



Service Bulletin

File in Section: -

Bulletin No.: PIC5675

Date: May, 2012

PRELIMINARY INFORMATION

Subject: Auto Door Lock / Unlock Feature Is Inoperative And/Or Power Locks Cycle

Models: 2012 Buick LaCrosse
2013 Chevrolet Malibu

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

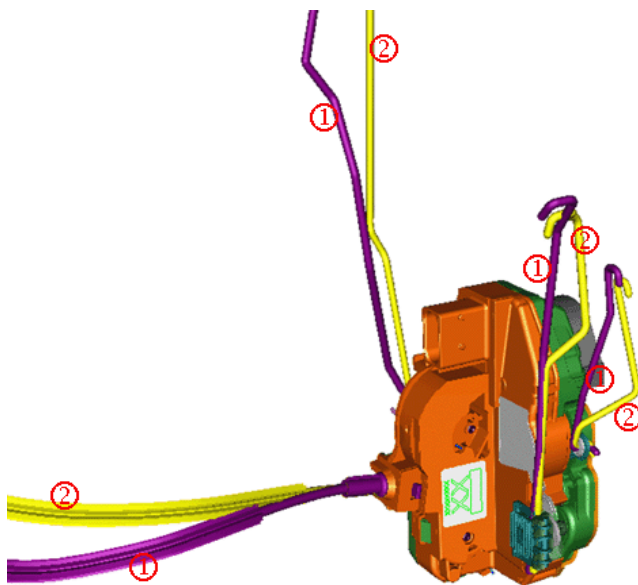
Condition/Concern:

A customer or technician may comment that the Auto Door Lock/Unlock Feature Is Inoperative and/or Power Locks Cycle. DTC's B3125, B3130 and B3135 symptom code 02 could be set.

Recommendation/Instructions:

Condition: The 2012 Buick LaCrosse and 2013 Chevrolet Malibu share the same Drivers Door Latch part number, but the linkages that connect the latch to the door key lock cylinder, lock button and the external door handle are different for each vehicle. If the vehicles happen to be built with the incorrect linkage or linkages, the customer concerns may be present.

The picture below indicates the shape of all linkages. Please visually inspect linkages and compare.



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LaCrosse Linkages purple (1)

Malibu Linkages yellow (2)

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.