

**REVERSE CAMERA ZOOM FEATURE INOPERATIVE—
BUILT ON OR BEFORE 3/29/2012**

TSB 12-5-13

FORD:
2012 F-150

ISSUE

Some 2012 F-150 vehicles built on or before 3/29/2012 and equipped with reverse camera display in the rear view mirror may exhibit the manual zoom and/or auto zoom feature incorrectly displaying as a selectable feature in the instrument panel cluster (IPC) message center.

ACTION

Follow the Service Procedure to correct the condition.

SERVICE PROCEDURE

1. Check if the manual zoom feature is enabled in the message center and/or if there is an auto zoom feature incorrectly displayed in the IPC message center.
2. Check for diagnostic trouble codes (DTCs) in the reverse camera system.
3. Is the zoom feature enabled and/or is there an auto zoom feature incorrectly displayed in the IPC message center with DTCs?
 - a. Yes - proceed to Step 4.
 - b. No - this article does not apply.
4. Using the IDS reinstall the as-built data for the IPC.
 - a. ID the vehicle.
 - b. Select the tool box at the vehicle screen.
 - c. Select Module Programming.
 - d. Select As-Built.
 - e. Select Instrument Panel Cluster.
 - f. Select VIN verification (Note: This may or may not display).

- g. Screen prompt: if you were here directed by Programmable Module Installation or Module Reprogramming, select No and continue.
- h. Is IDS connected to internet?
 - (1) Yes - select Automatic and follow screen prompts.
 - (2) No - select Manual and proceed to Step i.
- i. Go to Professional Technician Society web site to obtain As-Built data, follow screen prompts to manually add as-built data.
- j. When As-Built downloaded is displayed, select tick mark to exit.

The auto zoom option in the ICP message center will no longer be available after as-built reconfiguration, as this function was unavailable for the F-150.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
120513A	2012 F-150: Inspect And Correct The As-Built Data (Do Not Use With Any Other Labor Operations)	0.3 Hr.

DEALER CODING

BASIC PART NO.
10849

CONDITION CODE
04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.