the length of the stripped copper (approximately 8.0 mm or 0.30 in) - is allowed for. Refer to "A" portion of illustration. Specifically stripped wire overlap area ① and terminal ②.
- Ensure that a section of heat-shrink is slid over the harness prior to crimping the two wires together in the splice terminals.
- Two different sized splice terminals are required for this rework. Larger terminals are required when splicing the power and ground circuits. When crimping, only use service tool J38125-7 Jaw B (large splice terminals) and Jaw C (small splice terminals).

- Solder needs to be applied to each crimp. When soldering, place the soldering tip at the underside of the terminal ③ and allow the solder to seep into the joint from the top of the terminal. Refer to “B” portion of the illustration
- Use a heat deflector heat shrink head **only** on the butane soldering iron to apply the heat shrink to the joints. Refer to “C” portion of illustration.

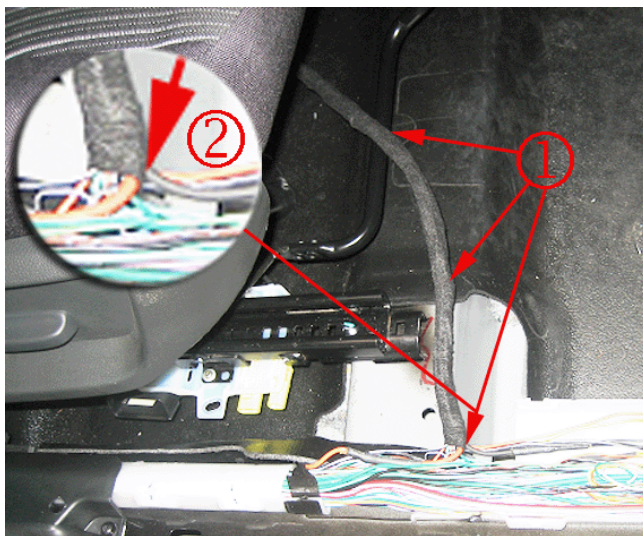


2840489

- The heat shrink ① supplied has an adhesive on the inside which must be visibly oozing out from each end ② to ensure that a proper seal has been created.

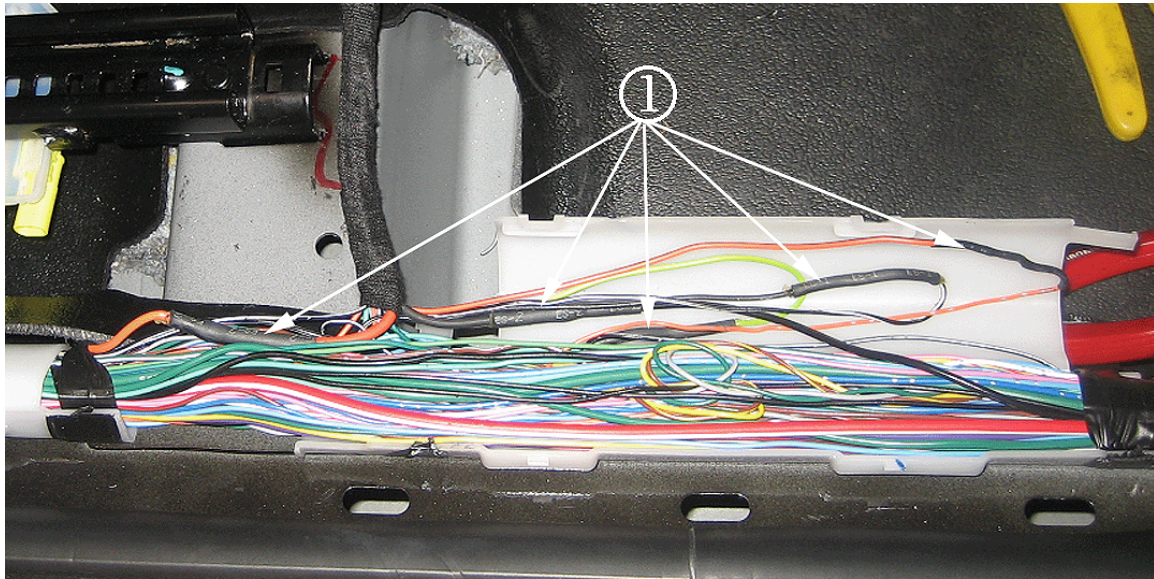
17.4 Following the order detailed in the Appendix, cut, strip, and splice all of the remaining circuits into the body harness **one at a time**.

18. Re-fit the body harnesses.



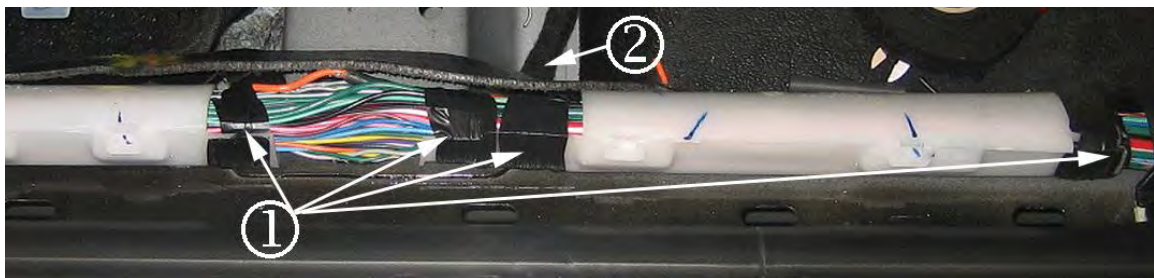
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- 18.1 Tape the pigtail harnesses ① using anti abrasive tape to where the wires break out into the body harness holder ②. Stretch the wires as you tape them.



2840505

18.2 Place the rest of the circuits① neatly within the harness holder. Some wires will need to be looped over.



2840509

18.3 Close the flap back over the body harness and apply electrical tape① to the areas shown in illustration. Also, ensure that the harness branch② running to the seat connectors is passed under the flooring.



2840513

NOTE: Cable tie the stand-off clip to the harness.

18.4 Attach the stand-off clip② to the harness running to the 16-way connector at a distance of 60mm (2.36 in) from the center① of the connector end.

19. Re-fit seats to vehicle. Do not bolt seats down.

Following the procedure detailed in Steps 6.0-6.9, but in reverse order, fit the seat and headrest back into the vehicle; however, DO NOT bolt the seat back in at this stage.

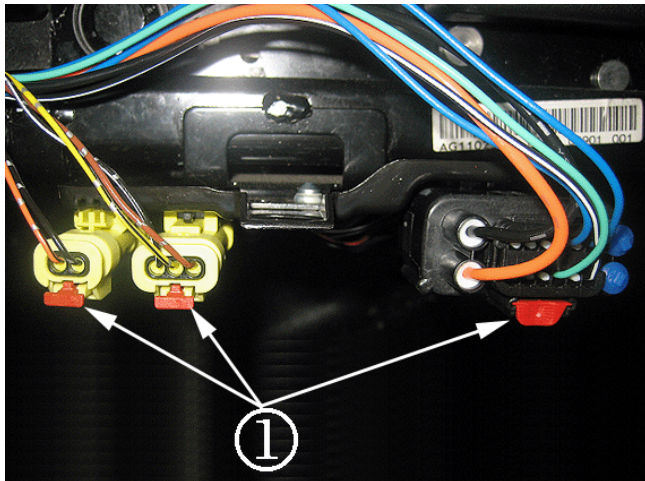
CAUTION: Be careful not to damage the seat bracket when placing the seat back into the vehicle.



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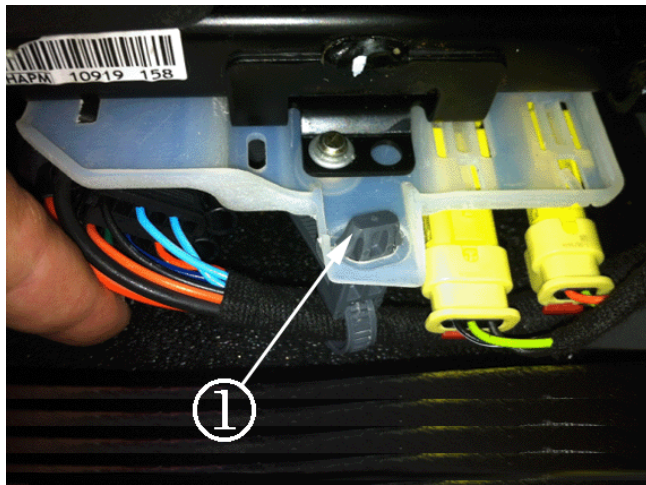
20. Make the body and seat wire connections.

20.1 Connect each of the three body harness connectors① to the seat. You may need to tilt the seat forward to make these connections more easily.



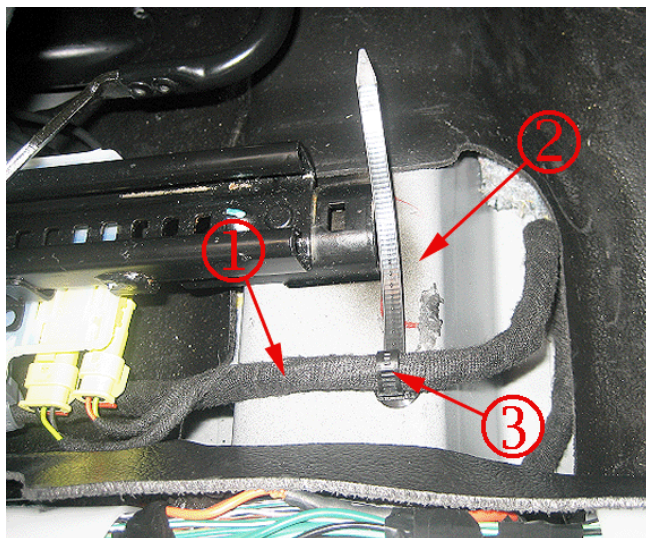
2840544

20.2 Note that the RED locking tabs① on each connector **must** be pushed in fully to ensure a robust connection.



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20.3 Ensure that the stand-off clip① that you previously cable tied to the harness is inserted into the seat bracket as shown.



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20.4 Loosely attach the #2 bar cable-tie clip to the harness① at the #2 bar② and insert it into the #2 bar hole③.

20.5 Ensure that there is a sufficient amount of slack on the harnesses① at the connector ends and pull the cable-tie tight③.

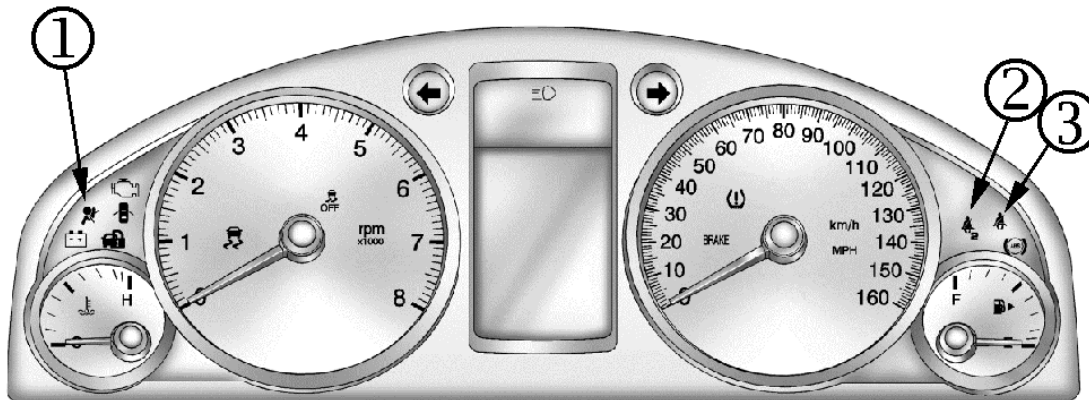
20.6 Trim excess cable-tie length using wire cutters.

21. Repeat entire procedure on the other side of vehicle.

Perform the same rework to the body harness on the other side of the vehicle.

22. Once both sides have been reworked, reconnect both the primary and auxiliary negative battery terminals to **5 N·m (3.70 lb ft)**.

23. Plug in a Scan Tool and ensure that there are no new trouble codes present. Clear any diagnostic trouble codes, if required. Ensure no DTCs reset.



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① Airbag Telltale ② Passenger Seatbelt Reminder ③ Driver Seatbelt Reminder

24. Test all functions:

Airbag warning	Turn vehicle ignition on. Check that the airbag telltale does not remain on
Lumbar support motor	Check lumbar in/out control for operation
Recline motor	Check recline fore/aft for operation
Front seat height motor	Check front seat motor raise/lower operation
Rear seat height motor	Check rear seat motor raise/lower operation
Passenger occupant detection, passenger belt buckle switch	Occupy passenger seat. Check that passenger seat belt reminder telltale is shown. Check that telltale clears when passenger seat belt is buckled
Driver buckle switch	Check that driver seat belt reminder telltale is illuminated when buckle is open and cleared when buckle is secured

25. Bolt down seats and re-install trim pieces.

Once all checks have been made and all seat functions are working:

25.1 Re-tighten all seat bolts (located on the rear of the seat) to **45 N·m (33 lb ft)**.

25.2 Re-install the seat belt buckle latches to the seat to **6 N·m (4.4 lb ft)**.

25.3 Re-fit the sill plate trims by simply pressing it on over the body harness.

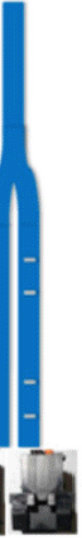
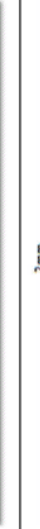
25.4 Re-fit the seat outer trim pieces in reverse order to those specified on trim removal section of this bulletin.

25.5 Check over the vehicle and ensure no trim pieces have been damaged in any way during the rework procedure.

Appendixes

- Appendix 1: Body Harness Templates for 2012 Model Year Vehicle
- Appendix 2: Body Harness Templates for 2011 Model Year Vehicle

Appendix 1: Body Harness Template MY12 Driver Side

Body Template (A) MY12 Driver Side				
Splice Order	Body Connector	Body Connector & Wire Colour (existing)	Cut Dimension	Pigtail Colour (new)
#1	Pretensioner 2 Pin (Yellow)		1"	
#2	Pretensioner 2 Pin (Yellow)		1 3/4"	
#3	Seatbelt 2 Pin (Black)		6"	
#4	Seat Motor 4 Pin (Black)		3 1/2"	
#5	Seatbelt 2 Pin (Black)		7 1/2"	
#6	Seat Motor 4 Pin (Black)		6 1/2"	
#7	SIAB 3 Pin (Yellow)		8 3/4"	
#8	Seat Motor 4 Pin (Black)		10"	
#9	Seat Motor 4 Pin (Black)		10"	
#10	SIAB 3 Pin (Yellow)		At Connector	
#11	SIAB 3 Pin (Yellow)		10"	

Appendix 1: Body Harness Template MY12 Passenger Side

Body Template (B) MY12 Passenger Side				
Splice Order	Body Connector	Body Connector & Wire Colour (existing)	Cut Dimension	Pigtail Colour (new)
#1	Pretensioner 2 Pin (Yellow)		3"	
#2	Pretensioner 2 Pin (Yellow)		3 1/2"	
#3	Seatbelt 2 Pin (Black)		2"	
#4	Seat Motor 4 Pin (Black)		3 1/2"	
#5	Passenger Presence 3 Pin (White)		4 1/2"	
#6	SIAB 3 Pin (Yellow)		8 1/2"	
#7	Seatbelt 2 Pin (Black)		8 1/2"	
#8	Seat Motor 4 Pin (Black)		7 1/2"	
#9	Passenger Presence 3 Pin (White)		6 1/2"	
#10	Seat Motor 4 Pin (Black)		8"	
#11	Seat Motor 4 Pin (Black)		9"	
#12	SIAB 3 Pin (Yellow)		12"	
#13	SIAB 3 Pin (Yellow)		11"	
#14	Passenger Presence 3 Pin (White)		10 3/4"	

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Appendix 2: Body Harness Template MY11 Driver Side

Body Template (C) MY11 Driver Side				
Splice Order	Body Connector	Body Connector & Wire Colour (existing)	Cut Dimension	Pigtail Colour (new)
#1	Pretensioner 2 Pin (Yellow)		1"	
#2	Pretensioner 2 Pin (Yellow)		1 3/4"	
#3	Seatbelt 2 Pin (Black)		6"	
#4	Seat Motor 4 Pin (Black)		3 1/2"	
#5	Seatbelt 2 Pin (Black)		6 1/2"	
#6	Seat Motor 4 Pin (Black)		7 1/2"	
#7	SIAB 3 Pin (Yellow)		8 3/4"	
#8	Seat Motor 4 Pin (Black)		10"	
#9	Seat Motor 4 Pin (Black)		10"	
#10	SIAB 3 Pin (Yellow)		At Connector	
#11	SIAB 3 Pin (Yellow)		10 1/4"	

Appendix 2: Body Harness Template MY11 Passenger Side

Body Template (D) MY11 Passenger Side				
Splice Order	Body Connector	Body Connector & Wire Colour (existing)	Cut Dimension	Pigtail Colour (new)
#1	Pretensioner 2 Pin (Yellow)		3"	
#2	Pretensioner 2 Pin (Yellow)		3 1/2"	
#3	Seatbelt 2 Pin (White)		2"	
#4	Seat Motor 4 Pin (Black)		3 1/2"	
#5	Passenger Presence 3 Pin (White)		4 1/2"	
#6	SIAB 3 Pin (Yellow)		8 1/2"	
#7	Seatbelt 2 Pin (White)		7 1/2"	
#8	Seat Motor 4 Pin (Black)		8 1/2"	
#9	Passenger Presence 3 Pin (White)		6 1/2"	
#10	Seat Motor 4 Pin (Black)		8"	
#11	Seat Motor 4 Pin (Black)		9"	
#12	SIAB 3 Pin (Yellow)		12"	
#13	SIAB 3 Pin (Yellow)		11"	
#14	Passenger Presence 3 Pin (White)		10 3/4"	

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below.

Labor Code	Description	Labor Time	Net Item
V2583	Seat Connector Rework (dealer remove/reinstall police equipment)	8.5	*
	Add: Addtl Time Req'd to Remove & Reinstall Police Equipment	0.0-3.0	
V2587	Seat Connector Rework (sublet remove/reinstall police equipment**)	8.5	*
V2584	One Time Purchase of Molex Hand Crimp Tool 63811-1000	0.0	***

* The amount identified in "Net Item" should represent the actual cost of the anti-abrasive tape needed to perform the required repairs, not to exceed \$2.75 USD.

** Submit sublet charge in Net Item, Sublet field, not to exceed \$300.00 USD.

*** The amount identified in "Net Item" should represent the actual cost of the Molex Hand Crimp Tool 63811-1000, not to exceed \$60.00 USD. **This is a one-time purchase and may only be claimed once.**

CUSTOMER NOTIFICATION

General Motors will notify customers of this program on their vehicle (see copy of customer letter included with this bulletin).

DEALER PROGRAM RESPONSIBILITY

All unsold new vehicles in dealers' possession and subject to this program must be held and inspected/repaired per the service procedure of this program bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this program at no charge to customers, regardless of mileage, age of vehicle, or ownership, through June 30, 2014.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the involved vehicle listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Program follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this program enters your vehicle inventory, or is in your facility for service through June 30, 2014, you must take the steps necessary to be sure the program correction has been made before selling or releasing the vehicle.

June 2011

Dear General Motors Customer:

We have learned that your 2011 or 2012 model year Chevrolet Caprice police vehicle, equipped with vinyl interior floors, may have a condition where the front seat wiring connectors may corrode. If large amounts of water or snow accumulate in the front seat foot-wells and splash rearward under the front seats, it could enter the wiring connectors. If sufficient water enters the connectors, corrosion and a short circuit could occur and cause the airbag light to illuminate.

Your satisfaction with your Chevrolet Caprice is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will replace and relocate the connectors. This service will be performed for you at **no charge until June 30, 2014**. After that, any applicable warranty will apply.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Caprice provides you many miles of reliable driving.

Jim Moloney
General Director,
Customer and Relationship Services