



SERVICE CAMPAIGN BULLETIN

Reference:

NTB12-052

Date:

June 25, 2012

VOLUNTARY SERVICE CAMPAIGN 2011 VERSA SEDAN CURTAIN AIR BAG

CAMPAIGN ID #: P1283

APPLIED VEHICLE: 2011 Versa Sedan (C11)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a voluntary service campaign on certain Model Year 2011 Versa sedan vehicles to replace the curtain air bag ramp brackets. This service will be performed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number P1283 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Record the radio station presets:

Presets	1	2	3	4	5	6
A						
B						
C						
SAT						

2. Turn the ignition OFF.
3. Disconnect both battery cables, negative cable first.

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an airbag.

4. Remove the 3 headlining clips shown in Figure 1.

- Clips are located at the rear of the headlining.
- Use a plastic trim tool to pop out the clips.

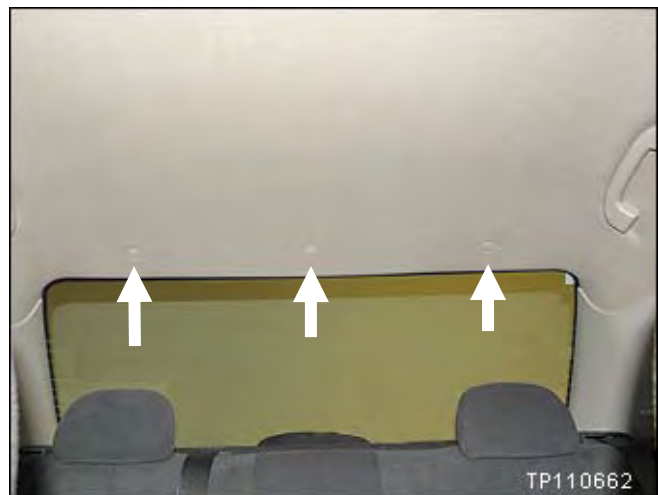


Figure 1

NOTE: The photos in the following steps are for the left side. The right side is a mirror image.

5. Partially remove the door seal from the rear door:
- Remove seal from top, front, and rear of door opening, down to the kick plate.



Figure 2

6. Remove the rear assist grip.
- Open the covers and remove the 2 bolts.



Figure 3

7. Snap loose and remove the rear pillar finisher.
- Finisher is held on with 5 clips.
 - Approximate location of the clips is shown in Figure 4.

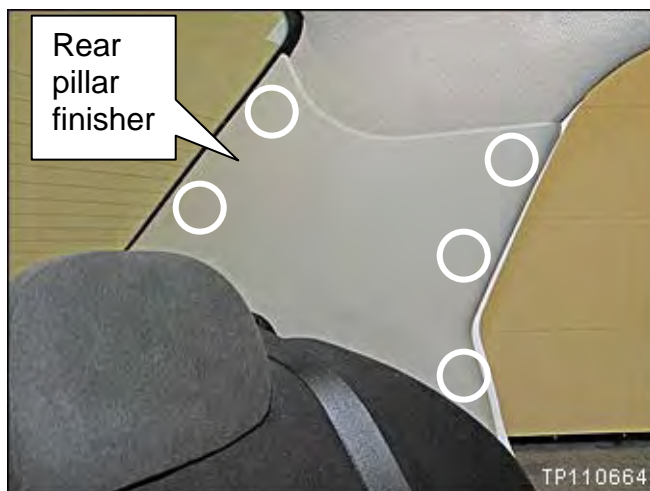


Figure 4

NOTE:

- Figure 5 shows what you will see when the rear pillar finisher is removed.
- To perform steps 8, 9, and 10 you will need to carefully reach behind / above the headlining.

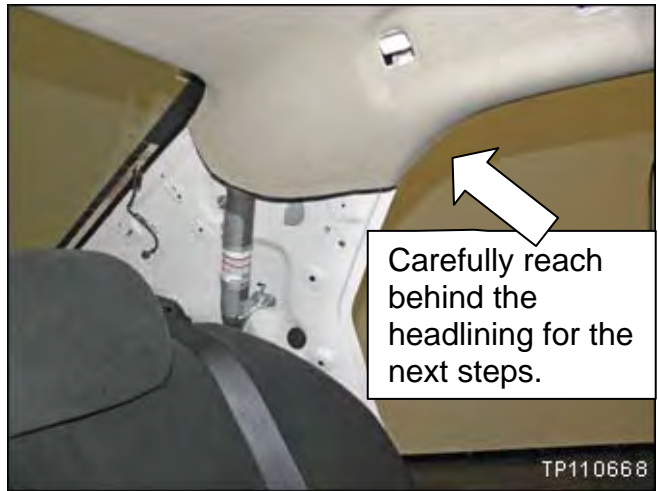


Figure 5

8. Remove the 3 air bag inflator mounting bolts shown in Figure 6.

NOTE: These bolts are one-time-use. Use new bolts for reassembly.

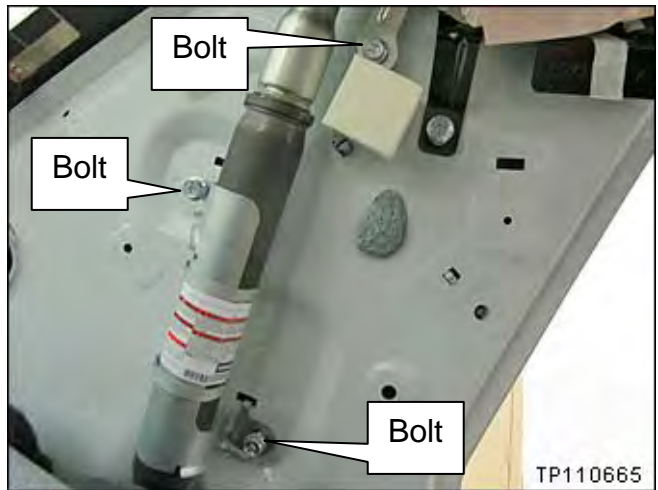


Figure 6

9. Remove the 2 air bag bracket bolts shown in Figure 7.

NOTE:

- These bolts are one-time-use. Use a new bolt for reassembly.
- The new bracket has only one mounting bolt. Bolt 2 location will not be used for reassembly.
- To obtain this photo the headlining was removed. You do not need to remove the headlining to access these bolts.

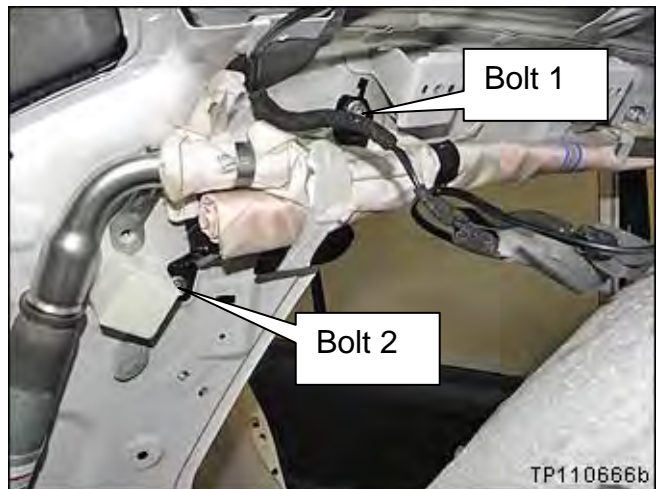


Figure 7

10. Maneuver the curtain air bag from behind the headlining as shown.

NOTE: With the air bag in this position, perform steps 11 through 16.



Figure 8

11. Apply tape around the end of the curtain roll as shown in Figure 9.

- Use 1 strip of red striped tape supplied with the bracket kit.
- This tape will keep the curtain from unrolling while performing the next steps.



Figure 9

12. Remove tape from the rear curtain ramp bracket.

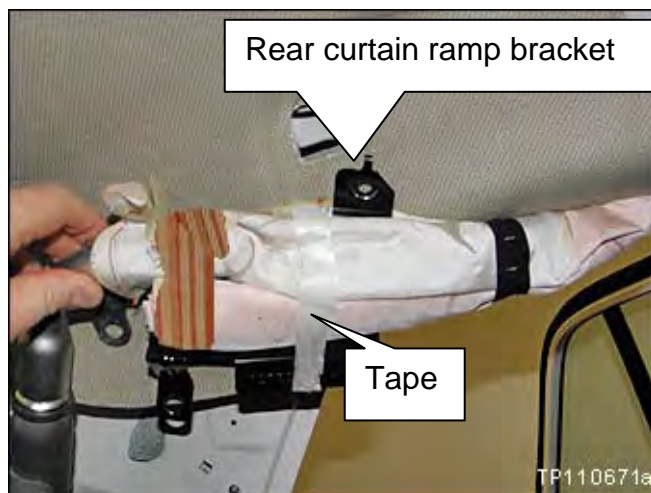


Figure 10

13. Remove the old rear curtain ramp bracket from the curtain roll eyelet.

- Do not reuse the old bracket.

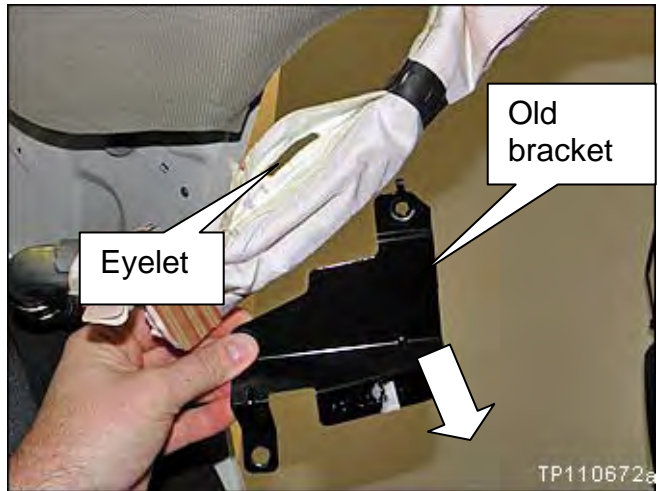


Figure 11

14. Install the new rear curtain ramp bracket into the curtain roll eyelet as shown.

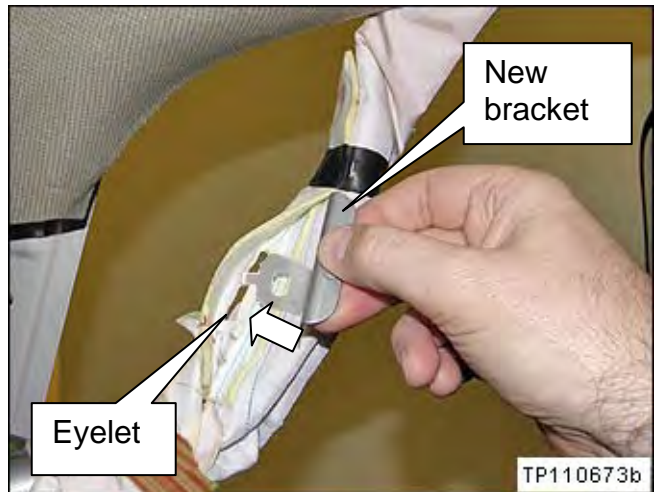


Figure 12

15. Tape the new rear curtain ramp bracket in place as shown.

- Use 2 strips of blue striped tape supplied with the bracket kit.

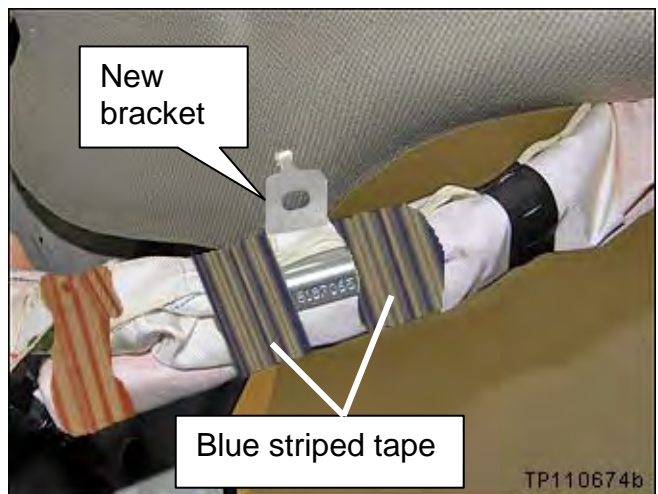


Figure 13

16. Remove the red striped tape from the end of the curtain roll.

NOTE: This is the tape you applied back in step 11.

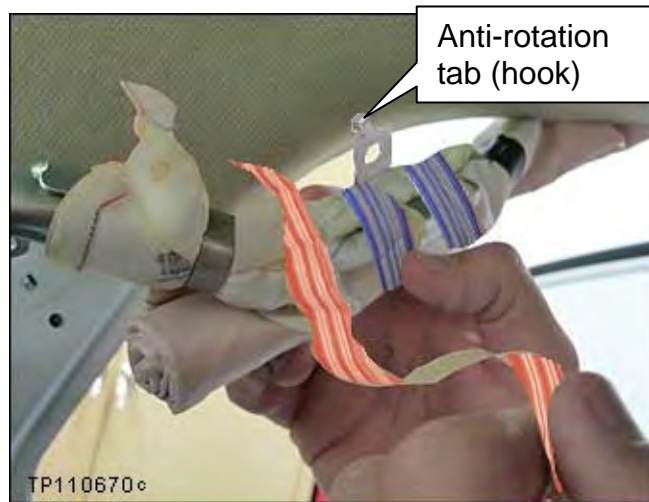


Figure 14

17. Attach the new rear curtain ramp bracket:

- Make sure the anti-rotation tab (hook) is placed in the correct body hole.
- Use one new bolt supplied with the kit; torque to 10.8 N•m (1.8 kg-m, **8 ft-lb**).

NOTE: The old bracket had 2 bolts; the new bracket has only one bolt.

18. Reinstall the curtain air bag, rear pillar finisher, and rear door seal in reverse order.

- Use new air bag inflator mounting bolts supplied with the kit:

Torque specification is 10.8 N•m (1.8 kg-m, **8 ft-lb**).

19. Install the new rear curtain ramp bracket on the other side. (Make sure to install a new ramp bracket on both sides).

- Refer to steps 5 through 18.

20. Reinstall the clips at the rear of the headlining.

21. Reconnect the battery cables, positive cable first.

22. Reset the clock and the radio station presets.

23. Turn the ignition from OFF to ON. Make sure the air bag warning lamp (on the instrument panel) turns ON and then goes OFF after about 7 seconds.

24. If equipped, perform power window initialization for auto power windows as follows:

- a. Turn ignition switch ON.
- b. Open the window to its full down position by operating the power window switch.
- c. Move the power window switch in the up direction (auto close position) and hold. Keep holding the switch even when the window is completely closed and then release after 4 seconds.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Ramp Bracket Kit	985P2 – ZN98A	1 *

* One kit contains parts for both sides.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
P1283	Replace Curtain Air Bag Ramp Bracket – Both	P12830	0.9 hrs.

OWNER'S LETTER

Dear Nissan Versa sedan Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding your 2011 Nissan Versa sedan vehicle.

REASON FOR CAMPAIGN

On certain specific 2011 Versa sedan vehicles, the rear portion of the roof mounted side curtain air bag may not deploy optimally in types of crashes where side curtain airbag deployment is expected. While the side curtain air bag still meets all applicable safety standards and provides appropriate coverage, Nissan will replace the curtain airbag brackets in your vehicle with new ones to help ensure optimal deployment.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your Nissan Versa sedan your Nissan dealer will replace both rear side curtain air bag brackets **free of charge for parts and labor**.

WHAT YOU SHOULD DO

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment. This service, free for parts and labor, should take an hour and a half to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon the workshop schedule. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan Versa sedan.

