

Technical Service Bulletin

85 Passenger floor mat is wet

85 12 06 2029243/2 May 14, 2012. Supersedes Technical Service Bulletin Group 85 number 12 – 05 dated April 23, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi Q5	2009 – 2012	All	Not Applicable

Condition

REVISION HISTORY					
Revision	Date	Purpose			
2	-	Revised Warranty (Changed PID and labor operation from 8520 to 8515.)			
1	4/23/2012	Original publication			

Customer may report the front of the passenger floor mat is wet after heavy rains.

Technical Background

The flat surface of the fresh air intake may warp over time and cause a gap where it meets with the plenum wall. During heavy rains, water can back up and enter the vehicle through this gap.

Production Solution

The torque value and tightening sequence of the three mounting nuts have been optimized for production.

Service

Remove and install the fresh air intake according to the repair manual.
Heating, Ventilation & Air Conditioning >> Heating, Ventilation & Air Conditioning >> 87 Air Conditioning >> Removal and Installation >> Fresh Air Intake



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 After the plenum cover and fresh air intake grill have been removed, and before removing the fresh air intake, verify the customer complaint by applying water to the top surface where the fresh air intake meets the plenum wall using a hose. Visually check for water leaking into the blower intake. (Figure 1).



Figure 1. Applying water through a hose to check for water leaking into the fresh air intake.

3. Apply a bead of butyl cord around the perimeter of fresh air intake, to the outside of the existing rubber seal. (Figure 2).



Figure 2. Location to apply the butyl cord is shown by arrows, and shown with the red dotted line.

4. Verify the repair.



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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.					
Service Number:	8515					
Damage Code:	0050					
Labor Operations:	Remove and install air intake cover	8515 9999	20 TU			
	Remove and install air intake grille	8520 1950	10 TU			
	Modify fresh air intake	8520 9999	20 TU			
Diagnostic Time:	GFF	No allowance	0 TU			
	Road test prior to service procedure	No allowance	0 TU			
	Road test after service procedure	No allowance	0 TU			
	Technical diagnosis at dealer's discretion					
	(Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)					
Claim Comment:	As per TSB #2029243/2					

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
AKL 450 005 05	Butyl cord	0.1

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.