



ISSUE '2' CHANGES ARE LIMITED TO THE REMOVAL OF THE EXPIRY DATE

SECTION: 501**Service Action: Driver Air Bag Module Replacement****AFFECTED VEHICLE RANGE:**

XJ (X351)

VIN: V00001 - V03290

Model Year: 2010 - 2011

CONDITION SUMMARY:

Situation: A limited number of driver air bag covers may have been incorrectly manufactured by the supplier away from Jaguar's specifications. At temperatures above 158°F (70°C), a portion of the air bag cover may detach during a deployment. This cover detachment does not affect the performance or functionality of the air bag.

Action: Dealers are required to update all affected vehicles within their control and withhold them from retail delivery pending completion of the rework actions detailed in this bulletin. Affected vehicles in the hands of owners should be repaired at the next available opportunity. At the time of customer appointment, ensure that all outstanding service campaigns for each individual vehicle are identified and allocate sufficient time and resources to complete all campaigns. Refer to the Repair Procedure outlined below to replace the driver's air bag module.

PARTS:

△ **NOTE:** Displaced air bag modules will not be placed on mandatory Warranty Parts Return and must be disposed of in accordance with all Federal, State, and Local laws and regulations.

C2D16019PVJ	Air bag module (Ebony)	Qty: 1
C2D16019AMS	Air bag module (Truffle)	Qty: 1
C2D16019AMT	Air bag module (Oyster)	Qty: 1
C2D16019JMN	Air bag module (Navy)	Qty: 1
C2D14823CJB	Air bag module (Bordeaux)	Qty: 1

TOOLS:

Refer to Workshop Manual for any required special tools

WARRANTY:

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action.

Warranty claims should be submitted quoting Program Code 'K069' and the relevant Option Code. The Option Codes which contain drive in / drive out may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY. / PRICE
K069	B	Replace driver air bag module (Ebony)	76.73.39	0.20	C2D16019PVJ	1
K069	C	Replace driver airbag module (Ebony) Drive in / drive out	76.73.39 10.10.10	0.20 0.10	C2D16019PVJ -	1 -
K069	D	Replace driver air bag module (Truffle)	76.73.39	0.20	C2D16019AMS	1
K069	E	Replace driver air bag module (Truffle) Drive in / drive out	76.73.39 10.10.10	0.20 0.10	C2D16019AMS -	1 -
K069	G	Replace driver air bag module (Oyster)	76.73.39	0.20	C2D16019AMT	1
K069	H	Replace driver air bag module (Oyster) Drive in / drive out	76.73.39 10.10.10	0.20 0.10	C2D16019AMT -	1 -
K069	J	Replace driver air bag module (Navy)	76.73.39	0.20	C2D16019JMN	1
K069	L	Replace driver air bag module (Navy) Drive in / drive out	76.73.39 10.10.10	0.20 0.10	C2D16019JMN -	1 -
K069	M	Replace driver air bag module (Bordeaux)	76.73.39	0.20	C2D14823CJB	1
K069	N	Replace driver air bag module (Bordeaux) Drive in / drive out	76.73.39 10.10.10	0.20 0.10	C2D14823CJB -	1 -

Normal Warranty policies and procedures apply

REPAIR PROCEDURE

REPLACE DRIVER AIR BAG MODULE

1. Refer to Workshop Manual section 501-20B: *Supplemental Restraint System - Driver Air Bag Module*, and replace the driver air bag module.
- △ **NOTE: Displaced air bag modules will not be placed on mandatory Warranty Parts Return and must be disposed of in accordance with all Federal, State, and Local laws and regulations.**
2. Refer to Workshop Manual section 501-20B: *Supplemental Restraint System - Air Bag Disposal*, and properly dispose of the removed driver air bag module.