



Classification:

EL12-040

Reference:

ITB12-040

Date:

July 9, 2012

2011-2013 M AND M HYBRID; REAR VIEW CAMERA IMAGE DISTORTED

APPLIED VEHICLES: 2011 - 2013 M37 and M56 (Y51)
2012 - 2013 M Hybrid (HY51)

APPLIED VINs and

DATES: V6 2WD vehicles built before JN1BY1AP(*)DM 510041 and May 22, 2012
V6 AWD vehicles built before JN1BY1AR(*)DM 600120 and May 22, 2012
V8 2WD vehicles built before JN1AY1AP(*)DM 540009 and May 22, 2012
V8 AWD vehicles built before JN1AY1AR(*)DM 590020 and May 29, 2012
Hybrid vehicles built before JN1EY1AP(*)DM 650014 and May 24, 2012

IF YOU CONFIRM:

The rear view monitor displays one or more of the following:

- Distortion
- Fuzziness
- Darkness
- Flickering

AND

The rear view camera's lens is clean

AND

The display monitor shows a normal picture with other functions i.e., NAVI, audio, etc.

ACTION:

1. Replace the rear view camera and trunk lid harness.
 - See **PARTS INFORMATION** for replacement parts.
 - For repairs, refer to **SERVICE PROCEDURE** (on page 3).

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QTY
Camera Assy – Back View	28442-1MA0C	1
Harness – Tail (trunk lid)	24015-1PM0C	1

CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace rear view camera and harness	28442-1MA0C	RX2HAA	ZE	32	0.8

SERVICE PROCEDURE

1. Replace the rear view camera and trunk lid harness.
 - Refer to the **N>DRIVER INFORMATION & MULTIMEDIA>AV Audio, Visual & Navigation System** section of the appropriate Electronic Service Manual (ESM).
 - Place the removed trunk lid inner finisher in a clean environment during parts replacement.
 - Secure the clip on the harnesses where noted in Figure 1.
NOTE: The clip comes with the new rear view camera.
2. Verify repairs have resolved the incident.
3. Reinstall the trunk lid inner finisher.
 - Refer to the **N>DRIVER INFORMATION & MULTIMEDIA>AV Audio, Visual & Navigation System** section of the appropriate ESM.

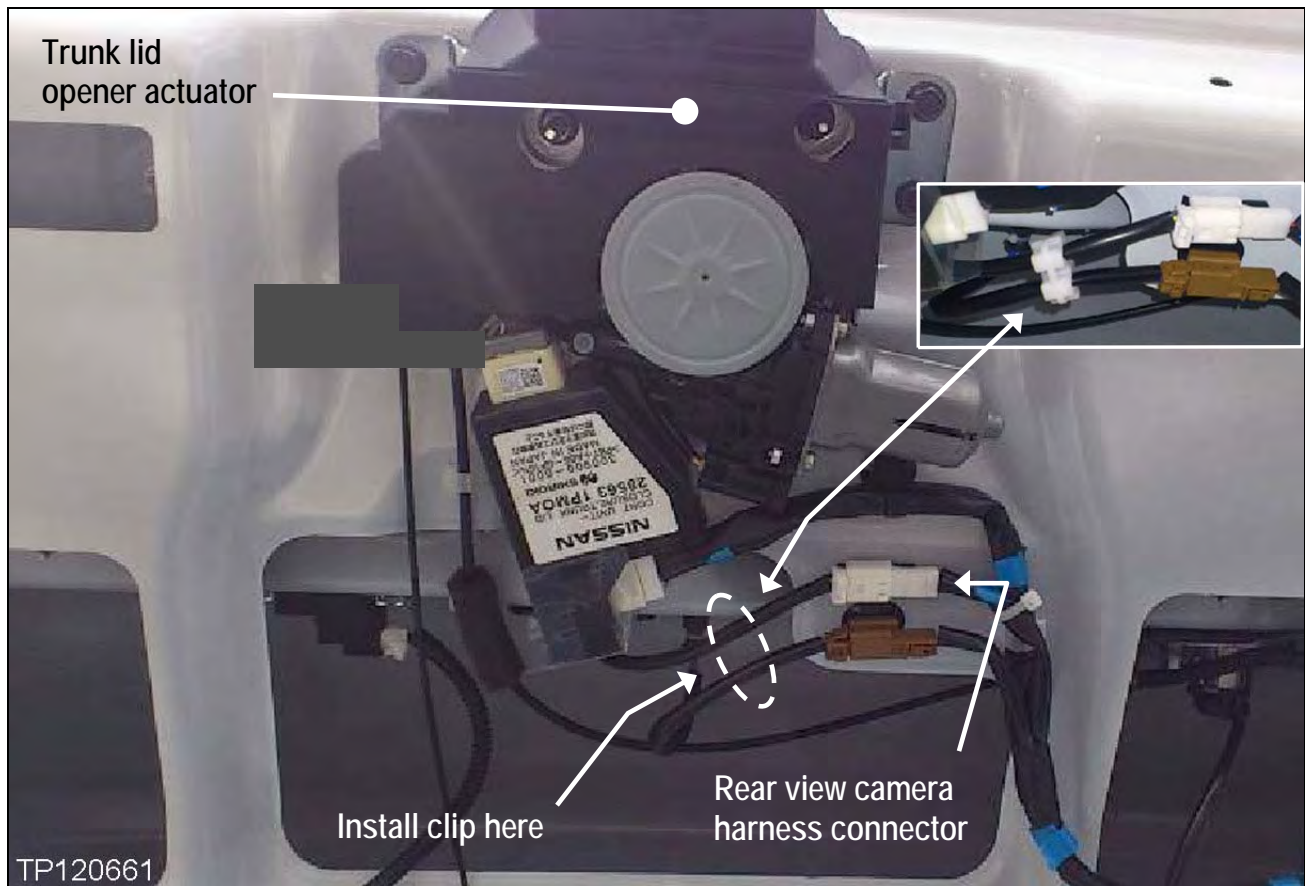


Figure 1 (view of trunk lid open - underside)