2011-2013 M AND M HYBRID; REAR VIEW CAMERA IMAGE DISTORTED

This bulletin has been amended to correct part numbers in PARTS INFORMATION.
Please discard all previous versions of this bulletin.

APPLIED VEHICLES: 2011 - 2013 M37 and M56 (Y51)
2012 - 2013 M Hybrid (Y51HV)

APPLIED VINS and DATES:
- V6 2WD vehicles built before JN1BY1AP( *)DM 510041 and May 22, 2012
- V6 AWD vehicles built before JN1BY1AR( *)DM 600120 and May 22, 2012
- V8 2WD vehicles built before JN1AY1AP( *)DM 540009 and May 22, 2012
- V8 AWD vehicles built before JN1AY1AR( *)DM 590020 and May 29, 2012
- Hybrid vehicles built before JN1EY1AP( *)DM 660014 and May 24, 2012

IF YOU CONFIRM:
The rear view monitor displays one or more of the following:
- Distortion
- Fuzziness
- Darkness
- Flickering

AND
The rear view camera’s lens is clean

AND
The display monitor shows a normal picture with other functions i.e., NAVI, audio, etc.

ACTION:
1. Replace the rear view camera and trunk lid harness.
   - See PARTS INFORMATION for replacement parts.
   - For repairs, refer to SERVICE PROCEDURE (on page 3).

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not ‘do-it-yourselfers’. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.
### PARTS INFORMATION

<table>
<thead>
<tr>
<th>VEHICLE</th>
<th>DESCRIPTION</th>
<th>PART NUMBER</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>M37, M56, and M Hybrid</td>
<td>Camera Ass’y – Back View</td>
<td>28442-1MA0C</td>
<td>1</td>
</tr>
<tr>
<td>M37 and M56</td>
<td>Harness – Tail (trunk lid)</td>
<td>24015-1MA4A</td>
<td>1</td>
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<tr>
<td>M Hybrid</td>
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<td>24015-1MG4A</td>
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</table>

### CLAIMS INFORMATION

Submit a Primary Part (PP) type claim using the following claims coding:

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PFP</th>
<th>OP CODE</th>
<th>SYM</th>
<th>DIA</th>
<th>FRT</th>
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<tbody>
<tr>
<td>Replace rear view camera and harness</td>
<td>28442-1MA0C</td>
<td>RX2HAA</td>
<td>ZE</td>
<td>32</td>
<td>0.8</td>
</tr>
</tbody>
</table>
SERVICE PROCEDURE

1. Replace the rear view camera and trunk lid harness.
   - Place the removed trunk lid inner finisher in a clean environment during parts replacement.
   - Secure the clip on the harnesses where noted in Figure 1.
     NOTE: The clip comes with the new rear view camera.

2. Verify repairs have resolved the incident.

3. Reinstall the trunk lid inner finisher.
   - Refer to the N>DRIVER INFORMATION & MULTIMEDIA>AV Audio, Visual & Navigation System section of the appropriate ESM.

Figure 1 (view of trunk lid open - underside)